



WFS BELGIUM NV TERMINAL HANDLING CHARGES

BELGIUM- BRUSSELS AIRPORT

Valid as from 01 January 2026 - All charges are in euro



WFS BELGIUM NV. RESERVES THE RIGHT TO CHANGE PRICING AT ANY TIME IF CIRCUMSTANCES SO MERIT

1 . IMPORT CHARGES

1.1 Import delivery notification charges	Unit Charge	Minimum Charge
<p>For General & Priority shipments -All invoices related to Delivery Charges are paid by bank terminal (bank or credit card) or if/as agreed with a maximum of 15 days limited payment period. Payments with cheques and cash are not accepted.</p> <p>Import shipments AWB need to receive a customs regulation by the contracting party upon arrival. If the customs formalities aren't complied, WFS Belgium NV will not be held responsible for any customs claim / debt or penalty.</p> <p>These charges claimed by the Belgian Customs Authorities will be invoiced directly to the contracting party who is responsible for the load.</p>		
a. Delivery Notification Charges General Cargo per AWB (Loose Cargo on Chargeable Weight Basis)		
a.1 Shipments between 0 and 500 KG	€ 152,25	
a.2 Shipments between 501 and 1000 KG	€ 168,00	
a.3 Shipments between 1001 and 2000KG	€ 219,45	
a.4 Shipments between 2001 and 3000KG	€ 450,45	
any additional kg above 3001 kg	0,052€/kg	
a* Delivery Notification Charges General Cargo per AWB (BUP)		
Per BUP Unit	€ 137,50	
b. Private Consignees & Cash Invoice Customers (All on Chargeable Weight Basis)	€ 186,38	
any additional kg above 1000 kg	0,066€/kg	
c.1 Live Animals up to 1000 KG (All on Chargeable Weight Basis)	€ 186,38	
any additional kg above 1000 kg	0,066€/kg	
Additional external costs as per external company rates or/and § 3.5 (plus 15% administration charges)		
d.1 Valuables(VAL) (All on Chargeable Weight Basis) up to 1000 KG	€ 186,38	
any additional kg above 1000 kg	0,066€/kg	
Also for shipments as VAL - VUN - VUG or if Brinks Services are required		
Additional external Security & Vault costs as per external company rates (plus 15% administration charges)		
e.1 Pharma - Medical- Hospital & Healthcare Shipments up to 500KG (All on Chargeable Weight Basis)	€ 197,93	
e.2 Shipments between 501 KG till 1000 KG	€ 218,40	
e.3 Shipments between 1001 KG till 2000 KG	€ 285,29	
e.4 Shipments between 2001 KG till 3000 KG	€ 585,59	
any additional kg above 3001 kg	0,066€/kg	
f.1 Priority Care Shipments as HUM - LHO - XPS up to 1000 KG (All on Chargeable Weight Basis)	€ 188,53	
any additional kg above 1000 kg	0,066€/kg	
f.2 Priority Care Shipments AOG up to 1000KG	€ 188,53	
f.3 Shipments between 1001 KG till 2000 KG	€ 285,55	
f.4 Shipments between 2001 KG till 5000 KG	€ 572,20	
f.5 Shipments above 5001 kg	€ 858,85	
any additional kg above 5000 kg	0,066€/kg	
1.2 CCA Fee (Charges Correction Advice / Incl changing CC <-> PP) - per AWB	€ 82,19	
1.3 Use of WFS Warehouse space for deconsolidation per 100 kg	€ 10,28	€ 102,76
Max fee		€ 479,42
1.4 Customs Declaration - Verification services		
a. Customs release form ex Airwaybill	€ 47,94	per MAWB
b. Customs release on IM-document, transit document or 136F	€ 47,94	per MAWB
c. Customs clearance arranged by WFS Belgium, admin fee	€ 75,35	per MAWB
Additional external costs as per external company rates + 15 % admin charges		
d. Clearance from incoming transit documents	€ 75,35	per MRN or document
e. Customs ENS Control Instruction - Admin & Handling fee per AWB	€ 75,35	per MAWB
VAT, import tax and other charges as per external rates and customs tariffs		
f. Customs blocked shipments:	€ 75,35	
Storage as per § 3 up to § 4, once released: § 1.1 + 1.4a,b or c as applicable		
g. Customs file handling services per hour	€ 184,93	
h. Manifest documentation services (conform transit document)	€ 6,86	€ 45,43
per AWB		
1.4.1 a. Digital presentation of MRN doc to Belgian Customs other than T1	€ 33,24	per MRN or Document
b. Digital presentation and closing of T1-Documents to Belgian Customs (Local & or Transit Document)	€ 70,08	per MRN or Document
c. Physical presentation of customs documents to Belgian Customs	€ 155,13	per MRN or Document
1.5 Bank Shipments Administration Fee per AWB	75,348	
1.6 Priority services import breakdown per kg	0,273	130,46
1.7 Import Shipments Break-bulk - Re-Build on Skids upon Agents request / per kg	0,273	130,46
(AWB into HAWB per kg)	€ 0,27	€ 130,46
(HAWB into PO-number per kg)	€ 0,27	€ 130,46
1.8 Collect Charges / Fee	5% AWB Amount with Minimum of	47,94
<p>As per IATA EURO Exchange Rates which are derived and published on Weekly basis.</p> <p>All invoices related to Collect Charges are payable upon receipt, or if/as agreed with a maximum of 15 days limited overdue period.</p>		
1.9 Administration fee for Non Delivered or Collected Shipments		€ 205,47
<p>Additional other costs as per related applicable paragraph §</p>		
1.10 Security compliance fee per kg	€ 0,02	
<p>(For all cargo and mail import & export subject to current aviation security regulations handled in secured premises and secured area)</p>		
1.11 Manual Input Missing or incorrect FFM ex Outstation / per Flight		€ 171,23
1.12 Reports to Authorities (e.g. BCAA / FANC) per AWB number	€ 41,10	€ 184,93
1.13 Disposal of waste materials - Use of waste bins by receiving consignees per AWB		€ 130,14
1.14 Damage report with 3 pictures for arrived damaged cargo per AWB		€ 75,35

2 . EXPORT CHARGES

2.0 Customs	Unit Charge	Minimum Charge
Customs documentation fee per NCTS		€ 109,58
Customs documentation fee per NCTS for destinations other than airports / 1 article		€ 157,52
Per additional article		€ 47,94
Excl. additional external company rates		
Customs documentation fee per NCTS 5 (including 10 articles)		€ 183,75
Per additional article		€ 5,25
Customs documentation fee per OTS		€ 123,28
Customs documents fee any other than OTS		€ 123,28
Export customs ECS messaging IE507 (Ex-A AWB per MRN)		€ 48,15
Export customs ECS (TRA) messaging confirmation handling and export manifest		€ 48,15
Customs file handling services per hour		€ 184,93
Handling of customs penalty cases (per case)		€ 260,26
Resealing of trucks		€ 48,15
ACAS check fee - for freight destination or transiting by the US territory - Per Mawb		€ 4,20
ACAS correction fee - for freight destination or transiting by the US territory - Per correction		€ 26,25
2.1.a Customized Checklist as per Carriers request or Instruction - Per Check List		€ 94,50
2.1.b Car acceptance checklist - per vehicle		€ 94,50
2.1.c Complete checklist from Airlines/GSSA/Forwarder		€ 94,50
2.2 Pharma - Healthcare Check & Check List for Time & Temperature Sensitive goods		
Per PIL-HC-T&T Checklist Administration fee, per awb	€ 75,35	
Per Refusal-Check Administration fee, per awb	€ 191,13	
2.3 Dangerous goods check		
All shipments in this category must be accompanied by an original shipper's certificate in accordance with current IATA Dangerous Goods Regulations. In case of identical packs, every pack will be invoiced individually.		
E-DGR check per document (1 UN entry)	€ 90,87	
DGR Check per document (1 UN entry)	€ 109,04	
per extra line or additional UN entry, per additional piece check on same AWB	€ 10,27	
DGR Check Radiatives RRY / RRRW	€ 95,89	
per extra line or additional UN entry on same AWB	€ 10,27	
Dry Ice per Check	€ 68,49	
Checklist without DGD	€ 68,49	
Hidden Dangerous Goods	€ 1.050,00	
Per Refusal-check of all types	€ 682,50	
<i>new</i> DGR transit check	€ 30,00	
<i>new</i> If WFS Staff is required for safeguarding during warehouse visit for refile shipments for recheck THC § 5.2 will be applicable.		
2.4 Avi check		
Per airway bill	€ 89,04	
Refusal-check charge	€ 454,28	
Services provided by ACIC, as per external invoice plus 15% admin fee		
Transport to and use of animal hotel (ACIC) as per § 5.5		
2.5 ADR Documentation ECE/TRANSP/WP.15/204	€ 78,93	
per truck CMR number		
2.6.a NOTOC Documentation per specified item (Per Flight)	€ 136,98	
2.6.b NOTOC Only Documentation Fee (Per Flight)	€ 47,94	
2.8 Administration fee for goods withdrawal out of bonded area	€ 0,15 / kg	€ 131,25
(Storage charges will issued as per § 3 or as per external company charges plus 15% admin fee)		
2.9 Labelling of shipments, per label	€ 1,31	€ 61,66
(Min fee charged per AWB)		
2.10 FWB full data capture per awb		€ 26,25
data entry or correction (Min fee charged per MAWB)		
2.11 FHL full data capture per hawb	€ 15,75	€ 47,94
data entry or correction (Min fee charged per MAWB)		
2.12a ICSII CNS data capture per hawb	€ 11,64	€ 47,94
2.12b ICSII CNS correction or rejection (applicable to Airlines)	€ 73,50	
2.13 Reports to Authorities (e.g. BCAA / FANC) per AWB / or final report	€ 45,43	€ 162,26
2.14 Export Late Delivery and Quick Built-up Services per kg	€ 0,28	€ 102,73
2.15 Additional Handling Fee for Express Shipment Handling per 100 kg	€ 4,79	€ 102,73
(Applicable on top of agreed handling rate.)		
2.16 Not ready for carriage fee (NR4C) (per AWB)	€ 108,86	
2.17 KIOSK (Manual security check at acceptance or non use of KIOSK) per AWB input	€ 10,50	
2.18 Misdeclared General Cargo		€ 350,00
<i>new</i>		

3 . STORAGE CHARGES

For import shipments storage will be applicable as from the moment shipments are under WFS Belgium NV custody. The shipper and receiving consignee have the responsibility to inform each other in timely manner of the departure and arrivals. WFS Belgium cannot be held liable for delayed arrival notification due to incomplete and/or incorrect, unclear, mentioned shippers or consignees contacts.

All storages will be calculated per Chargeable Weight per started calendar day, services and charges will be applicable as following:

	Unit Charge per calendar day	Minimum Charge
3.1 General Cargo and PIL without temperature control, per 100 kg on Chargeable Weight per calendar day		
a.1 Free storage: up to 18 hours from NOA for import shipments		
From 18 hours to 48 hours per 100 kg Chargeable Weight per calendar day	€ 18,38	€ 116,34
After 48 hours, per 100 kg Chargeable Weight per calendar day	€ 27,83	€ 116,34
b.1 Free storage: up to 48 hours from FOH (acceptance in warehouse) for export shipments		
From 48h to 96h per 100 kg Chargeable Weight per calendar day	€ 18,38	€ 116,34
After 96 hours, per 100 kg Chargeable Weight per calendar day	€ 27,83	€ 116,34
3.2 Temperature controlled shipments (ERT, COL, CRT, FRO, PER, PEF, PIL with temperature control)		
Free storage: up to 8 hours for import from NOA and export shipments from FOH(acceptance in warehouse)		
After 8 hours, per 100 kg on Chargeable Weight per calendar day	€ 32,18	€ 131,91
Please note that not all cells can store BUP Units, please ensure pre-advised info if your shipment can be stored in the requested cells.		
3.3.a Dangerous goods shipments		
a.1 Free storage: up to 18 hours from NOA for import shipments		
After 18 hours, per 100 kg Chargeable Weight per calendar day	€ 32,18	€ 131,91
b.1 Free storage: up to 48 hours from FOH (acceptance in warehouse) for export shipments		
After 48 hours, per 100 kg Chargeable Weight per calendar day	€ 32,18	€ 131,91
3.3.b AVI & NHC shipments stored inhouse WFS protected safety area		
per 100 kg Chargeable Weight per calendar day as from date of acceptance	€ 32,18	€ 131,91
Charges for complete shipment as per AWB / per 100 kg Chargeable Weight		
If applicable all external ACIC or other costs as per external invoice plus 15% administration fees		
3.4 Valuables- per kg per calendar day (VAL - VUN - VUG - Arts - Antique & Exhibitions)		
In House WFS Secured Premises, per 100 kg Chargeable Weight per calendar day	€ 30,65	€ 131,91
(Transport charges as per § 5.5)		
(Use of Brinks Services - Vault as per external rates)		
All additional charges incl storage as per external company rates plus 15% administration charges		
3.5 Live Animals, Perishables or NHC shipments under veterinary custody & FAVV VET Check		€ 481,66
For transport to ACIC ZOO and use of animal hotel, PER & NHC Facilities (ACIC) as per § 5.5 and upon external handling fees		
For use of ACIC Facilities only as per external invoice		
External Charges can be changed at any time without pré-advise		
All additional charges as or incl storage as per external company rates plus 15% administration charges		
3.6 Storage of ULD - Carriers Equipment & Stock Materials		
per container / Unit per day	€ 11,47	
per Skid or Europallet dims per position - Per started Month		€ 267,58
3.7 Storage of non ECS compliant shipments	€ 33,80	€ 198,78
per 100 kg Chargeable Weight per day, above 1.000 Kg + 10% on mentioned charges		
3.8 Upon request use of WFS Services & Facilities for Temporary Storage of shipments		
General Cargo / per 100 kg Chargeable Weight :	€ 18,38	€ 131,91
DGR - PER - PIL - Specified Cargo / per 100 kg Chargeable Weight	€ 32,18	€ 131,91
(Storage per started calendar day / per 100 kg Chargeable Weight - NO FREE PERIOD)		
3.9 Use of Parkrent Areas BAC		(as per external company rates + 15% admin fee)
(Including Parking at Brucargo & Dedicated area for Dollies, charts at Ramp Airport side.		
Monthly costs will be recharged per used calendar day per used area if required)		

4 . SHIPMENTS UNDER CONTROL OF FAVV

(Federal Agency for the Safety of the Foodchain)

	Unit Charge per calendar day	Minimum Charge
4.1 Documentation services for shipments under Phyto check & Veterinary Control and Fees		€ 118,50
Use of WFS Belgium cooling facilities for perishables that are subject to veterinary control		
4.2 Caviar, lobster, fresh fish and deepfreeze shipments per 100 kg Chargeable Weight	€ 38,23	€ 138,51 max € 376,73
4.3 Packed or unpacked fresh meat per 100 kg Chargeable Weight	€ 38,23	€ 138,51 max € 376,73
4.4 Any other per 100 kg Chargeable Weight	€ 38,23	€ 138,51 max € 376,73
All shipments will be approved by FAVV within WFS Belgium premises before release for pickup and delivery. Storage service included in rate for first 6 hours, after that period extra storage services will be charged as applicable. For shipments Refused by FAVV, all due costs resulting, will be recharged with 15% administration costs.		
4.5 Destruction Costs Per Refused Shipment per 100 kg Chargeable Weight	€ 38,23	€ 198,78
(Storage as per Paragraph § 3)		

5 . OTHER FACILITIES / SERVICES

	Unit Charge	Minimum Charge
5.1.a Truck loading / off loading		
Loose / Bulk (on chargeable weight basis)	Per kg	€ 0,11
Per ULD / Unit	per ULD	€ 68,15
Carriers equipment & Stock Materials	per skid	€ 20,44
Beams	per pack	€ 170,37
		€ 0,00
5.1.b Truck loading / off loading of empty equipment		
Per Palletstack		€ 78,75
Per Container / Unit		€ 41,10
<i>new</i> WFS reserves the right to refuse stacks not presented according to the above requirements, If ULD-control decides to unload a stack not prepared in accordance with these requirements, (Un)loading empty pallet stack, per stack fee plus a surcharge of 25% will be invoiced.		
5.1.c Additional Equipment / Stock / ULD Inventory - Per Inventory (per 20ULD)		€ 71,39
5.2 Manual handling		
For breakdown & buildup, loading or offloading of Special, Heavy, Volume Cargo & extra services for AVI, VAL, VUN, PER, PIL, services upon request.		
* Per 1/2 hour on working days between 08.00h and 20.00h	€ 75,35	€ 150,68
* Per 1/2 hour on Sundays, public holidays and services between 20.00h and 08.00h	€ 150,68	€ 239,72
5.3 Use of equipment (on workorder) (if not subject to 5.1)		
* Forklift with driver 3 1/2 tons per 1/2 hour		€ 178,07
* Forklift with driver + 3 1/2 tons per 1/2 hour		€ 246,56
* Additional use of scale upon request per 100 kg Reweight of BUP Units per ULD	€ 5,48	€ 178,07
	€ 75,35	
* External costs for lease of equipment in order for requested services (Including dollies, charts & others)		As per external company rates (plus 15 % administration charges)
* External equipment without driver for oversized cargo (if WFS driver cost: see 5.2) In no event WFS Belgium can be hold liable if external company cannot supply services as requested or for any damage occurred during external service.		As per external company rates (plus 15 % administration charges)
5.4 Rebuilding - relashing of BUP ULD per Kg		
(Applicable as from moment pallet nets or container curds have to be opened)	€ 0.26 / kg	€ 136,98
5.5 Transfer / Pickup of goods to/at another handler / or company at Brucargo		
per 100 kg / per shipment	€ 16,36	€ 190,82
per ULD	€ 68,15	€ 190,82
5.5 a Special transport services to others		
per 100 kg / per shipment	€ 20,57	€ 226,02
per ULD	€ 95,89	€ 226,02
5.6 Additional waiting hours ad other handler per transfer (max 1 hour incl)		
Per started 1/2 hour on working days between 08.00h and 20.00h	€ 72,06	
Per started 1/2 hour on Sundays, public holidays and services between 20.00h and 08.00h	€ 150,68	
5.7 Strapping and spreading		
straps per piece	€ 35,74	
locks per piece	€ 21,45	
lashing rings	€ 17,87	
wedge	€ 5,00	
IATA certified rope per m	€ 4,29	
wooden board per m (0 - 3 cm, fumigated)	€ 17,18	
wooden beams (220 or 290cm)	€ 28,59	
wooden pallets per piece (fumigated)	€ 27,09	
5.8 Extra layer of plastic foil for weather protection		
per layer for 20ft ULD	€ 29,31	
per layer for 10ft MD-ULD	€ 22,02	
per layer for 10ft LW-ULD	€ 14,65	
per layer for LD3	€ 14,65	
per layer for skid	€ 9,69	
5.9 Disposal / destruction of refused shipment fee, per awb		
(excl. external cost of destruction as per section 5.12 + 15% admin fee on external invoice) (excl. Customs service charges 1.4, 2.1, extra storage charges as per section 3. & 4. & extra service fee as per section 6.)		€ 214,40
5.10 Pick-up and destruction of goods, refused by FAVV / IVK		
		As per external company rates
5.11 Wrapping pallets (shrink foil)		
per 20ft pallet (main deck)	€ 35,74	
per 10ft pallet (main deck)	€ 28,59	
per 10ft pallet (lower deck)	€ 21,45	
per LD3 container	€ 14,29	
per skid	€ 10,71	
ISO - thermic covers (per meter)	€ 32,16	
5.12 Placing of protection covers / blankets		
Absorption Blankets (handling only)	€ 10,50	
Protection Corners for skids per piece	€ 5,72	
Fire Containment Cover (FCC) or equivalent (handling only)	€ 88,64	
Fire Containment Bag (FCB) or equivalent (handling only)	€ 66,49	
Others upon request		

5 . OTHER FACILITIES / SERVICES

	Unit Charge	Minimum Charge
5.13 Valuable transport and external Security - Vault services		
		As per external company rates (plus 15 % administration charges)
5.14 Provide extra copies of documents already delivered, including extra delivery receipts per awb		
		€ 61,65

5.15a Provide digital pictures upon request, 3 max per awb		€ 61,65
per 3 additional pictures	€ 22,83	
5.15b Provide digital pictures of damaged cargo, 3 max per awb		€ 61,65
per 3 additional pictures	€ 22,83	
Providing damage report with pics upon arrival or delivery		€ 84,80
5.15c Provide digital pictures / documents of NRFC Refused cargo, 3 max per awb		€ 84,80
per 3 additional pictures	€ 22,83	
5.16 Research on CCTV upon request, per hour		€ 154,18
5.17 Converting electronic data into printed documents, per awb		€ 44,52
5.18 Security screening / X-ray / ETD / EDD per kg	€ 0,22	€ 82,19
Rate per kg within operating hours of screening devices at WFS facilities	Max fee	€ 1.163,41
HRCM WILL BE RESCREENED AS PER DGLV INSTRUCTION (Security Screening fee x 2 will be applied)		
(outside operating hours, upon request or as per external company rates plus 15% administration charges and if applicable transfer charges as per § 5.5)		€ 315,38
Screening as required per EU directives, if X-ray refused per Opaque, additional security method will be executed and charged.		
Screening of BUP upon special request.		
5.19 Scanning of flight files upon request		€ 75,35
Per File		
5.20 Supervision of flight by dedicated agent (flight checker)		€ 1.052,61
Per flight number		
5.21 Transport Services for Groom or Escort for Animals & Valuables - Sensitive Cargo		
(As per external rates with additional 15% Admin Fee)		
5.22 Airside access for flight/cargo supervision or direct ramp A/C loading/offloading with Security Agent		
(As per external rates with additional 15% Admin Fee)		
5.23 WFS Staff Security Escort - for Airside Security Escort for access for flight/cargo supervision of ramp A/C loading/offloading		
Per started hour on working days between 08.00 h and 20.00 h		€ 143,50
Per started hour on Sundays, public holidays and services between 20.00 h and 08.00 h		€ 228,30
5.24 Handling / Control of temperature controlled ULD's / Units		
Control / Status check per ULD / UNIT - per Status check (per 8h)	€ 26,25	€ 52,50
Recharging of temperature controlled ULD first 3 hours / per hour / per unit	€ 10,92	€ 191,13
Refilling/Replacing of batteries per battery - manual handling labor costs		€ 191,13
5.25 AVI Stable Buildup - Stable Checklists & Cleaning as per external Company Rates + 15% Admin Fee.		
5.26 Delivery fee for Thru Unit via Airside per Unit	€ 68,15	
5.27 KC Security Admin Services per AWB	€ 52,50	
(Shipment Acceptance directly from KC with Security Check by WFS and creation of ECSD included)		

6 . EXTRA HANDLING SERVICES

	Unit Charge	Minimum Charge As published by BAC
6.0a BAC Airport Fees as amended by the Airport Authorities.		
(As per external published rates and subject to 15% Admin Fee)		
6.0b BAC Invoices related on provided handling by external company or for additional services above general handling services.		
(As per external published rates and subject to 15% Admin Fee)		
6.1 Buildup empty pallet stack / per stack		€ 89,04
6.2 Truck CMR documentation & administration charges		€ 65,06
6.3 Customs & AWB messages as required for import & export		Upon request
(As per external company rates including VAT & 15 % administration charges)		
6.4 Customs penalties, VAT, taxes		As per external company rates (plus 15 % administration charges)
6.5 Administration fee special services for HUM shipments (IM/EX)		€ 130,14
(Including use of dedicated HUM transport Chart & use of Separated Hum area)		
6.6 Fumigation of wooden beams, spreaders & pallets		As per external company rates (plus 15 % administration charges)
(Transport charges upon request if applicable)		
6.7 Destruction of non-fumigated wood		As per external company rates (plus 15 % administration charges)
6.8 Administration fee for arms & weapons per awb (IM/EX)		€ 130,14
(Storage charges will issued as per § 3.1 up to § 4.3)		
6.9 Admin fee for customized invoice system input upon consignee request - per invoice - overview		€ 41,10
(Admin service to set WFS Invoices or documents into Tradeshift, transfer pdf into XL Sheets etc) for covering of the additional admin & labor Costs		
6.10 Minimum Fee on a WFS Invoice for covering of the administration Costs		€ 41,10
(If this invoice is related only to re-imburement of external costs, the Minimum WFS Admin Fee will be 30,00 € added on the external invoice amount)		
6.11 Flight Cancellation without prior notice or offloads - Provided Handling will be charged as considered departed.		
6.12 Data Flight, Truck, AWB capture in Carriers , Airlines Data System - Per Manifest / Flight Number		€ 41,10
6.13 Weight and dimensions		
new Per MAWB	0,084 / kg	€ 61,80

WFS GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - PURPOSE AND SCOPE

The purpose of the present General Terms and Conditions (T&C) is to govern the contractual relations between a Client and the Handling company (WFS), with regards to any undertaking or transaction pertaining but not limited to ramp services, cargo and mail services, support services and any other logistic services provided by WFS. These T&C may be updated from time to time and may be found at <https://www.wfs.aero/>. These T&C prevail over any other general or special term and conditions issued by the Client, but if Special T&C are agreed with the Client to the extent that they are inconsistent with these T&C, they will have precedence over these General T&C.

Article 2 - PERFORMANCE OF THE SERVICES

The Client shall issue all necessary instructions to WFS for the performance of ramp services, cargo and mail services, support services, and any other logistic services. Unless otherwise agreed between the parties, WFS is not required to verify documents (commercial invoice, packing note, etc.) provided by the Client. Any delivery-specific instruction (payment on delivery, declaration of value or insurance, special interest in delivery, etc.) shall be made in writing in a duplicated order for each service and shall be expressly approved by WFS.

Article 3 - OBLIGATIONS OF THE CLIENT

Declaratory Obligations: The Client shall be solely liable for all the consequences resulting from any failure to provide the information and completed declaration required by custom's regulation regarding the specific nature and the specificity of the goods where the latter require specific provisions, including their value as well as their dangerousness or fragility. The Client shall be solely liable, with no right of redress against WFS, for any consequences resulting from erroneous, incomplete, unenforceable or delayed declarations or documents, including but not limited to the information needed for the provision of any declaration required by customs regulations, notably for the transportation of goods shipped from third countries.

Customs formalities: The Client shall hold the WFS customs representative harmless against any financial consequences arising from erroneous instructions, unenforceable documents, etc., generally leading to the payment of additional duties and / or taxes, freezing or seizure of the goods, and fines etc., to/by the relevant public authority. If the goods are customs cleared under a preferential status that was entered into or granted by the European Union or any other countries custom's authority, the Client guarantees that it has taken all the steps necessary pursuant to customs regulations, to ensure that all conditions for the preferential status process have been fulfilled. WFS shall not be liable for the failure of any goods to comply with the quality or technical standardisation rules.

Article 4 - LIABILITY AND INSURANCE

For any evidenced prejudice attributed to WFS, the latter shall only be liable for damages foreseeable at the time the contract was signed, and which are an immediate and direct result of a breach of agreed services. In no event shall WFS be liable to the Client for any loss of profit, loss of use, loss of goodwill, loss of reputation, loss of revenue, loss of anticipated savings, loss of business, loss of contract, or for any incidental, special, indirect or consequential loss or damage, or punitive, exemplary or non-compensatory damages, incurred or sustained by the Client arising out of or in connection with WFS's performance of the services. Damages are strictly limited to the amounts set forth hereunder.

The liability of WFS is limited to that incurred by the substituted parties in the framework of the operation entrusted to WFS.

Unless the Parties agreed otherwise, where WFS's personal liability is incurred, for any reason and in any capacity, it shall be strictly limited for damages to goods attributable to losses and damages during the operation, and any consequences resulting thereof, to €20 per kilogram of gross weight of missing or damaged goods, without exceeding, regardless of the weight, volume, sizes, nature or value of the respective goods, an amount of €750 per disputed package or unit load with a maximum amount of €60,000 per event.

Should WFS's personal liability be incurred for any other damages, the compensation owed by WFS shall be strictly limited to the price of goods transportation (exclusive of duties, taxes and miscellaneous costs) or to that of the service leading to the damages as provided under the contract. Such compensation shall not exceed that which is owed in the event of goods damages or losses. WFS is insured by insurers of recognized financial responsibility against such losses and risks and in such amounts as are prudent and customary in the businesses in which WFS operates and is engaged.

Article 5 - PAYMENT TERMS

Services shall be payable by direct debit, bank transfer or credit card on receipt of the invoice, and in all instances, within 30 days from the date of the invoice. Any dispute relating to an invoice shall be raised, in total or in part, within 10 calendar days of its receipt.

If only part of the invoice is disputed, the non-disputed part shall be paid as per the terms herein.

No discount shall be granted for any early payment issued before the due date appearing on the invoice. Unilateral offsetting of the amount of alleged damages over the price of services is prohibited.

For any late payment, the defaulting party shall owe late payment fees at the legal interest rate defined by the European Central Bank plus 8 points of percentage, as well as a fixed recovery costs indemnity of 40 (forty) Euro as defined in the Law regarding Arrears of Payment of 2021 August 14th.

Both the late payment fees and indemnity are due as of right, without a notice being necessary, without prejudice to any possible remedy, for any other damages arising directly from such delay in payment, including WFS's conventional right of retention, enforceable against all parties, and a conventional contractual possessory lien over all goods, values and documents in WFS's possession, in order to guarantee any debt.

Article 6 - COMPLIANCE WITH LAWS AND DATA PROTECTION

In the course of performing its obligations hereunder, each party shall and shall ensure that its personnel, affiliated entities and third parties engaged by such party in respect of activities under this T&C ('Representatives'), comply with all national or international laws and regulations applicable to the provision of services hereunder ('Applicable Laws') including Applicable Laws regarding sanctions, export controls, anti-trust, fair competition, anti-money laundering, anti-bribery, and anti-corruption. The Client represents, warrants and undertakes, as follows: a) as at the date hereof, neither it nor any of its Representatives are or are acting on behalf of persons restricted under any trade law or regulation applicable to the provision of services under this T&C including, for the avoidance of doubt, UN Security Council Resolution, sanctions and export control laws embargoes or restrictive measures of the European Union, individual EU Member States, the United Kingdom, or Singapore, the US Export Administration Regulations, laws regarding sanctions administered by the US Department of the Treasury's Office of Foreign Assets Control, and other applicable measures related to trade controls and sanctions administered by governmental authorities with jurisdiction over the activities hereunder (collectively "Trade Laws") ("Restricted Persons"); b) for the duration of this T&C neither it nor any of its Representatives will act on behalf of Restricted Persons; and, c) the Client shall not, and shall ensure its Representatives shall not, take any actions that shall result or are reasonably likely to result in a violation of Trade Laws by the WFS including by using WFS's services, for the benefit of a country sanctioned under Trade Laws, a Restricted Person, an aircraft that (i) is restricted or designated under Trade Laws, or (ii) has been identified by the US Department of Commerce's Bureau of Industry and Security as subject to restrictions under the US Export Administration Regulations ("Restricted Aircraft"), or cargo that has been, or is to be, imported or exported in violation of Trade Laws. In the event that WFS forms a reasonable, good faith belief (i) that Client or one of its Representatives has engaged in conduct in violation of this T&C, Applicable Laws or Trade Laws in connection with any services or transactions hereunder, has become a Restricted Person or is acting on behalf of a Restricted Person or a country sanctioned under Trade Laws, or (ii) that the provision of services hereunder could be for the benefit of a Restricted Aircraft, or (iii) that the provision of services hereunder could put WFS in breach of Applicable Laws or its internal policies regarding compliance with Trade Laws, WFS reserves the right to suspend the services or terminate the contractual relationship between the parties. Upon doing so, no further compensation shall be owed by the WFS to the Client for or in connection with any past, pending or future transaction or for any other reason under this T&C.

To the extent any personal data is being processed by the parties, each party certifies and warrants that it complies with all obligations imposed on it by the applicable personal data protection laws including (a) European Union or Member State laws with respect to any personal data in respect of which it is subject to EU Data Protection Laws; and (b) any other applicable law with respect to any personal data in respect of which it is subject to any other data protection laws. Each party certifies that it will be able to prove such compliance at the other party's request. Each party undertakes to: (i) strictly process personal data for the purposes necessary in the provisions of the services and, more generally, if it is acting as the data processor, to act only pursuant to the other party's written instructions; (ii) ensure the protection of the personal data and of the related processing in compliance with the applicable regulation; (iii) ensure an appropriate level of security considering the risks of the processing and the nature of the data concerned by implementing appropriate technical and organizational measures; (iv) cooperate in order to comply with a request for the exercise of the rights guaranteed by applicable data protection law; (v) report promptly and in written any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) provide all necessary cooperation in order to minimize the consequences of such incidents with regard to the persons concerned, and to allow the other party to fulfil all its legal obligations; (vii) allow the other party to carry out security audits when the latter considers it necessary; (viii) must not appoint a sub-processor without the prior written consent of the other party (ix) not transfer the personal data processed outside of the European Union without the implementation of an alternative mechanism of personal data protection, (x) promptly delete or return the personal data upon request of the other party or at the end of the retention period, in accordance with the applicable regulation.

Article 7 - JURISDICTION AND GOVERNING LAW

Any dispute or claim that may arise between the Parties will be exclusively governed by the laws of the country where WFS's services are provided. In the event of any dispute or claim that cannot be resolved amicably between the Parties, the Courts of the country where WFS provides Services and is registered have jurisdiction, even in the event of multiple defendants or third-party defendants.

Worldwide Flight Services Belgium NV - BRU AIRPORT
Bedrijvenzone Machelen Cargo (Brucargo) - Building 835 - Box 1 - B-1830 Machelen - Belgium

WFS Belgium Online Operations Imp & Exp

BRU Building 835

Tel: ++32 (0)2 226.01.00

ops835.bru@wfs.aero

WFS Belgium Offline Operations Imp & Exp

BRU Building 832

Tel: ++32 (0)2 226.01.00

ops832.bru@wfs.aero

WFS Belgium BRU Customs & Tracing Team

Tel: ++32 (0)2 226.01.00

tracing.bru@wfs.aero

WFS Belgium Quality & Claims Team

Tel: ++32 (0)2 226.01.00

quality.bru@wfs.aero

claims.bru@wfs.aero

Security Team

Tel: ++32 (0)2 226.01.00

security.bru@wfs.aero

WFS BRU ULD Team

Tel: ++32 (0)2 226.01.00

uld.bru@wfs.aero

Finance Department - Bookkeeping

Tel: ++32 (0)2 226.01.00

finance.bru@wfs.aero

WFS BRU Invoicing & Billing Team

Tel: ++32 (0)2 226.01.00

accounting.bru@wfs.aero

WFS LGG Invoicing & Billing Team

invoicing.lgg@wfs.aero

Deutsche Bank account: 826-0282313-60 - DB IBAN code: BE73.8260.2823.1360 - BIC code: DEUTBE33

VAT: BE 0549.867.462 - R.P.R. Brussel

Worldwide Flight Services Belgium NV
Bedrijvenzone Machelen Cargo - Brucargo - Building 835 - Box 1
B-1830 Machelen - Belgium