

MEDIA RELEASE

Please find here a news release issued today by
Worldwide Flight Services (WFS)

Media contact: Jamie Roche, JRPR

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E: jamie@jamierochepr.co.uk

Worldwide Flight Services (WFS) signs extended cargo handling and trucking contract with Oman Air in France

Worldwide Flight Services (WFS), a SATS company, has signed a contract extension with Oman Air to provide cargo handling at Paris CDG as well as handling and trucking services connecting 11 regional airports throughout France.

Oman Air currently operates four direct flights a week between Muscat and Paris, carrying over 7,500 tonnes of cargo a year onboard its Boeing 787-900 services.

The new contract was signed today at Air Cargo Europe in Munich by Oman Air's Head of Cargo, Michael Duggan, and John Batten, Chief Executive Officer Gateway Services, Europe, Middle East, Africa and Asia (EMEAA) at WFS, and Laurent Bernard, Vice President France.

"We are committed to maintaining the high standards we provide for our customers and signing this contract renewal is part of this process," Michael Duggan said.

"Contract extensions are earned by good customer relationships and robust performance measured against agreed service level agreements. WFS is proud to be meeting the high standards required by Oman Air. Our team in France clearly understand the airline's processes and service expectations and the responsibility to ensure the quality of Oman Air's



Michael Duggan, Head of Cargo at Oman Air (fourth from left) and the airline's Claudius Pereira, Senior Manager Cargo Service Delivery (third from left) with WFS' Assaad Sfeir, Key Account Director - Group Commercial, John Batten, CEO EMEAA, Laurent Bernard, Vice President France, and Monia EL MALLAS, Cargo Sales Director – France.

bespoke freight transportation solutions, including for special commodities such as pharma, fresh produce, valuables and dangerous goods. We are proud to be growing our partnership," Laurent Bernard added.

Through its partnership with WFS, Oman Air offers its customers a full range of value-added services, including for temperature-controlled healthcare products using WFS' IATA CEIV Pharma and Good Distribution Practice (GDP) certified Pharma Centre at CDG. In Paris,

WFS also provides a European Inspection Point for perishables and pharma shipments as well as a dedicated live animal station.

WFS' nationwide trucking network in France and offline handling services also connect cargo carried onboard Oman Air's flights with local WFS stations in Paris Orly, Bordeaux, Lille, Lyon, Marseille, Nantes, Nice, Rennes, Strasbourg, Toulouse, and EuroAirport Basel-Mulhouse-Freiburg.

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ABOUT SATS GROUP

Headquartered in Singapore, SATS Ltd. is one of the world's largest providers of air cargo handling services and Asia's leading airline caterer. SATS Gateway Services provides airfreight and ground handling services including passenger services, ramp and baggage handling, aviation security services, aircraft cleaning and aviation laundry. SATS Food Solutions serves airlines and institutions, and operates central kitchens with large-scale food production and distribution capabilities for a wide range of cuisines. SATS is present in the Asia-Pacific, the Americas, Europe, the Middle East and Africa, powering an interconnected world of trade, travel and taste. Following the acquisition of Worldwide Flight Services (WFS) in 2023, the combined SATS and WFS network operates over 215 stations in 27 countries. These cover trade routes responsible for more than 50% of global air cargo volume. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg

ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world's largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 215 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume. For more information, please visit www.wfs.aero

WFS Media Contact:

Jamie Roche, JRPR (WFS)
Email: jamie@jamierochepr.co.uk