

MEDIA RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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Bangkok joins WFS' growing international network of certified pharma handling facilities

Bangkok Flight Services (BFS), the joint venture between Bangkok Airways and Worldwide Flight Services (WFS), a member of the SATS Group, has achieved Good Distribution Practice (GDP) certification for its dedicated pharma handling facility at the city's Suvarnabhumi International Airport.

This award takes the number of GDP or IATA CEIV Pharma certified facilities available to WFS customers globally to 27, with two further locations in North America aiming for certification in Q2 and Q3 2024.

In addition to Bangkok, WFS, and other subsidiaries of the SATS Group, now operate certified pharma handling facilities in Amsterdam, Barcelona, Bangalore, Beijing PEK & PKX, Brussels, Cape Town, Copenhagen, Dallas Fort Worth, Dammam, Dublin, Frankfurt, Ho Chi Minh, Hong Kong, Jakarta, Johannesburg, Kuala Lumpur, London LHR & LGW, Madrid, Miami, Mumbai, Muscat, New York JFK, Paris CDG, Philadelphia.

“BFS, WFS and SATS have a shared commitment to ensuring the safe and secure handling of temperature-controlled, life-enhancing pharma cargoes. This is evident by our investments in best-in-class pharma centres in Europe, Scandinavia, North America, the Middle East, India and Asia, and more certified facilities will join this network in 2024. These operations are vital to maintaining the integrity and compliance of pharma shipments as well as to supporting premium and special cargo products offered by



our customers,” said Stewart Sinclair, Managing Director of BFS.

BFS received its GDP certification from independent audit body Escem/TüV Rheinland following a stringent two-day assessment of the pharma facility by Global Pharma Solutions LLC. This confirms the operation's compliance with EC Guidelines on Good Distribution Practice of medicinal products for human use, and the World Health Organization's WHO TRS 1025 – Annex 7 for Good

Storage & Distribution Practices for medical products.

Located inside the main BFS cargo terminal, the pharma facility consists of 3 zones offering some 120m² of capacity. This includes over 215 storage positions within controlled temperature ranges of 15-25°C and 2-8°C. The facility also incorporates charging stations for 'active' cargo containers used for the transportation of temperature-controlled pharma products. The facility is operated by a specially trained team and protected by comprehensive security measures.

In 2024, BFS is investing to increase the capacity of its pharma storage to support growing customer volumes. Over 20 of the 80 airlines handled by BFS in Bangkok now regularly ship pharma cargoes.

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ABOUT SATS GROUP

SATS Ltd. (SATS) is a global leader in gateway services and Asia's pre-eminent provider of food solutions. With heartfelt service and advanced technology, we connect people, businesses, and communities seamlessly through our comprehensive gateway services for customers such as airlines, cruise lines, freight forwarders, postal services and eCommerce companies. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, foodservice chains, retailers, and institutions.

Fulfilling our purpose to feed and connect communities, SATS delights customers in over 210 locations and 27 countries across Asia Pacific, the UK, Europe, the Middle East, Africa, and the Americas. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg

ABOUT WFS

Founded in 1984, WFS – a member of the SATS Group – is the world's largest air cargo logistics provider and one of the leading providers of ground handling services with annual revenues of €2 billion. As a combined company, SATS and WFS create an Americas-Europe-APAC network with a global footprint of more than 210 cargo and ground handling stations in 27 countries, covering trade routes responsible for more than 50% of global air cargo volume.

For more information, please visit www.wfs.aero