

## NEWS RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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# WFS CELEBRATES NEW BAGGAGE HANDLING AND CIP TERMINAL CONTRACTS IN HONG KONG AND SINGAPORE



**Worldwide Flight Services (WFS) is celebrating two significant new contract wins in Asia for baggage handling services at Hong Kong International Airport (HKIA) and the renewal of its CIP Terminal Services contract in Singapore.**

In Hong Kong, WFS will commence its new baggage handling responsibilities on behalf of the Airport Authority Hong Kong in January 2023 at the start of a three-year contract. This will cover the handling of out-of-gauge (OOG) baggage, HKIA VIP Lounge baggage delivery and baggage tub recycling as well as air-to-sea and sea-to-air bags transported to HKIA's baggage handling system.

WFS' Regional Managing Director, Hong Kong & Singapore, James Carey Jr., said: "We've been honoured to be part of the Hong Kong aviation scene since 1998, serving the Airport Authority Hong Kong and every airline at this outstanding international airport. We are an integral part of every air traveller's journey here and take great pride in contributing to the best possible passenger experience for everyone passing through HKIA."

In Singapore, JetQuay - the airport services and passenger experience specialist majority owned by WFS - has successfully renewed its contract, with effect from January 2023, to operate the airport's elite CIP (Commercially Important Passenger) Terminal. It provides a comprehensive range of VIP services for travellers, including airline check-in and immigration clearance,

a luxury lounge as well as limousine service to escort high priority guests to and from their aircraft.



"JetQuay has operated the CIP Terminal for over 16 years, prior to this latest contract renewal, and we are immensely honoured to continue to gain the

trust of the airport authority to serve Changi Airport's VIP guests and to ensure the best-in-class service and comfort levels they deserve. This new contract reflects the airport's trust in the JetQuay team's ability to maintain these high standards and to make Singapore an airport of choice for VIP travellers," commented Abraham Lim, General Manager at JetQuay.

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*Worldwide Flight Services*

#### **ABOUT WFS**

Founded in 1984, WFS is the world's largest air cargo logistics provider and one of the leading providers of ground handling and technical services with annual revenues of €1.8 billion. Its more than 30,000 employees serve over 300 customers at 164 major airports in 18 countries on five continents. For more information, please visit [www.wfs.aero](http://www.wfs.aero)