

Worldwide Flight Services

# TERMINAL HANDLING CHARGES WORLDWIDE FLIGHT SERVICES HOLLAND B.V 2023

EFFECTIVE JUNE 1<sup>ST</sup> ,2023 UNTIL DECEMBER 31<sup>ST</sup> , 2023

" WFS HOLLAND B.V RESERVES THE RIGHT TO CHANGE PRICING DURING 2023 IF CIRCUMSTANCES SO MERIT "



# 1 IMPORT CHARGES

	unit charge in €uro	minimum charge in €uro
<b>1.1 Customs and warehouse facilities charges, per shipment</b>		
a. General Cargo per kg	€ 0,129	€40,00
b. ULD Container	€ 85,00	
c. ULD Pallet	€ 149,00	
<p>ULD rate will be charged when (M)AWB and flight manifest are made up as complete ULD's.            If a shipment consists of a mix between ULD and loose kgs and the split is not clearly indicated on the AWB, the complete weight will be charged at the loose rate.            Shipments for BIP will be invoiced as per minimum warehouse facilities charges.            The above charges apply only for customers with an import account at WFS Holland BV.            Recipients without an account are charged as per Paragraph 1.12.</p>		
<b>1.2 Use of Kiosk for import pickup</b>	<b>Free of charge</b>	
<b>Non-use of Kiosk for import pickup</b>	<b>€ 8,25</b>	
<b>1.3 Mail Handling, per kg</b>	<b>€ 0,15</b>	
<b>1.4 Mail scanning</b>		
<i>Upon request of and scanners provided by carrier</i>		
Per bag	€ 0,12	€ 16,00
Per ULD	€ 10,25	€ 16,00
<b>1.5 Breakbulk Charges</b>	<b>€ 0,38</b>	<b>€ 65,00</b>
<p><i>Splitting shipments on HAWB level            Request for Breakdown must be done 24 hours in advance            by email : <a href="mailto:import.ams@wfs.aero">import.ams@wfs.aero</a> Subject to availability</i></p>		
<b>1.6 Breakdown of shipper built unit</b>	<b>€ 0,18</b>	<b>€ 150,00</b>
<p><i>Request for Breakdown must be done by email: <a href="mailto:import.ams@wfs.aero">import.ams@wfs.aero</a>            Subject to availability</i></p>		

		unit charge in €uro	minimum charge in €uro
1.7	<b>Bank Shipments, admin fee per shipment</b>	<b>€ 55,00</b>	
1.8	<b>Human Remains surcharge, per shipment</b>	<b>€ 165,00</b>	
1.9	<b>Collect of CC charges/Other Charges</b> <i>or as per IATA regulations</i>	<b>5% of total amount</b>	<b>€ 57,50</b>
1.10	<b>Priority Breakdown</b> Per kg	<b>€ 0,110</b>	<b>€ 140,00</b>
	<i>Upon request priority breakdown can be arranged, shipments arriving on pax flights can be collected 2 hours after ATA and shipments arriving on freighters 4 hours after ATA. WFS reserves the right to refuse a request. Request for Priority Breakdown must be done 8 hours before STA by email: <a href="mailto:prioritybreakdown.ams@wfs.aero">prioritybreakdown.ams@wfs.aero</a></i>		
1.11	<b>Temperature Report, per reading</b>	<b>€ 24,75</b>	
1.12	<b>Private Consignees</b> EU shipments per kgs (excluding VAT)	<b>€ 0,46</b>	<b>€ 66,00</b>
	<i>pet animals / personal effects only with a maximum weight of 150 kg excluding Dangerous Goods or Perishable cargo. All cargo above 150 kg will be charged according to our general import handling charges.</i>		
	Non-EU Shipments per kg	<b>€ 0,61</b>	<b>€ 93,50</b>
1.13	<b>Processing OK to Forward, per requests</b>	<b>€ 36,50</b>	
1.14	<b>Closing of NCTS/T1 document, per document</b>	<b>€ 44,00</b>	
1.15	<b>Other None Specified (Pre)-Check</b>	<b>as per paragraph 4.3</b>	
1.16	<b>Service Continuity Surcharge, per AWB</b>	<b>€ 20,00</b>	
1.17	<b>PGTS entry, per document</b>	<b>€ 26,25</b>	

## 2 EXPORT CHARGES

		unit charge in €uro	minimum charge in €uro
2.1	<b>Export Documentation Check (EDC)</b> per AWB	€ 8,50	
2.2	<b>Not Ready For Carriage (NRFC) Shipments</b> <b>(As per ACN - Air Cargo Netherlands definitions)</b> Cargo Not Ready for Carriage, p/kgs (Reason C or D)		
	 Pre-announced	€ 0,095	€ 60,00
	<i>Max charge of € 400,00 per AWB or truck is applicable when pre-announcement is sent at least 4 hours before actual delivery to <a href="mailto:nrfc.ams@wfs.aero">nrfc.ams@wfs.aero</a> The use of external equipment will be charged in addition as per external company rate (plus 15 % administration charges).</i>		
	 Without pre-announcement	€ 0,095	€ 60,00
	Documentation not Ready for Carriage, per AWB (Reason A, B, E or F)	€ 60,00	
	<i>Charges apply to all shipments were AMS is first point of acceptance (all shipments not arriving on Airline manifest). When issuing agent doesn't have an account with WFS Holland B.V., the service will be charged to the carrier.</i>		
2.4	<b>Correction for delivery without or incomplete messages</b> (same shall apply for checking the message content): FWB, per AWB FHL, per HAWB	€ 24,00 € 19,25	
2.5	<b>Reweigh of Shipments</b> per kg (actual weight) and per AWB	€ 0,07	€ 16,50
	<i>WFS will always check the weight. Above charges will be applied only when the weight difference exceeds 5% of AWB weight.</i>		



	unit charge in €uro	minimum charge in €uro
<b>2.6 Dangerous Goods Check, as required per commodity</b>		
Check per document (1 UN entry) for shipments requiring a DGD	€ 86,75	
per additional UN entry on same AWB	€ 8,70	
Radioactive Check (RRY/RRW)	€ 121,50	
Per additional UN entry on same AWB (RRY/RRW)	€ 12,15	
Dangerous Goods shipments without statement	€ 45,75	
Excepted Quantity Check	€ 36,00	
Transit Dangerous Goods	€ 32,50	
Re-check of denied Dangerous Goods due to non-compliance per document		
And/or Hidden / Undeclared Dangerous Goods Charge per document	€ 650,00	
<b>2.7 AVI Check</b>		
per AWB	€ 75,50	
recheck charge	€ 152,00	
<b>2.8 Pharma check</b>		
per AWB	€ 52,00	
recheck charge	€ 118,00	
<i>mandatory as per current IATA Perishable Cargo Regulations</i>		
Temperature Report, per reading	€ 24,50	
<b>2.9 Perishable Check, non-pharma</b>		
per AWB	€ 35,25	
recheck charge	€ 70,50	
<b>2.10 Other None Specified (Pre-)Check</b>	as per paragraph 4.3	
<b>2.11 Refused Dangerous Goods Shipments stored in DG storage area</b>	€ 19,70	€ 91,10
per 100 kg based on chargeable weight per calendar day, no free storage		

		unit charge in €uro	minimum charge in €uro
2.12	<b>ADR Documentation</b> per truck or flight number	€ 86,75	
2.13	<b>Goods Withdrawal Out of WFS Warehouse</b> Charges for shipments to be recollected (by Forwarder) after acceptance of freight per kg	€ 0,105	€ 98,50
2.14	<b>Preparation of T-document</b> to airside approved receiver <i>excluding goods susceptible to fraud</i>	€ 110,75	
	<b>Preparation of T-document</b> to other than airside approved receiver <i>excluding goods susceptible to fraud</i>	€ 137,50	
	<i>Customs penalties will be charged to the customer at cost for each transit document that is not conform and for which the liability of WFS Holland is not involved.</i>		
2.15	<b>Preparation CMR document</b>	€ 42,50	
2.16	<b>Human Remains surcharge, per shipment</b>	€ 165,00	
2.17	<b>Express Handling Charges, upon request</b> per kgs (AWB)	€ 0,110	€ 140,00
	<i>Upon request and when allowed by the carrier export express/courier shipments handling can be arranged. WFS reserves the right to refuse a request. Request must be done 5 hours before STD by email to: <a href="mailto:export.ams@wfs.aero">export.ams@wfs.aero</a></i>		

		unit charge in €uro	minimum charge in €uro
<b>2.18</b>	<b>Mail Handling</b> per kg <i>excluding security screening</i>	€ 0,15	
<b>2.19</b>	<b>Mail scanning</b> Per bag Per ULD <i>Upon request</i>	€ 0,12 € 10,25	€ 16,00 € 16,00
<b>2.20</b>	<b>NOTOC Documentation per specified Document</b>	€ 57,25	
<b>2.21</b>	<b>Dangerous Goods Tags</b> per tag	€ 3,50	
<b>2.22</b>	<b>ECS Completion, per MRN</b> For foreign issuing agents, will be charged to carrier. For local agents, will be charged to issuing agent.  <i>For local shipments ECS entry in E-cargo receipt will be checked on acceptance. When data of a local shipment is missing, entry will be done by WFS and invoiced to issuing agent. All ECS completions must be requested by e-mailing <a href="mailto:bterbrugge@wfs.aero">bterbrugge@wfs.aero</a> and <a href="mailto:supervisor.ams@wfs.aero">supervisor.ams@wfs.aero</a> If ECS completion is not done due no request, charges from 5.1 Customs File Handling may apply.</i>	€ 18,25 € 34,50	
<b>2.23</b>	<b>Labelling of shipments</b> per label	€ 5,00	€ 65,00

## 3 STORAGE CHARGES

unit charge in €uro

minimum charge in €uro

All storage will be calculated based on chargeable weight (CW), for part-shipments the standard way of splitting the Kgs by using the average weight per piece will be maintained.

For all import shipments, storage period will start after first NFD/NOA has been send, shipper/issuing agent will be responsible for mentioning correct consignee details on (e)AWB. Below Charges are also applicable during the period shipments are on hold by local authorities or other authorized parties

3.1	<b>Import General Cargo, per 100 kg based on chargeable weight per calendar day</b> Free storage first 18 hours for import, per shipment*	€ 11,50	€ 63,00
3.2	<b>Export General Cargo, per 100 kg based on chargeable weight per calendar day</b> Free storage first 36 hours for export, per shipment	€ 11,50	€ 63,00
3.3	<b>Cool Storage, per 100 kg based on chargeable weight per calendar day</b> No free storage* <i>Perishables in refrigerator not subject to veterinary control</i>	€ 15,50	€ 71,00
3.4	<b>Dangerous Goods Storage, per 100 kg based on chargeable weight per calendar day</b> No free storage*	€ 15,50	€ 71,00
3.5	<b>Radioactive storage, per 100 kg based on chargeable weight per calendar day</b> No free storage**	€ 24,00	€ 105,00

\* After 72 hours, an additional 75% will be charged for all Import shipments. (Except radioactive shipments see below\*\*)

\*\* As per local regulations (ANVS) the storage of radioactive shipments is not allowed beyond 48 hours. Therefore, Import agent that don't collect shipments within 48 hours will be :

- Charged an additional € 1.000,00 administration fee.
- Held liable for any fine, penalty or other charge resulting from shipments not being collected within 48 hours.
- Embargo's can be placed on specific import agents when repeated offences occur.



	unit charge in €uro	minimum charge in €uro
<b>3.6 Pharma Storage, per 100 kg based on chargeable weight per calendar day</b>		
No Free storage for import*, 3 hours free storage for export & transit	<b>€ 15,50</b>	<b>€ 71,00</b>
<ul style="list-style-type: none"><li>- Max allowed storage period is 72 hours</li><li>- Limited ULD storage possible</li><li>- No Dangerous Goods allowed</li></ul>		
<i>For capacity control, please send pre-alert 48 hours before arrival of shipment to <a href="mailto:pharma.ams@wfs.aero">pharma.ams@wfs.aero</a> including the following details:</i>		
<ul style="list-style-type: none"><li>- AWB number</li><li>- Flight details</li><li>- Proposed delivery/pick-up time and date</li><li>- Number of pieces</li><li>- Weight and dimensions</li><li>- Temp range</li><li>- Dangerous goods Y/N</li></ul>		
<i>External storage solution available by third party provider when required for extra capacity, storage longer than 72 hours and Pharma DG.</i>		
<b><u>Rates and conditions upon request.</u></b>		
<i>The contamination principle and outcome of the pharma check determine if pharma storage is needed.</i>		
<i>The pharma check "is not limited to" the following items:</i>		
<ul style="list-style-type: none"><li>- Pharmaceuticals and single temp ranges is mentioned on the AWB</li><li>- Shipment is booked as Pharma with PIL SHC</li><li>- Correct TTSG label(s) on the package(s)</li></ul>		

**\* After 72 hours, an additional 75% will be charged for all Import shipments.**



## 4 OTHER FACILITIES

	unit charge in €uro	minimum charge in €uro
<b>4.1 Truck loading / offloading</b> per kg	€ 0,18	€ 55,00
<b>4.2 Transport to / from Aircraft or Platform</b> per transfer (maximum 5 dollies or 6 cargo carts)	€ 120,00	
<b>4.3 Manpower including supervision and visitor escort</b> - Per ½ hour and per agent <i>On working days between 08h00 and 20h00</i> - Per ½ hour and per agent <i>On Saturdays, Sundays, Public Holidays and between 20h00 and 08h00</i>	€ 65,00  € 130,00	
<b>4.4 Use of Equipment</b> - Hydraulic pump vehicle, per ½ hour - Forklift with driver < 3 tons, per ½ hour - Forklift with driver 3 - 8 tons, per ½ hour (Import/Export) - Forklift with driver up to 16 tons, per ½ hour (Import/Export) - Aircraft Engine Dolly per day (On request) - External equipment	€ 27,50 € 197,50 € 242,50 € 450,00 € 800,00	<b>As per external company rates</b> (plus 15 % administration charges)
<b>4.5 Packing</b>		<b>As per external company rates</b> (plus 15 % administration charges with a minimum of € 150,00)
<b>4.6 Transfer of Goods to BIP</b> per Kgs The following transfer times apply when arriving as: - Dedicated ULD's - Mixed ULD's (breakdown needed) - Bulk	€ 0,064	€ 149,75
		<i>Within 2 Hours of ATA</i> <i>Within 4 Hours of ATA</i> <i>Within 2 Hours of ATA</i>



		unit charge in €uro	minimum charge in €uro
<b>4.7</b>	<b>Transfer of Human Remains to Mortuary</b> per transfer (maximum 5 dollies or 6 cargo carts)	<b>€ 120,00</b>	
<b>4.8</b>	<b>Transfer of Goods to Customs Scan</b> per transfer (maximum 5 dollies or 6 cargo carts)	<b>€ 120,00</b>	
<b>4.9</b>	<b>Transfer of cargo, mail and supplies to another Airline or Handler</b> per kgs <i>If the waiting time exceeds 1 hour, WFS will charge manpower, as per paragraph 4.3. When shipment is refused customer will also be charged.</i>	<b>€ 0,064</b>	<b>€ 63,25</b>
<b>4.10</b>	<b>Security Screening by EDD (free running)</b> per Kgs and per AWB <i>Weekday (Monday till Friday 12:00)</i>	<b>€ 0,095</b>	<b>€ 124,25</b>
	per Kgs and AWB <i>Weekend (Friday 12:00 till Sunday) / Night (24:00 – 07:00) / Public Holidays</i>	<b>€ 0,110</b>	<b>€ 238,75</b>
	<b>Security Screening by REST, per truck</b> <b>All other methods upon request</b>	<b>€ 477,75</b>	
<b>4.11</b>	<b>Security Infrastructure Fee, per kg (as per national security program)</b> Flown Kgs	<b>€ 0,014</b>	
	Trucked Kgs	<b>€ 0,009</b>	
<b>4.12</b>	<b>Supplies</b> loose plastic per meter	<b>€ 3,68</b>	
	(extra layer) per layer for 10 ft ULD	<b>€ 19,25</b>	
	(extra layer) per layer for 16 or 20 ft ULD	<b>€ 33,25</b>	
	Wooden board per m (0 – 3 cm, fumigated)	<b>€ 15,35</b>	
	Wooden beams per m (+ 5 cm, fumigated)	<b>€ 25,88</b>	
	Wooden pallets per piece (fumigated)	<b>€ 25,88</b>	

		unit charge in €uro	minimum charge in €uro
<b>4.13</b>	<b>Equipment</b>		
	Straps per piece	€ 32,50	
	Stud fitting for ULD, per piece	€ 11,25	
	Corner rope for cargo net, per m	€ 4,10	
	Pipe-covers per piece	€ 248,60	
<b>4.14</b>	<b>Pick-up / Disposal / Destruction of Refused Shipment</b>		
	per kg	€ 0,19	€ 250,00
	<i>excluding external cost of destruction, customs fee, penalties, VAT and taxes.</i>		
<b>4.15</b>	<b>Wrapping pallets (shrink foil)</b>		
	per ULD	€ 61,50	
	per skid	€ 21,85	
<b>4.16</b>	<b>Protection covers / blankets on request</b>		
	ISO-thermic covers per m	€ 28,75	
	Absorption Blankets (180cm x 250cm)	€ 27,00	
<b>4.17</b>	<b>Valuable Transport by Ramp Escort</b>		
	36 Hour Pre-alert needed otherwise ADHOC rate will be charged		<b>As per external company rates</b>
	Minimum charge		(plus 15 % administration charges)
	Mon/Fri 0700-1800	€ 145,75	
	Mon/Fri 1800-2400	€ 174,75	
	Weekend/night/holidays	€ 196,35	
	ADHOC	€ 209,55	

	unit charge in €uro	minimum charge in €uro
<b>4.18</b>	<b>Pick-Up and Destruction of Goods when refused by consignee</b>	<b>As per external company rates</b>
	<b>Pick-up and Destruction of Goods Refused by Veterinary Inspection (NVWA)</b>	(plus 15 % administration charges with a minimum of € 150,00)
<b>4.19</b>	<b>(Re)Charging electric powered unit, per container, per hour or part thereof</b>	<b>€ 7,50</b>
	<i>Minimum charge includes first 3 hours</i>	<b>€ 122,80</b>
<b>4.20</b>	<b>Handling ULD stack / Empty container</b>	
	- Preparation empty pallet stack, per stack	<b>€ 110,00</b>
	- (Un)loading empty pallet stack, per stack	<b>€ 65,75</b>
	- (Un)loading empty ULD, per unit	<b>€ 15,25</b>
	- Transfer of empty ULD to/from airside or another handler	<b>€ 120,00</b>
	- Transport of empty equipment to/from ramp, per transport	<b>€ 120,00</b>
	- Storage of empty container, per calendar day, per unit***	<b>€ 7,55</b>
	- (Electric powered) ULD acceptance check	<b>€ 34,50</b>
	- Additional Equipment / Stock / ULD Inventory - Per Inventory	<b>€ 62,55</b>
	- Affixing / removing nets, per net	<b>€ 20,75</b>
	*** Storage of ULDs beyond airline allocation will be applicable and invoiced after 7 days (per unit)	
<b>4.21</b>	<b>Temperature controlled transport on airside, per shipment, on request</b>	<b>€ 212,30</b>
	(maximum 2 m3 per shipment for heated transport)	

## 5 OTHER SERVICES

		unit charge in €uro	minimum charge in €uro
5.1	<b>Customs File Handling, per document</b> <i>excluding penalties and taxes</i>	€ 210,00	
5.2	<b>Administration, requests, permits, Customs file handling for shipments destined for destruction</b> <i>excluding penalties, taxes and costs under chapter 3 and 4.14 or 4.18</i>	€ 225,50	
5.3	<b>Correction of electronic paperwork after delivery of goods</b> administration fee per electronic document (Import/Export)	€ 38,50	
5.4	<b>Provide digital pictures upon request</b> per 5 pictures and per AWB	€ 35,75	
5.5	<b>Copy of invoice and / or documentation</b> per page dated not older than one year per page dated older than one year	€ 3,85 € 0,63	€ 33,00
5.6	<b>Administration Fee for paper invoice (no E-invoice)</b>	€ 7,75	
5.7	<b>Irregularity file handling</b>	€ 207,35	
5.8	<b>Manual Input Missing FFM ex Outstation / per Flight</b>	€ 139,50	
5.9	<b>Manpower camera viewing (CCTV)</b> - Per ½ hour on office days between 08h00 and 17h00 <i>whenever the camera images show that WFS can be held responsible for mishandling, the cost for viewing will not be charged to the customer.</i>	€ 65,00	
5.10	<b>POD request</b>	€ 37,50	

		unit charge in €uro	minimum charge in €uro
5.11	<b>Converting electronic data into printed documents,</b> per awb (Import/Export)	€ 5,00	
5.12	<b>Admin fee for customized invoice system input upon consignees' request</b> Per invoice/overview	€ 50,00	
5.13	<b>Other, non-standard handling services (Import/Export)</b> Handling services, which are not specifically mentioned on this list, are upon request.		

For that, please contact:

**Mr. Stephane Scholving** - Managing Director : [sscholving@wfs.aero](mailto:sscholving@wfs.aero)

**Mr. Norbert van der Laan** - Accounting Manager : [nvanderlaan@wfs.aero](mailto:nvanderlaan@wfs.aero)

**Mr. Sjoerd Verlaat** - Commercial Manager (interim) : [sverlaat@wfs.aero](mailto:sverlaat@wfs.aero)

**Mr. Emilio Varas Baez** - Service Delivery Manager : [evarasbaez@wfs.aero](mailto:evarasbaez@wfs.aero)



## LOCATIONS AT SCHIPHOL AMSTERDAM

### TERMINAL V6

WFS Holland B.V.  
Freightstation 6E  
Pelikaanweg 405  
1118 DZ Schiphol  
The Netherlands

### TERMINAL V7 (Offline)

WFS Holland B.V.  
Freightstation 7  
Valkweg 1  
1118 EC Schiphol  
The Netherlands

### TERMINAL V8

WFS Holland B.V.  
Freightstation 8  
Anchorageaan 50  
1118 LE Schiphol  
The Netherlands

### TERMINAL V9

WFS Holland B.V.  
Freightstation 9  
Anchorageaan 38  
1118 LD Schiphol  
The Netherlands



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