Terminal Handling Charges WFS Copenhagen

(Valid as per 01st January 2027)

1.0 All charges are Calculated useinghe chargeable weight of the Master Air Waybill/Direct AWB and applicable at Master Air Waybill level.		
Weight in kg	Import Fee	Export Fee
0-50	390.00 DKK	278.00 DKK
51-100	608.00 DKK	301.00 DKK
101-200	779.00 DKK	373.00 DKK
201-300	905.00 DKK	475.00 DKK
301-400	1008.00 DKK	544.00 DKK
401-500	1135.00 DKK	637.00 DKK
501-600	1272.00 DKK	728.00 DKK
601-700	1398.00 DKK	809.00 DKK
701-800	1523.00 DKK	868.00 DKK
801-900	1648.00 DKK	948.00 DKK
901-1000	1764.00 DKK	1029.00 DKK
1001-1100	1890.00 DKK	1099.00 DKK
1101-1200	2027.00 DKK	1191.00 DKK
1201-1300	2153.00 DKK	1272.00 DKK
1301-1400	2302.00 DKK	1365.00 DKK
1401-1500	2427.00 DKK	1456.00 DKK
1501-1600	2542.00 DKK	1549.00 DKK
1601-1700	2668.00 DKK	1641.00 DKK
1701-1800	2794.00 DKK	1734.00 DKK
1801-1900	2921.00 DKK	1803.00 DKK
1901-2000	3069.00 DKK	2011.00 DKK
2001-2100	3218.00 DKK	2091.00 DKK
2101-2200	3355.00 DKK	2184.00 DKK
2201-2300	3505.00 DKK	2289.00 DKK
2301-2400	3642.00 DKK	2393.00 DKK
2401-2500	3756.00 DKK	2486.00 DKK
2501-2600	3881.00 DKK	2577.00 DKK
2601-2700	4030.00 DKK	2681.00 DKK
2701-2800	4145.00 DKK	2774.00 DKK
2801-2900	4282.00 DKK	2878.00 DKK
2901-3000	4396.00 DKK	2970.00 DKK
3001-3100	4523.00 DKK	3063.00 DKK
3101-3200	4649.00 DKK	3167.00 DKK
3201-3300	4787.00 DKK	3259.00 DKK
3301-3400	4901.00 DKK	3352.00 DKK
3401-3500	5026.00 DKK	3455.00 DKK
3501-3600	5153.00 DKK	3548.00 DKK
3601-3700	5279.00 DKK	3652.00 DKK
3701-3800	5405.00 DKK	3744.00 DKK
3801-3900	5530.00 DKK	3838.00 DKK
3901-4000	5668.00 DKK	3941.00 DKK
4001-4100	5782.00 DKK	4033.00 DKK
4101-4200	5920.00 DKK	4138.00 DKK
4201-4300	6046.00 DKK	4230.00 DKK
4301-4400	6160.00 DKK	4333.00 DKK
4401-4500	6286.00 DKK	4426.00 DKK
4501-5000	6446.00 DKK	4530.00 DKK
5001-5500	6584.00 DKK	4611.00 DKK
5501-6000	6709.00 DKK	4704.00 DKK
6001-6500	6847.00 DKK	4797.00 DKK
6501-7000	6984.00 DKK	4889.00 DKK
7001-7500	7121.00 DKK	4992.00 DKK
7501-8000	7259.00 DKK	5085.00 DKK
8001-8500	7408.00 DKK	5189.00 DKK

8501-9000	7557.00 DKK	5245.00 DKK
9001-9500	7706.00 DKK	5347.00 DKK
9501-10000	7866.00 DKK	5450.00 DKK
10001-11000	8015.00 DKK	5564.00 DKK
11001-12000	8175.00 DKK	5668.00 DKK
12001-13000	8346.00 DKK	5783.00 DKK
13001-14000	8507.00 DKK	5897.00 DKK
14001-15000	8679.00 DKK	6012.00 DKK
15001-16000	8850.00 DKK	6137.00 DKK
16001-17000	9033.00DKK	6251.00 DKK
17001-18000	9206.00 DKK	6378.00 DKK
18001-19000	9389.00 DKK	6504.00 DKK
19001-20000	9583.00 DKK	6629.00 DKK
20001-25000	9778.00 DKK	6767.00 DKK
25001-30000	9973.00 DKK	6904.00DKK
30001-40000	10167.00 DKK	7042.00 DKK
40001-50000	10373.00 DKK	7179.00 DKK
>50000	10579.00 DKK	7316.00 DKK
BUP	1328.00 DKK	1374.00 DKK
BUP (Active Cooling Unit) excl. mandatory Active Unit Check (2.11c)	814.00 DKK	814.00 DKK
Service Continuity Surcharge, per AWB		33.00 DKK
(Linked to AWB either originating or destinating at CPH)		

2.1	AVI Check	
	All shipments in this category must adhere to current IATA Live Animal Regulations.	
	- Per AWB when accepted	1092.00 DKK
	- Rejection fee (per rejection)	1853.00 DKK
	- Import AVI handling per AWB	1092.00 DKK
2.2	Dangerous goods	
	All shipments in this category must be accompanied by an original shipper's declaration in accordance with current IATA Dangerous Goods Regulations	
	Per shipper's declaration when accepted (all UN no. included), 1-10 cll	1381.00 DKK
	Per extra cll	48.00 DKK
	Rejection fee (per rejection)	4935.00 DKK
	Transit goods DGR verification (per shipper's declaration (all UN no. included), 1-10 cll	342.00 DKK
	Per extra cll	27.00 DKK
	DGR (Excepted Quantities/REQ) check when accepted	594.00 DKK
	DGR/LITHIUM BATTERIES (ELI/ELM) when accepted	594.00 DKK
	DGR/Genetically modified Organisms (GMO), Genetically modified microOrganisms (GMMO)	594.00 DKK
	DGR / Magnetized material (MAG)	594,00 DKK
	DGR (Biological substance, cat. B) check when accepted	594.00 DKK
	Rejection fee of DGR (Excepted Quantities), DGR/LITHIUM BATTERIES (ELI/ELM), DGR, (Biological substance, cat. B), MAG, GMMO, GMO	1764.00 DKK
	Undeclared Dangerous Goods (if DGR details is not mentioned in the booking or awb, its undeclared, even if the goods are marked correct)	8642.00 DKK
	Hidden Dangerous goods	8642.00 DKK
	Covering reports to the authorities, airline, etc. exclusive of regulatory fine not included	
	Electronic checks (E-DGD)	1171.00 DKK
2.3	Dry Ice	
	Dry Ice check when accepted	562.00 DKK
	Rejection fee (per rejection)	1764.00 DKK
	Dry Ice refill per shipment (including 5 cll) *	1035.00 DKK
	Dry Ice refill per cll. more than *	58.00 DKK
	Additional per kg Dry Ice (minimum 200 DKK)	137.00 DKK
	24h notice required if more than 25kg Dry Ice is requested*	
	*Only performed on weekdays	
2.4	PIL (Pharma IATA Check)	
	PIL Check when accepted (export or import)	845.00 DKK
	Rejection fee (per rejection)	1874.00 DKK
2.5	Storage	
	Storage calculatorcan be downloaded at https://www.wfs.aero/locations/copenhagen-denmark/	
Import	Cargo arriving on Fridays, weekends or holidays, has free storage including first coming working day. Storage is charged on split shipments	

	WFS Denmark cannot be held liable for delayed arrival notification due to incomplete and or incorrect, unclear, mentioned shippers or consignees contacts. All storages are calculated based on Chargeable Weight per started 24 hours, services and charges will be applicable as follows:	
Import	**General Cargo**, per 100 kg on Chargeable Weight per started calendar day	
	- Day of notification (NFD) + 1 day	Free
	- Day 2 after notification (NFD)	90.00 DKK
	- If stored after day 2, all storage beyond the free storage period will be charged at a daily rate of	170.00 DKK
Import	**Special handling cargo COL, ERT, CRT, FRZ, PER, PES, DGR, HUM,** per 100 kg on Chargeable Weight per started 24hours	
	- From day of notification (NFD) + 1 day	Free
	- First day after free period	170.00 DKK
	- If stored for longer than a fore mentioned period, all storage beyond the free storage period will be charged	340.00 DKK
Import	**Pharmaceutical Cargo**, per 100 kg on Chargeable Weight per started day	
	- From day of notification (NDF) + 1 day	Free
	- Day 2 after notification	170.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	340.00 DKK
	- Minimum Charge	1400.00 DKK
Export / Transit	**General Cargo**, per 100 kg on Chargeable Weight per started 24hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 96 hours before Scheduled Time of Departure	80.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	160.00 DKK
	Exemptions for General Cargo originating at CPH	
	- For General Cargo delivered between 00:01 on Friday and 16:00 on Saturday is eligible for free storage for flights with scheduled departure until the following Monday 16:00.	Free
Export/Transit	**Special handling cargo COL, FRZ, PER, PES, DGR, HUM**, per 100 kg on Chargeable Weight per started 24hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 96 hours before Scheduled Time of Departure	160.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	320.00 DKK
Export/Transit	**Pharmaceutical Cargo**, per 100 kg on Chargeable Weight per started 24hours	
	Max allowed storage period is 72 hours	
	- From 0 up to 48 hours before Schedule Time of Departure (STD)	Free
	- From 48 up to 72 hours before Scheduled Time of Departure	160.00 DKK
	- Minimum Charge	1050.00 DKK
	- If stored for longer than aforementioned period, all storage beyond the free storage period will be charged	320.00 DKK

	- For capacity control, please send pre-alert 48 hours before arrival of shipment above 50cbm to cph-crewchief@wfs.aero including the following details:	
	• AWB number	
	• Flight details	
	• Proposed delivery/pick-up time and date	
	• Number of pieces	
	• Weight and dimensions	
	• Temp range	
	• Dangerous goods Y/N	
2.6	Storage of empty ULD - Carriers Equipment & Stock Materials	
	Per ULD / Unit per day	30.00 DKK
	Per Skid or Euro pallet dims per position - per started Month	1050.00 DKK
	Delivery of empty ULD or preparing of stacks. Only on request and must be advised minimum 24 hours before ATD and/or pickup	925.00 DKK
2.7	Screening	
	All charges are calculated on the chargeable weight of the Master Air Waybill/Direct AWB and are applicable at Master Air Waybill level.	
	- Minimum per shipment	150.00 DKK
	- Per kg	0.99 DKK
	- Screening outside of listed screening hours reservation needed 3 hours in advance.	2153.00 DKK
	For screening opening house, please visit: www.wfs.aero/locations/copenhagen-denmark/	
	MAWB with split KC and UKC can be done by WFS – you should use the downloadable form when having a Consolidation containing both KC and UKC. We will only charge you for the HAWB (UKC) that we screen and the invoice you will receive will mention the HAWB/price. Please remember to send the preadvise /form to cph-xray@wfs.aero. Without the preadvise/filled in form mailed, this is not valid.	
	Only secured cargo can be stored under temperature-controlled areas.	
	Temperature sensitive cargo delivered outside screening hours, or e.g., rejected at screening, cannot and will not be placed in a temperature-controlled area.	
	- Charge	545.00 DKK
	- Additional charge per kg	1.00 DKK
2.8	Truck loading/offloading	
	- Minimum	1346.00 DKK
	- Per kg (chargeable weight)	2.05 DKK
	- Per skid	184.00 DKK
	- Per ULD	1346.00 DKK
	- Loading/unloading assistance (small vans) per AWB	772.00 DKK
2.9	Build-up/breakdown	
	- Minimum	340.00 DKK
	- Per kg for General Cargo (chargeable weight)	2.35 DKK
	- Per kg for Pharma (chargeable weight)	2.80 DKK
2.10	Manual handling (With or without forklift)	
	- Per 30 min	938.00 DKK
	- Example: Photo documentation	938.00 DKK
	- Example: Per transfer of ULD/shipments to handler/operators/authorities inside the airport	938.00 DKK

2.11	ULD handling	
	- Cleaning of ULD/sweeping (per ULD)	938.00 DKK
	- Handling of active unit (per ULD)	1617.00 DKK
	Including temperature check, at handover points and in a 6-hour cycles	
	Including charging of unit	
	- Additional temperature check	523.00 DKK
	- Battery change (per ULD) 24h notice needed	546.00 DKK
	Storage max 72 hours	
	Fire Blanket Cover Handling (cover provided by customer)	
	- Per unit	730.00 DKK
	Thermo Blanket Cover Handling (cover provided by customer)	
	- Per unit	730.00 DKK
2.12	Equipment (charged per unit)	
	Straps	347.00 DKK
	Corner rope 5m	58.00 DKK
	Pallet rings	95.00 DKK
	Euro pallet	315.00 DKK
	One-time pallet	168.00 DKK
	Wood/beam (2x6 inch) per meter	216.00 DKK
	Plastic wrap	
	- Lower Deck ULD	216.00 DKK
	- Main Deck ULD	237.00 DKK
	- AKE	147.00 DKK
2.13	MRN (ECS)	
	MRN manually inserted (due to mistake, no front page, per MAS sheet)	166.00 DKK
2.14	Border Inspection point (BIP)	
	Food stuff, per shipment (will be charged to the importer of record)	1465.00 DKK
	Non-food stuff, per shipment (will be charged to the importer of record) including transportation	1465.00 DKK
2.15	Document charges	
	T1 export (per document) including 3 positions (HS-codes)	1087.00 DKK
	Disclosure for extra position above 3 positions (HS codes) on same NCTS document	48.00 DKK
	CMR (per document)	177.00 DKK
	Preparation of ADR document (per document)	574.00 DKK
	Closing of NCTS - T1-Document Transit Document	541.00 DKK
	NCTS5 Charges (including 10 positions per HAWB)	1087.00 DKK
	NCTS5 Charges (per for extra position)	39.00 DKK
	Manual goods presentation to customs	300,00 DKK
	ICS2 per rejection per AWB, Hawb (manual work)	683.00 DKK
	ICS2 per correction per to AWB, Hawb (manual work)	683.00 DKK
2.16	AWB copies (import)	
	By E-mail	189.00 DKK
	AWB copies (export)	
	Printing / replacing	426.00 DKK

2.17	Data input	
	Per FWB	384.00 DKK
	Per FHL	309.00 DKK
	Per FFM	309.00 DKK
2.18	Special services (on request only)	
	All requests must be sent to CPH-LeadAgent@wfs.aero and CPH-Cargo@wfs.aero	
	Quick breakdown (import)	
	Charge	1124.00 DKK
	Additional per kg (chargeable weight)	11.00 DKK
	Late delivery (export) / Subject to written preapproval by WFS	
	- Charge	1071.00 DKK
	- Additional per kg (chargeable weight)	3.30 DKK
	VAL handling (per AWB)	2173.00 DKK
	Temperature report (per reading) / Investigation	893.00 DKK
	Administration fee for goods withdrawal out of WFS Terminal	893.00 DKK
	(Storage charges will issued as per § 2.5)	
	Printing of labels per pcs	69.00 DKK
2.19	Other	
	Shipments not ready for carriage fee (NR4C) IATA resolution 833 (per AWB)	1793.00 DKK
	Shipments stopped due to an IATA check will not be charged a NR4C-fee	
	CCTV investigation (upon valid and GDPR compliant request)	1040.00 DKK
	(Cost for viewing will be waived in case WFS carries the responsibility for any mishandling)	
	CHED registration in European Commission / IMSOC system	1764.00 DKK
	DG check for Transit	
	Human Remains (HUM) surcharge, per shipment	987.00 DKK
	Vulnerable Cargo (VUN) surcharge, per shipment	987.00 DKK
	Regulatory check fee per AWB (EBR / ACAS / PLACI etc.)	39.00 DKK
	Regulatory correction per AWB (EBR / ACAS / PLACI etc.)	309.00 DKK
	WFS Car check fee	1680.00 DKK
	Dims and weight check - Minimum / pr kgs	450.00 DKK
	Or pr kgs	1.00 DKK

WFS GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - PURPOSE AND SCOPE

The purpose of the present General Terms and Conditions (T&C) is to govern the contractual relations between a Client and the Handling company (WFS) with regards to any undertaking or transaction pertaining but not limited to ramp services, cargo and mail services, support services and any other logistic services provided by WFS. These T&C may be updated from time to time and may be found at https://www.wfs.aero/ These T&C prevail over any other general or special term and conditions issued by the Client, but if Special T&C are agreed with the Client to the extent that they are inconsistent with these T&C, they will have precedence over these General T&C.

Article 2 - PERFORMANCE OF THE SERVICES

The Client shall issue all necessary instructions to WFS for the performance of ramp services, cargo and mail services, support services, and any other logistic services. Unless otherwise agreed between the parties, WFS is not required to verify documents (commercial invoice, packing note, etc.) provided by the Client. Any delivery-specific instruction (payment on delivery, declaration of value or insurance, special interest in delivery, etc.) shall be made in writing in a duplicated order for each service and shall be expressly approved by WFS.

Article 3 - OBLIGATIONS OF THE CLIENT

Declaratory Obligations: The Client shall be solely liable for all the consequences resulting from any failure to provide the information and completed declaration required by custom's regulations regarding the specific nature and the specificity of the goods where the latter require specific provisions, including their value, as well as their dangerousness or fragility. The Client shall be solely liable, with no right of redress against WFS, for any consequences resulting from erroneous, incomplete, unenforceable or delayed declarations or documents, including but not limited to the information needed for the provision of any declaration required by customs regulations, notably for the transportation of goods shipped from third countries.

Customs formalities: The Client shall hold the WFS customs representative harmless against any financial consequences arising from erroneous instructions, unenforceable documents, etc., generally leading to the payment of additional duties and / or taxes, freezing or seizure of the goods, and fines etc., to/by the relevant public authority. If the goods are customs cleared under a preferential status that was entered into or granted by the European Union or any other countries' customs authority, the Client guarantees that it has taken all the steps necessary pursuant to customs regulations, to ensure that all conditions for the preferential status process have been fulfilled. WFS shall not be liable for the failure of any goods to comply with the quality or technical standardisation rules.

Article 4 - LIABILITY AND INSURANCE

For any evidenced prejudice attributed to WFS, the latter shall only be liable for damages foreseeable at the time the contract was signed, and which are an immediate and direct result of a breach of agreed services. In no event shall WFS be liable to the Client for any loss of profit, loss of use, loss of goodwill, loss of reputation, loss of revenue, loss of anticipated savings, loss of business, loss of contract, or for any incidental, special, indirect or consequential loss or damage, or punitive, exemplary or non-compensatory damages, incurred or sustained by the Client arising out of or in connection with WFS's performance of the services. Damages are strictly limited to the amounts set forth hereunder.

The liability of WFS is limited to that incurred by the contracting parties in the framework of the operation entrusted to WFS.

Unless the Parties agree otherwise, where WFS's personal liability is incurred, for any reason and in any capacity, it shall be strictly limited to damages to goods attributable to losses and damages during the operation, thereof, up to £20 per kilogram of gross weight of missing or damaged goods, without exceeding, regardless of the weight, volume, sizes, nature or value of the respective goods, an amount exceeding £750 per disputed package or unit load with a maximum amount of £60,000 per event. Should WFS's personal liability be incurred for any other damages, the compensation owed by WFS shall be strictly limited to the price of transportation goods (exclusive of duties, taxes and miscellaneous costs) or to that of the service leading to the damages as provided under the contract. Such compensation shall not exceed that which is owed in the event of goods damages or losses. Nothing in this T&C shall exclude liability for death or personal injury caused by negligence or liability for fraudulent misrepresentation.

WFS is insured by insurers of recognized financial responsibility against such losses and risks and in such amounts as are prudent and customary in the businesses in which WFS operates and is engaged.

Article 5 – PAYMENT TERMS

Services shall be payable by direct debit, bank transfer or credit card on receipt of the invoice, and in all instances, within 30 days from the date of the invoice. Any dispute relating to an invoice shall be raised, in total or in part, within 10 calendar days of its receipt. If only part of the invoice is disputed, the non-disputed part shall be paid as per the terms herein.

No discount shall be granted for any early payment issued before the due date appearing on the invoice.

For any late payment, the defaulting party shall owe late payment fees at the legal interest rate defined by the Bank of England base rate plus 8 points of percentage, as well as a fixed recovery costs indemnity of £40 (forty) Pounds (invoice amount below £1000), £70 pounds (invoice amount between £1000 to £10 000) or £100 pounds (invoice amount over £10 000), as defined in the Late Payment of Commercial Debts (Interest) Act 1998, amended by The Late Payment of Commercial Debts Regulations 16 of March 2013.

Both the late payment fees and indemnity are due as of right, without a notice being necessary, without prejudice to any possible remedy, for any other damages arising directly from such delay in payment, including WFS's conventional right of retention, enforceable against all parties, and a conventional contractual possessory lien over all goods, values and documents in WFS's possession, in order to guarantee any debt.

Article 6 - ASSIGNMENT/NOVATION

6.1 Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party.

6.2 Notwithstanding the foregoing, the Client agrees that the WFS may, without the need for further consent or action from the Client, assign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any SATS Affiliate.

6.3 Unless otherwise agreed by the Parties:

(a) in the case of an assignment, the relevant SATS Affiliate shall assume all the rights and benefits of the WFS under these T&C upon the effective date of such assignment; and

(b) in the case of a novation or transfer, the relevant SATS Affiliate shall assume all the rights, benefits and obligations of the WFS under these T&C as if it were the original party in place of the WFS upon the effective date of such novation or transfer

6.4 The WFS shall provide the Client with written notice of any such assignment, novation or transfer identifying the relevant SATS Affiliate and the effective date of such assignment, novation or transfer. Such notice shall be given no later than five (5) business days prior to the effective date of the assignment, novation or transfer. The Parties further agree to execute and deliver such documents and do all things as may be reasonably required to give effect to such assignment, novation or transfer.

6.5 For the purpose of this clause, "SATS Affiliate" means any entity directly or indirectly controlled by SATS Ltd., where "control" means the ownership (directly or indirectly) of more than 50% of the voting shares of that entity or the right to appoint a majority of the members of its board of directors or equivalent governing body.

Article 7 - COMPLIANCE WITH LAWS AND DATA PROTECTION

7.1 The Client undertakes, represents and warrants that, for the longer of the duration of this T&C or for as long as goods and/or services are being provided by WFS:

(a) it is ***and, to the best of its knowledge, its employees and officers are*** materially in compliance with all applicable anti-bribery and anti-corruption laws ("**ABAC Laws**"), and shall comply with all ABAC Laws in all material respects ***and shall not directly or indirectly offer, give, request or accept any undue financial or other advantage*** in connection with this T&C; and

(b) as soon as it becomes aware of any breach of this clause [7.1], it shall:

(i) promptly inform the non-defaulting Party and provide sufficient details for the non-defaulting Party to understand the nature and extent of the matter; and

(ii) cooperate in good faith and promptly respond to any reasonable inquiries by the non-defaulting Party on such matters.

7.2 WFS may suspend or terminate this T&C if the other Party breaches this clause [7.1].

7.3 The Client hereby warrants (and such warranties are deemed repeated throughout the course of this T&C) and undertakes:

(a) Neither it nor any of its:

(i) officers, directors, shareholders, or Affiliates;

(ii) agents, employees, aircraft, that are engaged or involved in connection with this T&C,

is a Sanctioned Person.

(b) To the best of its knowledge and belief (having made due and careful inquiry), the Client and its Affiliates has not, at any time during the ten (10) years prior to the date of this T&C, violated Sanctions.

(c) To implement and maintain policies, procedures, and internal controls reasonably designed to prevent, detect, and deter violations of Sanctions.

(d) In its use of the goods or services and the performance of its obligations under this T&C, it, and its Affiliates, shall not:

(i) violate Sanctions or cause the WFS to violate Sanctions or take any action that is reasonably likely to cause it or WFS to be exposed to the risk of being designated as a Sanctioned Person or exposed to the risk of other negative action by a Sanctions Authority;

(ii) directly or indirectly, engage or transact with Russia, any Sanctioned Country, or any Sanctioned Person, including any Person located, incorporated, or ordinarily resident in, Russia or any Sanctioned Country; or

(iii) otherwise export, re-export, transfer, or transport any items or technology in violation of Sanctions.

7.4 The Client shall immediately notify WFS in writing if the Client becomes aware of an actual or potential breach of any part of clause 7.3 of this T&C.

7.5 To the extent that WFS, in its sole discretion, determines that the Client has breached any part of clause 7.3 or 7.4 of this T&C, the Client shall be entitled, in its sole discretion, to suspend or terminate this T&C and cease or suspend its sale or provision of goods and/or services to the Client or any other obligation or right under this T&C, in each case with immediate effect, or take any other remedial actions at the discretion of WFS. If WFS terminates or suspends this T&C or takes any other remedial actions pursuant to this provision, it shall not be obliged to make any payments (refunds or otherwise), indemnify, or otherwise provide compensation to the Client for such actions taken.

For the purposes of this Paragraph 7

"**Affiliates**" means, in relation to any Person, any other Person directly or indirectly Controlled by, or Controlling of, or under common Control with, that Person and, in the case of a trust, any trustee or beneficiary (actual or potential) of that trust.

"**Sanctions**" means the export controls, economic, financial or trade controls or sanctions laws, regulations, embargoes or restrictive measures, administered, enacted or enforced by any Sanctions Authority from time to time.

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"**Sanctions Authority**" means:

(a) the United Nations;

(b) Singapore;

(c) the United States;

(d) the European Union and each of its member states;

(e) the United Kingdom; and

(f) any other country where the goods or services are provided

and the respective governmental institutions, departments, committees, agencies, or offices of any of the foregoing, including, without limitation, the U.S. Department of State, the U.S. Department of Commerce's Bureau of Industry and Security, the U.S. Department of the Treasury's Office of Foreign Assets Control, the Council of the EU, the European Parliament, the European Commission (including the competent authorities of any member state of the European Union), HM Treasury of the United Kingdom, the United Kingdom's Department of Business and Trade, and the Export Control Joint Unit, the relevant government or regulatory bodies responsible for Sanctions related matters in the country where the goods or services are provided and/or any other applicable government or regulatory body.

"**Sanctions List**" means any list of Persons, vessels or aircraft who are the subject of Sanctions published, or public announcement of Sanctions designations made, by any of the Sanctions Authorities, each as amended, supplemented or substituted from time to time.

"**Sanctioned Country**" means any country, territory or region that is the subject or target of comprehensive, country-wide or territory-wide Sanctions from time to time (currently, Cuba, Iran, North Korea, Syria, the Crimea region, and the non-government-controlled areas of Ukraine in the oblasts of Donetsk, Kherson, Luhansk and Zaporizhzhia).

"**Sanctioned Person**" means any Person, vessel or aircraft that is: (i) listed on any Sanctions List; (ii) located, organized or ordinarily resident in a Sanctioned Country; (iii) directly or indirectly owned or controlled (as such term is defined and construed under applicable Sanctions) by any Person covered by, or acting on behalf of, (i) or (ii); (iv) the government of Cuba, Iran, North Korea or Syria or a Person owned or controlled by or acting on behalf of such governments; or (v) any other Person targeted by Sanctions.

"**Control**" (including, with correlative meanings, the terms "Controlling", "Controlled by" and "under common Control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a Person, whether through the ownership of voting securities or similar ownership interests, by contract or otherwise.

"**Person**" means individuals, entities, bodies, organizations, aircraft.

7.6 To the extent any personal data is being processed by the parties, each party certifies and warrants that it complies with all obligations imposed on it by the applicable personal data protection laws including (a) European Union or Member State laws with respect to any personal data in respect of which it is subject to EU Data Protection Laws; and (b) any other applicable law with respect to any personal data in respect of which it is subject to any other data protection laws. Each party certifies that it will be able to prove such compliance at the other party's request. Each party undertakes to: (i) strictly process personal data for the purposes necessary in the provisions of the services and, more generally, if it is acting as the data processor, to act only pursuant to the other party's written instructions; (ii) ensure the protection of the personal data and of the related processing in compliance with the applicable regulation; (iii) ensure an appropriate level of security considering the risks of the processing and the nature of the data concerned by implementing appropriate technical and organizational measures; (iv) cooperate in order to comply with a request for the exercise of the rights guaranteed by applicable data protection law ; (v) report promptly and in written any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) provide all necessary cooperation in order to minimize the consequences of such incidents with regard to the persons concerned, and to allow the other party to fulfil all its legal obligations; (vii) allow the other party to carry out security audits when the latter considers it necessary, (viii) must not appoint a sub-processor without the prior written consent of the other party (ix) not transfer the personal data processed outside of the European Union without the implementation of an alternative mechanism of personal data protection, (x) promptly delete or return the personal data upon request of the other party or at the end of the retention period, in accordance with the applicable regulation.

Article 8 – JURISDICTION AND GOVERNING LAW

Any dispute or claim that may arise between the Parties will be exclusively governed by the laws of the country where WFS's services are provided. In the event of any dispute or claim that cannot be resolved amicably between the Parties, the Courts of the country where WFS provides the services and is registered, have jurisdiction, even in the event of multiple defendants or third-party defendants.