WFS TERMINAL HANDLING CHARGES

United Kingdom

Effective from 1st January 2027



"WFS UK RESERVES THE RIGHT TO CHANGE PRICING AT ANY TIME IF CIRCUMSTANCES SO MERIT"

IMPORT CHARGES

		Unit	Price	Minimum
1	**Process and Handling**			
	Loose	per kg	£0.41	
	Unitised	per kg	£0.27	
	Minimum (Loose/Unitised)	per AKE/PMC		£70.19
	Rebuild, re-contour or breakdown of ULD's and skids			£233.96
	Weight and dimensions adhoc check request	per kg	£0.075	£59.54
2	**Storage Charges per day**	**Unit**	**Price**	**Minimum**
	Per 100kgs or part thereof after 24 hrs	per day	£28.81	£28.81
	Per 100kgs or part thereof after 48 hrs	per day	£57.60	£57.60
	Per 100kgs or part thereof after 72 hrs	per day	£115.23	£115.23
	Vault Storage	per day	£50.42	
	Temp control storage - (cold/warm) if applicable (COL/CRT)	per kg	£0.23	£141.42

Note: The free period of 24 hours commences at 23:59hrs on the day that status 1 is set. If an import consignment is cleared and delivered in splits, upon request or received as manifested part shipments, storage charges are to be applied to each part consignment with any appropriate minimum. Status 1 shall be calculated on the original MAWB status 1 date and not the amended date as a result of HAWBs being created after the original MAWB record. For shipments that require an Inter shed Removal to the agents ERTS facility the Status 1 date will always be the date used to calculate storage.

		Percentage	Price	
3	**Third Party charges**			
	Tariff Recharge at cost +	15%		
	Destruction entry	per entry/line	£73.78	
4	**Private Customer Customs Clearance (IMP shipments)**	**Unit**	**Price**	
	Providing Clearing Agent details for private customer customs clearance	per check	£25.26	
5	**Charges Collect Fee**		**Percentage**	**Minimum**
	Freight Charges - Valuation as per TACT	per AWB	6%	£24.30
6	**Bank Delivery Orders**	**Unit**	**Price**	
	Bank delivery orders processing, notification and verification	per AWB	£45.03	
7	**Proof of Delivery**	**Unit**	**Price**	
	To provide proof of delivery	per AWB	£56.68	
	Note: charged if requested more than 7 days after collection			
8	**Fire Blanket Cover**	**Unit**	**Price**	
	Fire Blanket cover handling	per blanket	£87.51	
9	**Amendment of Import record/AWB**	**Unit**	**Price**	
	Amendment of import record/AWB - including cancellation of ERTS	per AWB	£31.26	
10	**CCTV Review/Request for Photographic Evidence**	**Unit**	**Price**	
	CCTV Review/Request for pictures	per hour or part	£75.01	
11	**Special Handling and Acceptance Check (Per AWB)**	**Unit**	**Price**	**Minimum**
	Requested by an agent or importer for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5			
	Secure Handling			£295.12
	Armoured vehicle transportation at cost			15%
	Sight and witness fee attendance and any other services requiring hourly attendance		Cost + 15%	
	Up to 2 persons/hour or part thereof		Cost + 15%	
	Each additional person/hour or part thereof		£62.33	
	Time and temperature sensitive health care check			
	Pharma handling	per kg	£0.11	£57.65
	Active container (ACT)	per kg	£0.19	£119.07
	HUMS-Human Remains/ASHES		£142.88	
	Car Check		£95.26	
	Live Animals	per AWB	£72.12	
	Tropical Fish	per AWB	£37.11	
12	**Data Capture**	**Unit**	**Price**	**Minimum**
	ICS/ICS2/S&SGB entries per AWB – if applicable	per AWB	£8.34	£59.54
	Discharge of import NCTS/T1 documentation	per T1 document	£35.72	
13	**Print Requests and Disposal of Import Documentation**	**Unit**	**Price**	
	To print copy AWBs / shippers declarations/IMO certs release authorities etc			
	Max 5 pages per occasion	per check	£25.25	
	Securely dispose of import documents left in reception after 7 days	per check	£25.25	
	Request of physical flight file	per flight file	£50.00	
14	**Wooden skids/straps**	**Unit**	**Price**	
	Wooden skids required for build and/or transport	per skid	£11.07	
	Straps	per strap	Cost + 15%	
15	**Breakdown Charge**	**Unit**	**Price**	
	Delivering shipments at House Airwaybill level. Breakdown requests should be emailed at least 1 hour before arrival Breakdown requests must detail 1) HAWB No 2) pieces per HAWB 3) Gross & chargeable weight Breakdown requests must be emailed to the address listed below in the WFS network directory			
	Breakdown request received before flight arrival	per kg	FOC	
	Breakdown request received after flight arrival	per kg	£0.055	
16	**Labelling**	**Unit**	**Price**	
	Labelling per package, GCR only. MIN charge for up to 5 labels, 5+ charged per label	per label	£2.65	£30.00

17	**Process and Handling**		**Unit**	**Price**	**Minimum**
	Loose		per kg	£0.21	£43.23
	Unitised	Type 1-6	per PMC		£106.19
		Type 7-9	Per AKE		£73.78
	Loose / Express		per kg	£0.35	£72.00
	Unitised / Express	Type 1-6	per PMC		£118.78
		Type 7-9	Per AKE		£79.17
	Rebuild, re-contour or breakdown of ULD's and skid				£233.96
	Weight and dimensions adhoc check request		per kg	£0.075	£59.54
	Withdrawal fee/removal from storage/returned cargo - handling charges are applicable				
	Loose		per kg	£0.21	£43.23
	Unitised	Type 1-6	per PMC		£106.19
		Type 7-9	Per AKE		£73.78

18	**Security Charges for Cargo, Mail and Transhipments.**	**Unit**	**Price**	**Minimum**
	X-Ray security screening	per kg	£0.27	£32.41
	Alternative method of screening	per kg	£0.27	£158.36
	Transportation provision (per truck movement)	per truck	£295.14	
	Metal detection equipment (MDE)	per kg	£0.27	£31.32
	Each method used may incur its own individual charge for processing and handling.			

19	**Storage Charges**	**Unit**	**Price**	**Minimum**
	Free period of 24 hours commencing at 23:59hrs on the day of acceptance			
	Delays outside WFS control.			
	Per 100kgs or part thereof	per day	£25.25	£25.25
	Temp control storage - (cold/warm) if applicable (COL/CRT)	per kg	£0.23	£141.42

20	**Amendment of an Air Waybill**	**Unit**	**Price**
	After receipt at airport of clearance	per AWB	£70.19
	Irregularity resulting in incorrect rating	per AWB	£136.79

21	**Air Waybill preparation and presentation**	**Unit**	**Price**
	Air Waybill preparation and presentation per shipment, GCR Only	per AWB	£25.25

22	**Labelling**	**Unit**	**Price**	
	Labelling per package, GCR only. MIN charge for up to 5 labels, 5+ charged per label	per label	£2.65	£30.00

23	**Packaging/Repackaging**	**Unit**	**Price**
	Packaging - Use of absorbent materials	per pallet	£158.37
	Re-packaging	per unit	Cost + 15%
	Additional plastic wrap upon request	per roll	Cost + 15%

24	**Print Requests and Disposal of Import Documentation**	**Unit**	**Price**
	To print copy AWBs / shippers declarations/IMO certs release authorities etc		
	Max 5 pages per occasion	per occasion	£25.25
	Securely dispose of import documents left in reception after 7 days	per occasion	£25.25
	Request of physical flight file		£50.00

25	**Data Capture**	**Unit**	**Price**	**Minimum**
	NES entries - per entry	per entry/line	£64.81	
	PER HAWB entry	per HAWB	£16.22	
	Per HAWB FHL message	per HAWB	£5.47	
	Per FWB entry	per entry/line	£18.01	
	Per FWB message	per message	£5.90	
	Association of a MUCR/DUCR	per AWB		£23.34
	Dissociation of a MUCR/DUCR	per AWB		£87.03
	Issuance of T1 NCTS5 documentation	per document	£131.25	
	Regularity check fee (EBR, ACAS, PLACI)	per AWB	£3.97	
	Regularity correction fee (EBR, ACAS, PLACI)	per correction	£24.76	

26	**Dangerous Goods**	**Unit**	**Price**	**Minimum**
	Acceptance checks including dry-ice and lithium batteries			
	Dangerous Goods check fee, up to 10 UN numbers/lines	per AWB	£122.43	
	For each additional UN number/line	per entry/line	£5.72	
	Additional charge per piece over 10 pieces	per piece	£5.72	
	Lithium Batteries	per check	£56.56	
	ICE/RDS/REQ/MAG/RAD/RRE	per check	£56.56	
	Rejection fee for Lithium batteries/ICE/RDS/REQ/MAG/RAD/RRE	per check	£300.00	
	Undeclared DG administration fee	per AWB		£833.00
	DG rejection charge (plus additional charges)	per check	£350.00	
	Mis-declared charge for General Cargo	per check	£300.00	

27	**Fire Blanket cover handling**	**Unit**	**Price**
	Fire Blanket cover handling	per blanket	£83.34

28	**ICS2/ICS Preparation**	**Unit**	**Price**
	ICS/ICS2 preparation fee	per AWB	£41.67
	ICS/ICS2 rejection fee	per AWB	£56.70

29	**CCTV Review/Request for Photographic Evidence**	**Unit**	**Price**
	CCTV Review/Request for pictures	per hour (or part)	£71.44

30	Acceptance checks		Unit	Price	Minimum
	Live Animals		per AWB	£72.12	
	Tropical Fish		per AWB	£37.11	
	Time and temperature sensitive health care check				
	Pharma handling		per kg	£0.10	£54.90
	Active container (ACT)		per kg	£0.18	£113.40
	Pharma rejection		per check	£109.82	
	HUMS-Human Remains/ASHES		per AWB	£136.08	
	Car Check		per AWB	£90.72	

31	Special Handling	Unit	Price
	Representation or escorting and any other services requiring hourly attendance.		
	Up to 2 persons/hour or part thereof	per hour (or part)	Cost + 15%
	Each additional person/hour or part thereof	per hour (or part)	Cost + 15%
	Special security handling for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5		
	Secure handling	per AWB	£281.07
	Section 5	per AWB	£188.53
	Armoured vehicle transportation at cost	per AWB	Cost + 15%

32	Wooden skids/straps	Unit	Price
	Wooden skids required for build and/or transport	per skid	£10.54
	Straps	per strap	Cost + 15%

33	ULD Storage		Unit	Price
	For any ULD storage that exceeds the agreed allotment for the regular scheduled operation	Type 1-6	Per day or part, up to 10 units	£50.00
		Type 7-9	Per day or part, per unit	£70.00

Charges/surcharges applicable to both import and export

Charges will be calculated on the chargeable weight applicable to each Air Waybill (master and house).
Charges are minimum rates and may be increased if additional work or expense is incurred.
Shipments requested to be removed from the cargo facility after acceptance will be subject to all applicable THC's.
Any undeclared firearms/ammunition will be treated the same as undeclared DG.
Any undeclared Dangerous goods shipments will need to be removed and represented. Check fee and security charges will be charged twice.
A late payment charge of minimum 3% will apply if payment not made after 30 days from invoice date this will be on the full invoice.
A surcharge of 5% on the amount paid applies to all cash and BACS payments and is payable immediately.
A surcharge applies to all payments made by Debit/Credit card. (Applicable to PayCargo payments)
Any PayCargo surcharges are non-refundable.

WFS GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - PURPOSE AND SCOPE

The purpose of the present General Terms and Conditions (T&C) is to govern the contractual relations between a Client and Handling company (WFS) with regards to any undertaking or transaction pertaining but not limited to ramp services, cargo and mail services, support services and any other logistic services provided by WFS. These T&C may be updated from time to time and may be found at https://www.wfs.aero/ .These T&C prevail over any other general or special term and conditions issued by the Client, but if Special T&C are agreed with the Client to the extent that they are inconsistent with these T&C, they will have precedence over these General T&C.

Article 2 - PERFORMANCE OF THE SERVICES

The Client shall issue all necessary instructions to WFS for the performance of ramp services, cargo and mail services, support services, and any other logistic services. Unless otherwise agreed between the parties, WFS is not required to verify documents (commercial invoice, packing note, etc.) provided by the Client. Any delivery-specific instruction (payment on delivery, declaration of value or insurance, special interest in delivery, etc.) shall be made in writing in a duplicated order for each service and shall be expressly approved by WFS.

Article 3 - OBLIGATIONS OF THE CLIENT

Declaratory Obligations: The Client shall be solely liable for all the consequences resulting from any failure to provide the information and completed declaration required by custom's regulations regarding the specific nature and the specificity of the goods where the latter require specific provisions, including their value, as well as their dangerousness or fragility. The Client shall be solely liable, with no right of redress against WFS, for any consequences resulting from erroneous, incomplete, unenforceable or delayed declarations or documents, including but not limited to the information needed for the provision of any declaration required by customs regulations, notably for the transportation of goods shipped from third countries.

Customs formalities: The Client shall hold the WFS customs representative harmless against any financial consequences arising from erroneous instructions, unenforceable documents, etc., generally leading to the payment of additional duties and / or taxes, freezing or seizure of the goods, and fines etc., to/by the relevant public authority. If the goods are customs cleared under a preferential status that was entered into or granted by the European Union or any other countries' customs authority, the Client guarantees that it has taken all the steps necessary pursuant to customs regulations, to ensure that all conditions for the preferential status process have been fulfilled. WFS shall not be liable for the failure of any goods to comply with the quality or technical standardisation rules.

Article 4 - LIABILITY AND INSURANCE

For any evidenced prejudice attributed to WFS, the latter shall only be liable for damages foreseeable at the time the contract was signed, and which are an immediate and direct result of a breach of agreed services. In no event shall WFS be liable to the Client for any loss of profit, loss of use, loss of goodwill, loss of reputation, loss of revenue, loss of anticipated savings, loss of business, loss of contract, or for any incidental, special, indirect or consequential loss or damage, or punitive, exemplary or non-compensatory damages, incurred or sustained by the Client arising out of or in connection with WFS's performance of the services. Damages are strictly limited to the amounts set forth hereunder.

The liability of WFS is limited to that incurred by the contracting parties in the framework of the operation entrusted to WFS.

Unless the Parties agree otherwise, where WFS's personal liability is incurred, for any reason and in any capacity, it shall be strictly limited to damages to goods attributable to losses and damages during the operation, thereof, up to £20 per kilogram of gross weight of missing or damaged goods, without exceeding, regardless of the weight, volume, sizes, nature or value of the respective goods, an amount exceeding £750 per disputed package or unit load with a maximum amount of £60,000 per event.

Should WFS's personal liability be incurred for any other damages, the compensation owed by WFS shall be strictly limited to the price of transportation goods (exclusive of duties, taxes and miscellaneous costs) or to that of the service leading to the damages as provided under the contract. Such compensation shall not exceed that which is owed in the event of goods damages or losses. Nothing in this T&C shall exclude liability for death or personal injury caused by negligence or liability for fraudulent misrepresentation.

WFS is insured by insurers of recognized financial responsibility against such losses and risks and in such amounts as are prudent and customary in the businesses in which WFS operates and is engaged.

Article 5 – PAYMENT TERMS

Services shall be payable by direct debit, bank transfer or credit card on receipt of the invoice, and in all instances, within 30 days from the date of the invoice.

Any dispute relating to an invoice shall be raised, in total or in part, within 10 calendar days of its receipt. If only part of the invoice is disputed, the non-disputed part shall be paid as per the terms herein.

No discount shall be granted for any early payment issued before the due date appearing on the invoice.

For any late payment, the defaulting party shall owe late payment fees at the legal interest rate defined by the Bank of England base rate plus 8 points of percentage, as well as a fixed recovery costs indemnity of £40 (forty) Pounds (invoice amount below £1000), £70 pounds (invoice amount between £1000 to £10 000) or £100 pounds (invoice amount over £10 000), as defined in the Late Payment of Commercial Debts (Interest) Act 1998, amended by The Late Payment of Commercial Debts Regulations 16 of March 2013.

Both the late payment fees and indemnity are due as of right, without a notice being necessary, without prejudice to any possible remedy, for any other damages arising directly from such delay in payment, including WFS's conventional right of retention, enforceable against all parties, and a conventional contractual possessory lien over all goods, values and documents in WFS's possession, in order to guarantee any debt.

Article 6 - ASSIGNMENT/NOVATION

6.1 Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party.

6.2 Notwithstanding the foregoing, the Client agrees that the WFS may, without the need for further consent or action from the Client, assign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any SATS Affiliate.

6.3 Unless otherwise agreed by the Parties:

(a) in the case of an assignment, the relevant SATS Affiliate shall assume all the rights and benefits of the WFS under these T&C upon the effective date of such assignment; and

(b) in the case of a novation or transfer, the relevant SATS Affiliate shall assume all the rights, benefits and obligations of the WFS under these T&C as if it were the original party in place of the WFS upon the effective date of such novation or transfer

6.4 The WFS shall provide the Client with written notice of any such assignment, novation or transfer identifying the relevant SATS Affiliate and the effective date of such assignment, novation or transfer. Such notice shall be given no later than five (5) business days prior to the effective date of the assignment, novation or transfer. The Parties further agree to execute and deliver such documents and do all things as may be reasonably required to give effect to such assignment, novation or transfer.

6.5 For the purpose of this clause, "SATS Affiliate" means any entity directly or indirectly controlled by SATS Ltd., where "control" means the ownership (directly or indirectly) of more than 50% of the voting shares of that entity or the right to appoint a majority of the members of its board of directors or equivalent governing body.

Article 7 - COMPLIANCE WITH LAWS AND DATA PROTECTION

7.1 The Client undertakes, represents and warrants that, for the longer of the duration of this T&C or for as long as goods and/or services are being provided by WFS:

(a) it is and, to the best of its knowledge, its employees and officers are materially in compliance with all applicable anti-bribery and anti-corruption laws ("ABAC Laws"), and shall comply with all ABAC Laws in all material respects and shall not directly or indirectly offer, give, request or accept any undue financial or other advantage in connection with this T&C; and

(b) as soon as it becomes aware of any breach of this clause [7.1], it shall:

(i) promptly inform the non-defaulting Party and provide sufficient details for the non-defaulting Party to understand the nature and extent of the matter; and

(ii) cooperate in good faith and promptly respond to any reasonable inquiries by the non-defaulting Party on such matters.

7.2 WFS may suspend or terminate this T&C if the other Party breaches this clause [7.1].

7.3 The Client hereby warrants (and such warranties are deemed repeated throughout the course of this T&C) and undertakes:

(a) Neither it nor any of its:

(i) officers, directors, shareholders, or Affiliates;

(ii) agents, employees, aircraft, that are engaged or involved in connection with this T&C,

is a Sanctioned Person.

(b) To the best of its knowledge and belief (having made due and careful inquiry), the Client and its Affiliates has not, at any time during the ten (10) years prior to the date of this T&C, violated Sanctions.

(c) To implement and maintain policies, procedures, and internal controls reasonably designed to prevent, detect, and deter violations of Sanctions.

(d) In its use of the goods or services and the performance of its obligations under this T&C, it, and its Affiliates, shall not:

(i) violate Sanctions or cause the WFS to violate Sanctions or take any action that is reasonably likely to cause it or WFS to be exposed to the risk of being designated as a Sanctioned Person or exposed to the risk of other negative action by a Sanctions Authority;

(ii) directly or indirectly, engage or transact with Russia, any Sanctioned Country, or any Sanctioned Person, including any Person located, incorporated, or ordinarily resident in, Russia or any Sanctioned Country; or

(iii) otherwise export, re-export, transfer, or transport any items or technology in violation of Sanctions.

7.4 The Client shall immediately notify WFS in writing if the Client becomes aware of an actual or potential breach of any part of clause 7.3 of this T&C.

7.5 To the extent that WFS, in its sole discretion, determines that the Client has breached any part of clause 7.3 or 7.4 of this T&C, the Client shall be entitled, in its sole discretion, to suspend or terminate this T&C and cease or suspend its sale or provision of goods and/or services to the Client or any other obligation or right under this T&C, in each case with immediate effect, or take any other remedial actions at the discretion of WFS. If WFS terminates or suspends this T&C or takes any other remedial actions pursuant to this provision, it shall not be obliged to make any payments (refunds or otherwise), indemnify, or otherwise provide compensation to the Client for such actions taken.

For the purposes of this Paragraph 7

"Affiliates" means, in relation to any Person, any other Person directly or indirectly Controlled by, or Controlling of, or under common Control with, that Person and, in the case of a trust, any trustee or beneficiary (actual or potential) of that trust.

"Sanctions" means the export controls, economic, financial or trade controls or sanctions laws, regulations, embargoes or restrictive measures, administered, enacted or enforced by any Sanctions Authority from time to time.

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"Sanctions Authority" means:

(a) the United Nations;

(b) Singapore;

(c) the United States;

(d) the European Union and each of its member states;

(e) the United Kingdom; and

(f) any other country where the goods or services are provided

and the respective governmental institutions, departments, committees, agencies, or offices of any of the foregoing, including, without limitation, the U.S. Department of State, the U.S. Department of Commerce's Bureau of Industry and Security, the U.S. Department of the Treasury's Office of Foreign Assets Control, the Council of the EU, the European Parliament, the European Commission (including the competent authorities of any member state of the European Union), HM Treasury of the United Kingdom, the United Kingdom's Department of Business and Trade, and the Export Control Joint Unit, the relevant government or regulatory bodies responsible for Sanctions related matters in the country where the goods or services are provided and/or any other applicable government or regulatory body.

"Sanctions List" means any list of Persons, vessels or aircraft who are the subject of Sanctions published, or public announcement of Sanctions designations made, by any of the Sanctions Authorities, each as amended, supplemented or substituted from time to time.

"Sanctioned Country" means any country, territory or region that is the subject or target of comprehensive, country-wide or territory-wide Sanctions from time to time (currently, Cuba, Iran, North Korea, Syria, the Crimea region, and the non-government-controlled areas of Ukraine in the oblasts of Donetsk, Kherson, Luhansk and Zaporizhzhia).

"Sanctioned Person" means any Person, vessel or aircraft that is: (i) listed on any Sanctions List; (ii) located, organized or ordinarily resident in a Sanctioned Country; (iii) directly or indirectly owned or controlled (as such term is defined and construed under applicable Sanctions) by any Person covered by, or acting on behalf of, (i) or (ii); (iv) the government of Cuba, Iran, North Korea or Syria or a Person owned or controlled by or acting on behalf of such governments; or (v) any other Person targeted by Sanctions.

"Control" (including, with correlative meanings, the terms "Controlling", "Controlled by" and "under common Control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a Person, whether through the ownership of voting securities or similar ownership interests, by contract or otherwise.

"Person" means individuals, entities, bodies, organizations, aircraft.

7.6 To the extent any personal data is being processed by the parties, each party certifies and warrants that it complies with all obligations imposed on it by the applicable personal data protection laws including (a) European Union or Member State laws with respect to any personal data in respect of which it is subject to EU Data Protection Laws; and (b) any other applicable law with respect to any personal data in respect of which it is subject to any other data protection laws. Each party certifies that it will be able to prove such compliance at the other party's request. Each party undertakes to: (i) strictly process personal data for the purposes necessary in the provisions of the services and, more generally, if it is acting as the data processor, to act only pursuant to the other party's written instructions; (ii) ensure the protection of the personal data and of the related processing in compliance with the applicable regulation; (iii) ensure an appropriate level of security considering the risks of the processing and the nature of the data concerned by implementing appropriate technical and organizational measures; (iv) cooperate in order to comply with a request for the exercise of the rights guaranteed by applicable data protection law ; (v) report promptly and in written any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) provide all necessary cooperation in order to minimize the consequences of such incidents with regard to the persons concerned, and to allow the other party to fulfil all its legal obligations; (vii) allow the other party to carry out security audits when the latter considers it necessary, (viii) must not appoint a sub-processor without the prior written consent of the other party (ix) not transfer the personal data processed outside of the European Union without the implementation of an alternative mechanism of personal data protection, (x) promptly delete or return the personal data upon request of the other party or at the end of the retention period, in accordance with the applicable regulation.

Article 8 – JURISDICTION AND GOVERNING LAW

Any dispute or claim that may arise between the Parties will be exclusively governed by the laws of the country where WFS's services are provided. In the event of any dispute or claim that cannot be resolved amicably between the Parties, the Courts of the country where WFS provides the services and is registered have jurisdiction, even in the event of multiple defendants or third-party defendants.

WFS UK NETWORK DIRECTORY



ABERDEEN - ABZ
T: +44(0)141 842 8611
E: abz.cargo@wfs.aero
Open: 0900- 1800

BELFAST - BFS
C/O Swissport
T: +44 (0)28 9442 2574
E: bfs.cargo@swissport.com
Open:0800-2000 Mon-Fri

MANCHESTER - MAN
T: +44(0)161 209 7623
E: man.cargo@wfs.aero
Open: 24 hours

EAST MIDLANDS - EMA
C/O Swissport
T: +44(0)1332 852822
E: ema.cargo@swissport.com
Open: 0630-0530 Mon-Thu/0630-0200 Fri

LONDON GATWICK - LGW
Shed 5/8/9/10
T: +44(0)1293 555 487
E: lgw.operations@wfs.aero
Open: 24 hours

LONDON HEATHROW - LHR

BUILDING 549
T: +44(0)208 564 5549
E: ukcustomerservices@wfs.aero
Open: 24 hours

BUILDING 577/578
T: +44(0)208 564 5558
E: ukcustomerservices@wfs.aero
Open: 24 hours

CUSTOMER ENGAGEMENT
T: +44(0) 208 564 5549 / 5550
E: ukcustomerservices@wfs.aero
Open: 0700 - 1800 Mon-Sun

EDINBURGH - EDI
Cargo
T: +44(0)131 339 2399
E: edi.cargo@wfs.aero
Open: 24 Hours

GLASGOW - GLA
T: +44(0)141 842 8123
E: gla.cargo@wfs.aero
Open: 0500-2100 Mon-Fri 0530-1300 Sat

LONDON STANSTED - STN
C/O Swissport
T: +44(0)1279 680508
E: stephen.arundell@swissport.com
Open: 24 hours

BIRMINGHAM - BHX
C/O Swissport
T: +44 (0)121 782 2447
E: bhx.cargo@swissport.com
Open: 0700-0100 Mon-Fri

BUILDING 550
T: +44(0)208 564 5550
E: ukcustomerservices@wfs.aero
Open: 24 hours

BBS
T: +44(0)208 283 2755
E: bbs.dutymanager@iagcargo-uk.com
Open: 24 hours

LANDSIDE TRUCKING
T:+44(0)208 283 2766
E: transportuk@wfs.aero
Open: 24 hours

LIVERPOOL - LPL
C/O - Wynne Aviation
T: +44 (0)151 486 6071
E: ops@wynneaviation.co.uk
Open: 0600 - 1800 Mon-Fri

NEWCASTLE - NCL
T: +44(0)191 286 0399
E: ncl.cargo@wfs.aero
Open: 0900-1830 - Mon-Fri

LUTON - LTN
T:+(0)1582 458 625
E: LTN.freighter@iagcargo-uk.com

CARDIFF - CWL
C/O Raven Express Logistics
T: +44(0)1446 711488
E: info@ravenexpress.co.uk
Open: 0800-1700 Mon-Fri

BUILDING 551/552
T: +44(0)208 564 5552
E: LHR552.cargo@wfs.aero
Open: 24 hours

BILLING
T: +44(0)208 564 5348
E: LHR.billing@wfs.aero
Open: 09:00- 1700