



## Privacy Policy & Summary of Rights Under the California Consumer Privacy Act (CCPA)



**Right to Know About the Personal Information Collected About You:** As a consumer, you have the right to request that Worldwide Flight Services, Inc. and its affiliates (including WFS Express, Inc.) (“the Company”) disclose the categories and specific pieces of personal information collected about you. At or before the point of collection, the Company must disclose to you the categories of information to be collected and the purposes for which the information will be used.

the Company does not collect additional categories of personal information or use personal information collected for additional purposes without providing you with notice consistent compared to what is already listed in the Policy below

This information must be disclosed to you free of charge, by mail or electronically. Information disclosed electronically must be in a portable format, and to the extent technically feasible, in a readily useable format that allows you to transmit the information without hindrance to another entity. (California Civil Code (“CCP”) § 1798.100)

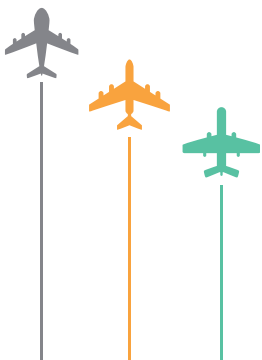
**Right to Request Deletion of Your Personal Information:** As a consumer, you have the right to request that the Company delete the personal information collected from you. The Company is required to inform you of this right. The Company is not required to comply with a request to delete personal information if it is necessary for the Company or one of its service providers to maintain the information in order to accomplish one of the following:

1. Complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform our contract with you.
2. Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
3. Debug products to identify and repair errors that impair existing intended functionality.
4. Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.
5. Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.).
6. Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information’s deletion may likely render impossible or seriously impair the research’s achievement, if you previously provided informed consent.
7. Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.
8. Comply with a legal obligation.
9. Make other internal and lawful uses of that information that are compatible with the context in which you provided it.

(CCP § 1798.105)

**Right to Request More Information About the Personal Information Collected About You:** You have the right to request that the Company disclose the following to you:

1. The categories of personal information it has collected about you.
2. The categories of sources from which the personal information is collected.
3. The business or commercial purpose for collecting or selling personal information.



4. The categories of third parties with whom the Company shares personal information.
5. The specific pieces of personal information the Company has collected about you.

(CCP § 1798.110)

**Right to Request More Information About the Sale and Disclosure of Your Personal Information:** You have the right to request that the Company disclose the following to you:

1. The categories of personal information that the Company collected about you.
2. The categories of personal information that the Company sold about you and the categories of third parties to whom the information was sold. This information will be described by category of information for each third party to whom the information was sold.
3. The categories of personal information that the Company disclosed about you for a business purpose.

(CCP § 1798.115)

**Right to Opt Out of the Sale of Your Personal Information:** The Company does not sell personal information. The Company is nonetheless required to advise you of your right to direct the Company not to sell your personal information. This is known as your right to opt-out.

(CCP § 1798.120)

**Prohibition Against Discrimination:** The Company is prohibited from discriminating against you for exercising your rights under the CCPA; this includes, but is not limited to, discrimination by:

1. Denying you goods or services.
2. Charging different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties.
3. Providing a different level or quality of goods or services to you.
4. Suggesting that you will receive a different price or rate for goods or services or a different level or quality of goods or services.

However, the Company is allowed to offer financial incentives, including payments to consumers, for the collection, sale, or deletion of personal information. The Company is required to give you notice of any financial incentives offered and may only enter you into a financial incentive program if you provide consent by opting-in after being informed of the material terms of the program. You may revoke your consent at any time.

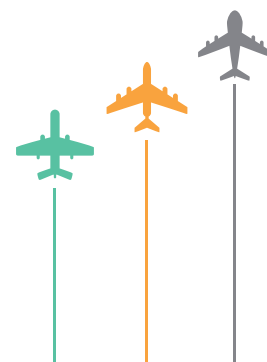
(CCP § 1798.125)

### How to Request More Information or Deletion of Your Personal Information

You may exercise your rights under the CCPA by:

1. Calling the following toll-free telephone number: 1-866-I-OPT-OUT / 1-866-467-8688 (enter Service Code: 1136)
2. Submitting a request through our website by clicking [here](#)

You may designate an Authorized Agent to submit a request under the CCPA on your behalf. To do so, you must give the Authorized Agent your written permission to submit these



requests on your behalf. This written permission is not required if you have provided the Authorized Agent with power of attorney.

When the Company receives a request for more information or for the deletion of personal information, it will verify your identify by confirming your date of birth and home address.

#### **Categories of Personal Information Collected in Past 12 Months**

The Company has collected the following categories of personal information from consumers in the past 12 months.

CATEGORIES OF INFORMATION	DESCRIPTION & PURPOSE
Identifying Information	<p>This includes your name, address, telephone number, and social security number.</p> <p><u>Source:</u> Driver's license.</p> <p><u>Purpose:</u> To verify the individual's identify for purposes of cargo pick-up and delivery.</p> <p><u>Shared with:</u> This information is not shared with third parties.</p>

#### **Categories of Personal Information Sold in Past 12 Months**

The Company has not sold personal information to third parties in the past 12 months.

#### **Categories of Personal Information Disclosed for a Business Purpose in Past 12 Months**

The Company has not disclosed personal information third parties for a commercial purpose in the past 12 months.

For more information, please contact: [baron.oursler@wfs.aero](mailto:baron.oursler@wfs.aero).

