

## FCS FRANKFURT CARGO SERVICES - TERMINAL HANDLING CHARGES

**Germany - Frankfurt**

Valid from 1st January 2026





## 1. IMPORT HANDLING

| Nr.   | Service  | Unit                 | EUR        |
|-------|--|----------------------|------------|
|       | Import physical handling   | 1 kilogram           | 0,16       |
| 32154 | Import Handling for special shipments <sup>1</sup>   | 1 kilogram           | 20% add on |
| 18113 | Truck loading Import-ULDs via FCS Truck Dock ( <i>FastLane</i> ) <sup>2</sup>  | ULD                  | 21,50      |
| 22481 | Truck-loading loose freight  | 1 kilogram           | 0,075      |
|       | Minimum charge   | Shipment/part        | 29,00      |
| 22482 | Truck-loading palletized freight   | 1 kilogram           | 0,055      |
|       | Minimum charge   | Shipment/part        | 29,00      |
| 26598 | Break down of BUPs   | 1 kilogram           | 0,24       |
| 22004 | Palletizing on euro/one-way-pallets with transportation lock, including materials and one-way pallets                            | 1 kilogram           | 0,20       |
|       | Palletizing on euro-/one-way-pallets with transportation lock, including lashing materials; one-way-pallets provided by customer | 1 kilogram           | 0,14       |
|       | Minimum  | AWB/part             | 59,00      |
| 11264 | Breakdown of consolidated cargo to HAWB level (housemanifest provided prior to arrival)  | 1 kilogram           | 0,29       |
|       | Minimum charge   | HAWB                 | 18,00      |
| 11559 | Prioritized handling of general cargo shipments (on request) <sup>3</sup>  | 1 kilogram           | 0,28       |
|       |  | Minimum per shipment | 89,00      |
| 11260 | Atlas/FRA-OS-Fee <sup>4</sup>  | MAWB/Part            | 21,60      |
| 11262 | Atlas/FRA-OS-Fee for deconsolidated shipments  | HAWB/Part            | 21,60      |
| 11228 | Arrangement for bank release/Booking of transfer shipment  |                      |            |
| 11176 |  | Each                 | 55,00      |
| 31559 | Preparation of "GVDE"/"GDE"  | AWB                  | 59,00      |
| 11269 | Incasso fee for charges-collect shipments  | Shipment             | 85,00      |
| 28280 | Fee for cash payment   | Each                 | 33,50      |
|       | Acceptance check for vehicles, helicopters, or on customer request   | Each                 | 90,00      |
| 27937 | Change of authorized agent (assignment to third party) <sup>5</sup>  | per shipment         | 47,00      |
| 28546 | Deposition of a general letter of attorney for assignment to third party <sup>6</sup>  | per shipment         | 86,00      |

## 2. EXPORT ABFERTIGUNG

| Nr.   | Service   | Unit                                | EUR        |
|-------|---|-------------------------------------|------------|
| 11231 | Export physical handling  | 1 kilogram                          | 0,16       |
| 32155 | Export handling for special shipments <sup>7</sup>  | 1 kilogram                          | 20% add on |
| 16347 | Security Component (Regulated Agent Fee)  | 1 Export-Kilogram                   | 0,029      |
| 11328 | Volume and weight check on shipment-basis   | 1 kilogram                          | 0,100      |
|       | Minimum per shipment  | Sendung                             | 30,50      |
| 25120 | Provision of trolley jack for loading/unloading   | Each 30 minutes or fraction thereof | 11,00      |
| 11170 | Tie-down of BUPs <sup>8</sup>   | Flat rate per pallet                | 14,50      |
| 14311 | Security Check as per EU2015/1998 <sup>9</sup>  | Kilogram                            | 0,175      |
|       |   | Minimum each shipment               | 98,50      |
| 33238 | Security check Vehicle  | Vehicle (flat rate)                 | 250,00     |
|       | Security Check EDD - Explosive Detection Dog  |                                     | on request |
| 28547 | Opening/closing after security check <sup>10</sup>  | Piece                               | 91,00      |
|       | Breakdown/buildup of parcels for inspection is charged according to actual efforts on a time and material basis (staff, lift as per chapter 8). |                                     |            |
| 29007 | Security check of onboard flight documents  | Flight                              | 8,75       |
|       | Acceptance check for vehicles, helicopters, or on customer request  | Each                                | 90,00      |
| 14988 | Rebuilding of pallets/surcharge for buildup after LAT <sup>11</sup>   | Pallet                              | 210,00     |
|       | Build-up of pallet stacks <sup>12</sup>   |                                     |            |
| 14989 | 1-10 Pallets  | Each                                | 125,00     |
| 14990 | > 11 Pallets  | Each                                | 225,00     |
| 14992 | Attaching of net <sup>12</sup>  | Each 30 minutes or fraction thereof | 55,50      |
| 15196 | Attaching of double plastic <sup>12</sup>   | Pallet                              | 21,00      |
| 31488 | Manual input of booking data for export flight in case of missing FBL   | Flight                              | 58,00      |
| 11167 | Full MAWB data capture, check or correction   | MAWB                                | 29,00      |
| 15036 | HAWB-Data capture (AMS/ACE-entry), check or correction  | HAWB                                | 29,00      |
| 33241 | Regulatory check fee (PLACI / EBR / ACAS requirements)  | AWB                                 | 4,30       |
| 33242 | Regulatory correction fee (PLACI / EBR / ACAS requirements)   | AWB                                 | 26,50      |
| 25449 | Allocation of AWB data or BUPs with Multimaster, from the 2nd AWB   | MAWB                                | 6,10       |

## 3. MATERIALS

| Nr.            | Service   | Unit    | EUR    |
|----------------|---|---------|--------|
| 11154          | Plastic foil  | 1 Meter | 3,10   |
| 11155<br>14262 | Stretch foil  | 1 Meter | 0,75   |
| 11157          | Straps, 6m long   | Each    | 28,50  |
| 31215          | Straps, 9m long   | Each    | 35,50  |
| 28293          | Handling of airline-own straps                          | 1 Strap | 4,60   |
| 11160          | Spreader boards   | 1 Meter | 8,35   |
| 17945          | Wooden beam 10x10x220 cm                                | Each    | 36,10  |
| 17996          | Wooden beam 10x10x295 cm                                | Each    | 42,90  |
| 17997          | Wooden beam 10x10x590 cm                                | Each    | 78,60  |
| 11163          | Corner rope 5m  | Each    | 10,50  |
| 11164          | Tie-down rings large                                    | Each    | 11,20  |
| 11165          | Tie-down rings small                                    | Each    | 5,20   |
| 13606          | Absorbent material AVI-PER (size apporx. 180cm x 250cm) | Each    | 18,30  |
| 22184          | Edge protection, max. 1100x50x50x3mm                    | Each    | 1,60   |
| 22283          | Oneway pallet   | Each    | 36,50  |
| 32312          | Pallet-net PMC/PAG 88/96x125x118"                       | Each    | 215,00 |
| 32568          | Pallet-net PGA/PGF 96x238,5x188"                        | Each    | 412,00 |
| 31710          | Attaching of thermos cover (cover provided by customer) | Each    | 95,00  |

## 4. DANGEROUS GOODS HANDLING <sup>13</sup>

| Nr.   | Service   | Unit     | EUR    |
|---|---|----------|--------|
| <b>4.1 Dangerous goods handling, consignment acceptable</b>     |   |          |        |
| 12989   | DG-Check OK, DG Export Shipment with Shippers Declaration   | Shipment | 185,90 |
| 25399   | DG-Check OK, DG Export Shipment without Shippers Declaration  | Shipment | 110,30 |
| 22484   | Reception of prechecked export shipment from other departing stations (IATA checklist needs to be provided at delivery) | Shipment | 76,00  |
| 25848   | DG-handling import, shipment with Shippers Declaration  | Shipment | 117,60 |
| 25851   | DG-handling import, shipment without Shippers Declaration   | Shipment | 63,00  |
| 13296   | ADR paper   | Shipment | 59,30  |
| <b>4.2 Dangerous goods handling, consignment not acceptable</b> |   |          |        |
| 12992   | DG-Check NOT OK Export Shipment not acceptable (with Shippers Declaration)  | Shipment | 490,00 |
| 25763   | DG-Check NOT OK Export Shipment not acceptable (without Shippers Declaration)   | Shipment | 260,00 |
| 25849   | DG-handling Import, shipment not acceptable for onward carriage (with Shippers Declaration)                             | Shipment | 189,00 |
| 25852   | DG-handling Import, shipment not acceptable for onward carriage (without Shippers Declaration)                          | Shipment | 94,00  |

|   |  |   |                 |
|---|--|---|-----------------|
| 33239<br>33243  | Undeclared dangerous goods   | Shipment  | 1.000,00        |
| 4.3 Fee per dangerous goods package (physical inspection)                                   |  |   |                 |
| 12994   | Physical DG-Check of DG-Export Shipments (acceptable & non-acceptable shipments) | Piece   | 6,60            |
| 25850   | Physical DG-Check of DG-Import Shipments (acceptable & non-acceptable shipments) | Piece   | 4,95            |
| 4.4 Other services for dangerous goods shipments  |  |   |                 |
| 11520   | Hazard and handling labels   | Each  | 5,25            |
| 25914   | Reporting to authorities (dangerous goods accidents or incidents)                | Each  | 205,00          |
| 28490   | Color print of Shippers Declaration  | Each  | 57,00           |
| 4.5 Storage of radioactive shipments on behalf of 3rd companies (only for secure shipments) |  |   |                 |
| 25909   | Dangerous goods check, with Shippers Declaration (shipment acceptable)           | Shipment  | 390,00          |
| 25910   | Dangerous goods check, without Shippers Declaration (shipment acceptable)        | Shipment  | 220,00          |
| 28550   | Dangeroug goods check (shipment not acceptable)                                  | Shipment  | 490,00          |
| 25911   | Additional charge per parcel   | Each  | 11,90           |
| 25912   | Storage of radioactive shipments <sup>14</sup><br>Minimum                        | Each 100kg or fraction thereof<br>Shipment/24 hours | 39,00<br>75,00  |
| 25913   | Removal from storage of radioactive shipments<br>Minimum Charge                  | Each 100kg or fraction thereof<br>Shipment          | 42,00<br>240,00 |

## 5. HANDLING OF TEMPERATURE-CONTROLLED SHIPMENTS

| Nr.   | Service   | Unit      | EUR    |
|-------|---|-----------|--------|
| 26603 | Document check/handling (import/export) according to GDP/IATA CEIV            | Shipment  | 46,00  |
| 26604 | Physical shipment check/handling (Import/Export) according to GDP/IATA CEIV   | Each      | 3,75   |
| 33240 | Pharma rejection  | Shipment  | 92,00  |
| 32151 | Preparation of temperature-controlled containers for buildup                  | Container | 60,00  |
| 26605 | Check and recharge of temperature-controlled containers (built-up containers) | Container | 60,00  |
| 31560 | Change of batteries for active containers <sup>15</sup>                       | Container | 130,00 |

## 6. CUSTOMS CLEARANCE EXPORT / IMPORT

| Nr.   | Service   | Unit                                | EUR                      |
|-------|---|-------------------------------------|--------------------------|
| 14273 | Issuing of T1/T2 for transport <sup>16</sup>  | T1/T2                               | 149,00                   |
| 11219 | Surcharge for more than 5 positions   | Position                            | 5,60                     |
| 31082 | Issuing of T1/T2 for transport for shipments > 1 Mio € value of goods <sup>17</sup> | Each                                | 0,1% from value of goods |
| 31489 | Non-cleared T1/T2 at destination  | T1/T2                               | 105,00                   |
| 11219 | Surcharge for more than 5 positions   | Position                            | 5,90                     |
| 31818 | Messaging of ESumA data (E-Commerce shipments)<br>Per line in one MAWB:             |                                     |                          |
|       | Up to 15.000 lines  | per line                            | 0,14                     |
|       | 15.001-25.000 lines   | per line                            | 0,13                     |
|       | More than 25.001 lines  | per line                            | 0,12                     |
|       | Minimum   | per MAWB                            | 58,00                    |
| 11140 | ESumA/ASumA-related work or preparation is charged according to time (Agent)        | Each 30 minutes or fraction thereof | 73,50                    |
| 14250 |   |                                     |                          |
| 11241 | Customs clearance for export shipments Mo 7:00 – Sa 22:00                           | Per AWB Position                    | 46,50                    |
|       | Customs clearance for export shipments Sa 22:00 – Mo 7:00 <sup>18</sup>             | Per AWB-Position                    | 107,00                   |
| 11217 | Acceptance of transit document  | T1/T2                               | 99,80                    |
| 11219 | Surcharge for more than 5 positions   | Position                            | 5,90                     |

## 7. STORAGE

| Nr.   | Service  | Unit   | EUR    |
|---|--|--|--------|
| <b>7.1 Freight Storage</b> <sup>[19] [20]</sup> |  |  |        |
| 11247   | Storage of import cargo <sup>21</sup>  | Per 100kg/24 hours or fraction thereof                                       | 5,80   |
| 14550   | Storage of import cargo after 90 hours from placing in storage<br>Minimum per shipment or part (if deconsolidated)           | Per 100kg/24 hours or fraction thereof                                       | 10,00  |
|   |  | Shipment/24 hours  | 21,00  |
| 11178   | Storage of export cargo <sup>22</sup><br>Storage of export cargo after 96 hours from receipt<br>Minimum per shipment or part | Per 100kg/24 hours or fraction thereof                                       | 5,80   |
|   |  | Per 100kg/24 hours or fraction thereof                                       | 10,00  |
|   |  | Shipment/24 hours  | 21,00  |
| 13770   | Storage of dangerous goods Export/Import <sup>23</sup>   | Per 100kg/24 hours or fraction thereof                                       | 8,30   |
| 25916   | Minimum per shipment or part   | shipment or part/24 hours or fraction thereof                                | 21,00  |
| 11250   | Storage of loose cargo in cool room at 2-8 degrees Celsius   | each 250kg per shipment or part/24 hours or fraction thereof                 | 33,20  |
| 14586   |  |  |        |
| 23404   | Storage of complete pallets/containers (except LD3 size) in cool room at 2-8 degrees Celsius                                 | Up to 2 hours/unit   | 68,30  |
|   |  | Up to 4 hours/unit   | 134,50 |
|   |  | Up to 6 hours/unit   | 195,00 |
|   |  | 6-24 hours/unit and each further 24 hours or fraction thereof/unit           | 261,00 |
|   |  |  |        |
| 23405   | Storage of complete containers (LD3 size) in cool room at 2-8 degrees Celsius  | Up to 2 hours/container  | 45,00  |
|   |  | Up to 4 hours/container  | 89,50  |
|   |  | Up to 6 hours/container  | 135,00 |
|   |  | 6-24 hours/container and each further 24 hours or fraction thereof/container | 173,00 |
| 11251   | Storage in deep freezing room (on request, subject to availability)  | According to actual expenses<br>plus administration surcharge of 12%         |        |
| 14587   |  |  |        |
| 23896   | Storage of loose cargo in special storage at 15-25 degrees Celsius   | Per 250kg/shipment or part/24hrs or fraction thereof                         | 27,50  |
| 23895   |  |  |        |
| 26601   | Storage of complete pallets/containers (except LD3 size) in special storage at 15-25 degrees Celsius                         | Up to 2 hours/unit   | 48,00  |
|   |  | Up to 4 hours/unit   | 95,60  |
|   |  | Up to 6 hours/unit   | 139,00 |
|   |  | 6-24 hours/unit and each further 24 hours or fraction thereof/unit           | 189,00 |
|   |  |  |        |
| 26602   | Storage of complete containers (LD3 size) in special storage at 15-25 degrees Celsius  | Up to 2 hours/container  | 33,50  |
|   |  | Up to 4 hours/container  | 63,00  |
|   |  | Up to 6 hours/container  | 96,00  |
|   |  | 6-24 hours/container and each further 24 hours or fraction thereof/container | 127,00 |
| 11253   | Storage of human remains   | Each coffin/24 hours or fraction thereof                                     | 221,00 |
| 14589   |  |  |        |
| 32988   |  |  |        |
| 32990   |  |  |        |
| 11252   | Storage of VAL cargo in a strong room  | According to actual expenses<br>plus administration surcharge of 12%         |        |
| 14588   |  |  |        |
| 25853   | Locker room for vulnerable cargo (VUN) - loose   | Per 100kg/day/fraction thereof   | 10,00  |
| 25854   |  |  |        |
| 11268   | Re-storage/removal from storage of shipments <sup>24</sup><br>Loose cargo<br>Minimum   | 1 kilogram   | 0,13   |
|   |  | Minimum per shipment/part  | 98,50  |
|   |  | pallet/container   | 137,50 |
| 27095   | Complete Units   |  |        |



| 7.2 Storage of cargo equipment |   |               |       |
|--------------------------------|---|---------------|-------|
| 11150                          | Storage of empty containers with one LD2/LD3 size per space | Space and day | 9,80  |
| 11180                          | Storage of empty pallets                                    | Pallet/day    | 3,50  |
| 11175                          | Handover / taking of empty ULDs on stock (airside/landside) | Unit          | 17,50 |
| 32030                          | Handling of NON-IATA-Container (empty containers)           | Unit          | 62,00 |

## 8. EQUIPMENT AND MANPOWER

| Nr.            | Service   | Unit  | EUR    |
|----------------|---|---|--------|
| 17064<br>17107 | Transfer transport (transfer to other warehouse/ customs etc.)            | Each transport  | 132,00 |
| 13769          | Transfer to veterinary inspection   | Each transport  | 188,00 |
| 17065<br>17108 | Lift with driver (minimum 10 minutes)                                     | Each 10 minutes or fraction thereof   | 22,50  |
| 11148<br>14258 | Fork lift up to 15 metric tons lift capacity, with driver                 | Each 30 minutes or fraction thereof   | 208,00 |
| 18114          | Crane operation   | On time and material basis plus administration surcharge of 12% on the net amount |        |
| 25121          | Provision of pick and pack area   | Each 30 minutes or fraction thereof   | 57,50  |
| 11140<br>14250 | Staff (Agent/Checker)   | Each 30 minutes or fraction thereof   | 73,50  |
| 11256<br>14280 | Loader  | Each 30 minutes or fraction thereof   | 46,50  |
| 11129<br>16349 | Supervision Warehouse<br>(Ramp-Supervision/Shipment escorting on request) | Each 30 minutes or fraction thereof   | 91,50  |
| 32442          | Camera investigation  | Each 30 minutes or fraction thereof   | 95,00  |
| 15202          | Escort Ramp Customs   | Each 30 minutes or fraction thereof   | 91,50  |
| 22485<br>22486 | Transport of cargo documents  | Each transport  | 89,00  |
| 27938          | Change of AWB or data correction  | Each 30 minutes or fraction thereof   | 73,50  |
|                | Offload handling  | 1 Kilogram  | 0,16   |

## 9. OTHER SERVICES

| Nr.            | Service  | Unit  | EUR    |
|----------------|--|---|--------|
| 11274          | Printing of labels   | 1 piece   | 2,00   |
| 11553          | Document compartment   | Month   | 17,00  |
| 11272          | Photo documentation  | Each  | 36,00  |
| 11259          | Damage assessment Export / Import  | Each  | 49,60  |
| 31819          | Dangerous goods box for euro pallets   | Unit  | 199,00 |
| 31820          | Thermo box (Styrofoam covering 120x80x110cm)   | Unit  | 210,00 |
| 31504<br>33184 | Packaging/New packaging/Repackaging  | On time and material basis plus administration surcharge of 12% on the net amount |        |
| 31822          | Re-icing with Dry Ice  | 1 kilogram  | 4,95   |
| 11245          | Provision of copies or duplicates (POD, Print out eAWBs, Slot booking)                     | Each  | 27,50  |
| 17032          | Scope- acces (Subject to availability. A one-time installation fee of EUR 200 is charged.) | Month   | 145,00 |

Costs incurred by FCS Frankfurt Cargo Services GmbH for third-party services will be charged at a net price plus an administrative surcharge of 12%. All prices are exclusive of statutory value added tax. The General Terms and Conditions of FCS Frankfurt Cargo Services apply and can be found on the website at <https://fcs.wfs.aero/downloads-und-informationen/>. Die. The current version of the service specifications is available on the website <https://fcs.wfs.aero/downloads-und-informationen/>

- [1] [7] Handling of express products, shipments with delivery after LAT (latest acceptance time), prioritized handling, HEG, frozen fish, vaccines, loose hand loading, i.e., average weight per package on the entire flight less than 10 kg, VUN, HUM, PIL, PER, COL, CRT
- [2] For deliveries via the neutral freight transfer point NFÜP, please contact [sales-marketing-fcs@wfs.aero](mailto:sales-marketing-fcs@wfs.aero).
- [3] The storage fee exemption for prioritized freight is 12 hours from the time of confirmation of the goods.
- [4] Atlas-fees are charged on customs goods and EU-goods.
- [5] The consignee can assign all costs for Atlas fee, storage charges and truck loading to an assigned company. The assignment can either be done by a general letter of attorney, deposited at FCS, or by a single letter of attorney provided case by case. For deposition or change of a general letter of attorney we charge once per letter of attorney to the newly assigned company (#28546). For assignment by single letter of attorney we charge per shipment (#27937) to the newly assigned company. Each further assignment to a third party by single letter of attorney (change of the invoice recipient) is charged again. The assignment fee, like the other above-mentioned costs for import services, is charged to the collector. This also applies to collectors who only stamp the delivery request and are not authorized representatives, thereby triggering a further (invoice) change.
- [6] A general power of attorney can only be requested Monday through Friday, and no later than 24 hours before the shipment arrives. In the event of late submission, an additional transfer may be charged via individual power of attorney.
- [7] see [1]
- [8] plus materials; service is only provided for units via FCS FastLane
- [9] The following applies to X-ray checks: Maximum size per package: 1.79 m (W) x 1.70 m (H) with a maximum weight of 5,000 kg or 750 kg/sqm. For shipments that cannot be screened by X-ray, security checks are carried out by
- [10] The price does not include repackaging for previously damaged or inadequately packaged freight items. For box packaging, the price per freight item contained applies. Repackaging after inspection will be billed to the same invoice recipient as the security check.
- [11] Plus materials. In the event of a subsequent work order (i.e., less than 8 hours before flight completion) for the assembly of pallets/containers, the service will be charged to the airline as a surcharge.
- [12] Plus Materials
- [13] Dangerous goods checks for acceptable export shipments will be charged to the exporting airline. Dangerous goods services for unacceptable export shipments will be charged to the agent. Dangerous goods services for acceptable import shipments with FRA as the final destination will be charged to the consignee (agent). Dangerous goods services for unacceptable import shipments and for import transit shipments will be charged to the importing airline. Individual cargo parcels with overpacks are counted as 1 piece. In the case of rejected DG export shipments, FCS informs the forwarding agent according to the AWB; in the case of rejected import shipments and RFS, FCS informs the airline. Further corrective measures (e.g., repackaging) are provided by FCS.
- [14] Storage of radioactive shipments is subject to storage fees immediately. Billing is based on chargeable weight. Acceptance/storage will only take place if all shipment-related documents are available at the time of storage. An IATA-DGR acceptance check will be carried out when the shipment is stored. Only secure shipments within the meaning of EU Regulation 2005/1998 will be accepted.
- [15] Plus Dry Ice
- [16] T1 creation only on behalf of FCS airline customers. T1/T2 up to a maximum of 99 positions per document. Additional T1/T2 is subject to a fee.
- [17] Only upon request. Please send requests in writing to [import-supervisor@wfs.aero](mailto:import-supervisor@wfs.aero) at least 24 hours prior to delivery. For foreign currencies, conversion is based on the exchange rate published at [http://www.zoll.de/SiteGlobals/Forms/KursSuche/KurseSuche\\_Formular\\_Initial.html?nn=298534](http://www.zoll.de/SiteGlobals/Forms/KursSuche/KurseSuche_Formular_Initial.html?nn=298534).
- [18] For domestic deliveries and departures from FRA, the forwarding agent will be billed according to the AWB. For deliveries from abroad and/or deliveries by the airline via RFS, the airline will be billed.
- [19] Cargo stored in special rooms is immediately subject to storage fees.
- [20] The chargeable weight (volume weight) is decisive for calculating storage fees.
- [21] The free storage period for general cargo is 18 hours from the time of acceptance at the warehouse. This rule does not apply to special areas and express freight. For partial deliveries, the storage fee is calculated per part. When consolidated shipments are split by FCS, the free storage period is extended by 12 hours. Customs goods that have not been cleared through customs must be transferred to a type C customs warehouse after 90 days. The following applies to local import shipments (destination according to AWB=FRA): The storage fee is charged to the company that confirms acceptance on the delivery request (even in the case of assignment).
- [22] The free storage period for general cargo is 24 hours. Special rooms are excluded. For partial deliveries, storage fees are calculated per part. FCS reserves the right to accept export shipments from 24 hours before the booked departure.
- [23] The free storage period for import dangerous goods shipments is 12 hours. Storage of export dangerous goods shipments is subject to storage fees immediately. Storage of radioactive shipments in accordance with Chapter 4.5. If dangerous goods are stored in a cold storage room, cold storage fees will be charged.
- [24] No free storage period in case of removal from storage
- [25] For larger units, the number of LD3 storage spaces actually occupied is calculated in each case.
- [26] One unit corresponds to one container or one pallet stack. If pallets are checked and/or picked individually according to the customer's specifications, acceptance or removal is calculated per pallet.
- [27] If a breakdown according to HAWB is required for customs inspection, the breakdown will be billed according to the amount of work involved.

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| <b>GENERAL TERMS AND CONDITIONS</b><br><b>of FCS Frankfurt Cargo Services GmbH (referred to below as "FCS") for freight handling services</b><br><b>Valid from: 02.01.2019</b><br><b>Updated on: 10.12.2025</b><br><b>Section I. General provisions</b><br><b>§ 1 Scope of application</b><br>These General Terms and Conditions apply to all operations carried out by FCS, in particular to the handling, transshipment and warehousing of air freight, as well as services that are provided as special services in addition to or outside of an existing handling contract. The applicability of mandatory law, in particular the Warsaw Convention and the Montreal Convention, to individual operations of FCS remains unaffected.<br><b>§ 2 Scope of services provided by FCS</b><br>FCS handles air freight shipments at Frankfurt am Main airport on behalf of airlines. Air freight for export is accepted by FCS at the ramp, stored temporarily, prepared physically and in terms of documentation for the flight, and handed over to apron transport or prepared for air freight replacement transport (e.g. transport by truck). The unloading of trucks for export freight is not part of FCS's service obligation, except for air freight replacement services on behalf of and at the expense of the airline. Air freight for import is divided up on a shipment basis after being taken over from ramp transport, stored temporarily, and delivered to the consignee at the ramp or transferred to the airlines for onward transport. Corresponding handling is provided for shipments that are transported by truck in air freight replacement transport. Details of these handling services can be found in Section II of these General Terms and Conditions.<br>In addition to export and import handling for airlines, FCS also offers other services (special services) that have to be ordered separately. Other services include, in particular, distribution and order picking operations, loading and unloading of trucks, unless they are deliveries on behalf of the airline in air transport replacement services or other consignees, warehousing and relocation of non-Community goods in bonded warehouses on behalf of freight forwarders and other parties involved in the logistics chain. Other services also include the acceptance, temporary storage and removal from storage of shipments that, contrary to an earlier provision, have to be reprocessed for various physical and/or documentation-related reasons. The other services offered by FCS are listed in detail in our <b>service specifications</b> and are <b>subject to a fee</b> . The service specifications are an integral part of this agreement and can be found on our website <a href="http://www.fcs.wfs.aero">www.fcs.wfs.aero</a> , under Service / Download. Details of these handling services can be found in Section III of these General Terms and Conditions.<br>If FCS performs one of the services listed in Point 2 above without being expressly commissioned to do so and acts in the interests of the responsible party who is responsible for performing this service, the relevant costs listed in the service specifications will also be invoiced.<br>FCS has the right to have any service for which it is responsible performed in whole or in part by third parties (subcontractors) or external personnel.<br><b>§ 3 Precedence of the FCS General Terms and Conditions</b> |
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The customer's general terms and conditions will not apply, even if FCS does not expressly reject the applicability of such general terms and conditions.

**§ 4 General terms of payment, handling and warehousing fees, fees for special services**

Value added tax at the applicable statutory rate is payable in addition to all FCS charges.

All invoice amounts are due for payment immediately upon receipt of invoice without any deductions, and must in all cases be paid within 14 days of the invoice date. They are to be paid by direct debit, bank transfer or credit card. No cash discount will be granted for early payments made before the due date stated on the invoice.

Any objection to an invoice in full or in part must be made within 10 calendar days of receipt of the invoice. If only part of the invoice is objected to, the part not objected to will continue to apply and must be paid in accordance with these General Terms and Conditions.

In the event of late payment, the defaulting party will be liable for default interest in accordance with Section 288 of the German Civil Code (BGB) and a flat-rate fee of forty (40) euros for reminder costs. Both the default interest and the reminder costs will be due without further notice, without prejudice to any claims for other damages resulting directly from such default in payment. These include a customary right of retention by FCS, which is enforceable against all parties, and a customary contractual right of lien on all goods, valuables and documents in the possession of FCS to secure any debts.

A counterclaim may only be offset against a claim by FCS if it is a recognized or legally established claim. Any right of retention may only be exercised if the right of retention is based on a recognized or legally established claim arising from the same contractual relationship.

The handling and warehousing fees as well as the fees for special services are based on the provisions of the FCS service specifications in the version in force at the time of conclusion of the contract. The service specifications are an integral part of the FCS General Terms and Conditions.

**§ 5 General principles**

The declarations made to FCS in connection with orders and their implementation must be accurate, complete, and truthful. The customer will therefore be liable to compensate FCS for any damage incurred by FCS as a result of the customer making culpably incorrect, incomplete, or untruthful declarations. Goods that require special handling due to their nature, in particular goods within the meaning of the ICAO Dangerous Goods Regulations, refrigerated cargo, human remains and perishable or fragile goods must be specified separately in the orders.

FCS is under no obligation to verify the authenticity of signatures on written orders, assignments, instructions, or other documents. This also applies to the relevant authority of the signatories or bearers.

FCS may at any time check or have checked whether the weight, type, nature or volume of the goods delivered corresponds to the information provided in the orders submitted. However, there is no obligation to do so. If the information proves to be incorrect, the relevant contractual partner will bear the costs of the check.

Especially in the case of freight to be delivered, processing times will depend on the relevant authorities, including the customs authorities.

FCS is not obliged to accept goods that are not permitted for air transport or warehousing in accordance with the applicable relevant legal regulations, unless special permission has been granted by the Federal Aviation Authority or the competent authority.

**§ 6 Treatment of goods under customs law**

Under customs law, goods temporarily held in the care of FCS are classed as either Community or non-Community goods.

In the case of import and transit shipments, the responsibility and liability of FCS towards the customer under customs law ends with the proper delivery to the collecting party. In the case of non-Community goods, this presupposes the permissible classification of the goods under customs law in accordance with Articles 48 and 49 Para. 1 b of the Customs Code. In this connection, the customer must comply with all customs regulations and oblige any collecting party to do the same.

If FCS is held liable by the customs authorities in the case of complete units, incorrect information in the flight manifest or so-called "Aliud" goods, in particular for the payment of customs duties, the customer must indemnify FCS against such claims and reimburse FCS for any payments made.

In the case of export shipments (ready for carriage), the relevant customer or the freight forwarder responsible for customs clearance bears sole responsibility under customs law.

In the case of intra-Community air transport, the airlines must comply with Articles 444 and 445 of the Customs Code Implementing Provisions (CCIP).

**§ 7 Assignment/Novation**

1. Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party

2. Notwithstanding the foregoing, the Client agrees that the FCS may, without the need for further consent or action from the Client, as sign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any SATS Affiliate.

3. Unless otherwise agreed by the Parties:

In the case of an assignment, the relevant SATS Affiliate shall assume all the rights and benefits of FCS under these T&C upon the effective date of such assignment; and

B) in the case of a novation or transfer, the relevant SATS Affiliate shall assume all the rights, benefits and obligations of FCS under these T&C as if it were the original party in place of FCS upon the effective date of such novation or transfer

4 FCS shall provide the Client with written notice of any such assignment, novation or transfer identifying the relevant SATS Affiliate and the effective date of such assignment, novation or transfer. Such notice shall be given no later than five (5) business days prior to the effective date of the assignment, novation or transfer. The Parties further agree to execute and deliver such documents and do all things as may be reasonably required to give effect to such assignment, novation or transfer.

5 For the purpose of this clause, "SATS Affiliate" means any entity directly or indirectly controlled by SATS Ltd., where "control" means the ownership (directly or indirectly) of more than 50% of the voting shares of that entity or the right to appoint a majority of the members of its board of directors or equivalent governing body.

**Section II.**

**Acceptance, storage and transshipment of export and import shipments on behalf of airlines**

**§ 1 General rights and obligations**

Airlines must provide FCS with their flight data, including all necessary information and instructions, as early and as promptly as possible. In the event of delays, airlines should, where possible, notify FCS in good time of their intention to use its services.

In the event of delayed flights, FCS reserves the right to give priority to flights that have been scheduled and arrive on time. Goods which have not been collected by the consignee or an authorized recipient within 20 days, or whose acceptance has been refused or prevented, will be handled by FCS in accordance with customs regulations. All costs incurred as a result will be borne by the relevant airline. Unless expressly agreed, FCS is not obliged to clear air freight through customs or to complete other customs formalities.

**§ 2 Acceptance of air freight**

Parties delivering freight must identify themselves by presenting their identity card or passport. In addition, all necessary freight documents, including the original air waybill, must be presented. Goods are to be delivered free FCS ramp, or to the warehouse area when delivered to the truck gate. If the airline requires special handling of goods, FCS must be notified in writing in good time prior to delivery. This will not apply to goods for which special handling is an obvious requirement.

If an airline requires additional manpower and/or operating resources for the acceptance or subsequent handling of freight shipments and if these are subsequently not required or not required in full, FCS reserves the right to charge the airline for the costs incurred as a result. Upon acceptance of the delivered goods, FCS will only document defects that are externally visible.

**§ 3 Release of air freight**

Parties collecting freight must identify themselves by presenting their identity card or passport and, if the freight is being collected on behalf of a third party, by additionally presenting a power of attorney as an authorized person. The necessary freight documents must also be presented. The freight will be released to the collecting party by FCS free at the ramp on behalf of and for the account of the airline. Furthermore, a release application approved by customs and the relevant airline or its authorized representative must be submitted, or the application must be approved in electronic form via the ATLAS customs system.

FCS is authorized by the airline to collect from the collecting party any fees payable by that party. If these fees are not paid, FCS will not release the goods. The freight shipment will be delivered to the collecting party against a receipt, which the collecting party must countersign.

**§ 4 Liability**

FCS will be liable for any injury to life, limb, or health for which it is responsible, and for any other damage or loss for which it or its executive employees are responsible due to intent or gross negligence. In the event of intent or gross negligence on the part of simple vicarious agents, as well as in the event of a negligent breach of a cardinal obligation that jeopardizes the purpose of the contract, FCS will be liable for compensation for typically foreseeable damage. Cardinal obligations are fundamental obligations that are decisive for the conclusion of the contract by the airline and on whose compliance the airline is entitled to rely. In all other cases FCS, its legal representatives or vicarious agents will not be liable for merely negligent breaches of obligations. The airline will indemnify FCS and its legal representatives and vicarious agents against all third-party claims asserted in connection with the services provided by FCS to the airline and for which FCS is not liable to the airline in terms of their internal relationship. Furthermore, in all cases FCS's liability for damage or loss incurred by third parties is limited to the amount that the airlines have to pay to the third party in accordance with the applicable legal provisions, in particular the Warsaw Convention, the Montreal Convention, and the IATA Conditions of Carriage.

**Section III.**

**Other services (special services)**

**§ 1 Other services**

Freight transshipment, warehousing or other services typically associated with the freight forwarding industry that are no longer subject to an air transport contract with the airline are performed in accordance with the applicable provisions of the 2003 version of Germany's General Freight Forwarding Conditions (**ADSP**).

The scope of any other services (special services) performed will be documented by FCS in a work order.

**§ 2 Liability**

Liability for transshipment, warehousing or other services typically associated with the freight forwarding industry outside of air transport is governed by the relevant provisions of the ADSP in its 2003 version. In Clause 23 of the ADSP, these provisions limit the statutory liability for damage to goods in accordance with § 431 of the German Commercial Code (HGB) to EUR 5.00 per kg for damage occurring while the goods are in the care of the freight forwarder. For multimodal transport including sea transport, this is limited to 2 Special Drawing Rights per kg and, in addition, to EUR 1.0 or 2.0 million or 2 Special Drawing Rights per kg per claim or event, whichever is higher. In deviation from statutory provisions such as § 507 of the German Commercial Code, Art. 25 of the Montreal Convention, Art. 36 of the Convention on Contracts for the International Carriage of Goods by Rail, Art. 20, 21 of the Convention on Contracts for the International Carriage of Goods by Inland Waterway, Clause 27 of the ADSP does not extend the freight forwarder's liability or the attribution of fault to employees and other third parties in favour of the customer.

For services not covered by Clause 1, FCS will be liable for injury to life, limb or health for which it is responsible, and for other damage or loss for which it or its executive employees are responsible due to intent or gross negligence. In the event of intent or gross negligence on the part of simple vicarious agents, as well as in the event of a negligent breach of a cardinal obligation that jeopardizes the purpose of the contract, FCS will be liable for compensation for typically foreseeable damage. Cardinal obligations are fundamental obligations that are decisive for the conclusion of the contract by the airline and on whose compliance the airline may rely.

If the customer is not a business entity but a natural person (consumer) who concludes the contract for a purpose that cannot be attributed to either a commercial or self-employed activity, FCS will be liable in accordance with Clause 2, Sentence 1. In addition, FCS will also be liable in cases of intent and gross negligence on the part of simple vicarious agents, as well as in cases of negligent breach of cardinal obligations, without limitation to typically foreseeable damage.

In all other cases, in the event of a negligent breach of obligations, liability on the part of FCS, its legal representatives, or vicarious agents is excluded.

The customer agrees to indemnify FCS, its legal representatives, and vicarious agents against all third-party claims asserted in connection with the services provided by FCS in relation to the customer and for which FCS is not liable to the customer in terms of their internal relationship.

**Section IV.**

**Legal compliance and data protection**

**§ 1 Legal compliance**

1. In fulfilling its obligations under this contract, each party undertakes to ensure that its personnel, affiliates and third parties engaged by that party in connection with the activities under these General Terms and Conditions ("representatives") comply with all national or international laws and regulations that apply to the provision of the services under this contract ("applicable laws"), including such applicable laws relating to sanctions, export controls and fair competition, as well as antitrust, anti-money laundering, anti-bribery and anti-corruption laws.

2. The customer declares, warrants, and undertakes the following:

a) At the present time, neither the customer nor any of its representatives are subject to any restrictions under trade laws or regulations that apply to the provision of services under these General Terms and Conditions; nor are the customer and its representatives acting on behalf of any persons who are subject to the above restrictions ("restricted persons"). For the avoidance of doubt, the above trade laws or regulations include, in particular, UN Security Council resolutions, sanctions and export control laws, embargoes or restrictive measures imposed by the European Union, individual EU member states, the United Kingdom or Singapore, US export administration regulations, sanctions laws administered by the US Treasury Department's Office of Foreign Assets Control, and other applicable measures adopted by governmental authorities with jurisdiction relating to trade controls and sanctions (collectively the "trade laws");

b) For the duration of these General Terms and Conditions, the customer will not act on behalf of restricted persons, either personally or through any of its representatives.

c) The customer will not take any action that would or could reasonably lead to a violation of trade laws by FCS, including the use of FCS services for the benefit of a country that is sanctioned under trade laws, a restricted person, an aircraft that is (i) restricted or subject to trade laws, or (ii) has been identified by the Bureau of Industry and Security of the U.S. Department of Commerce as subject to restrictions under U.S. export control regulations ("restricted aircraft"), or cargo that has been or is to be imported or exported in violation of trade laws.

3. In the event that FCS concludes, at its reasonable discretion, that (i) the customer or one of its representatives is in breach of the provisions of this paragraph, (ii) the services to be provided could be for the benefit of a restricted aircraft, or (iii) the provision of services could lead to FCS violating laws that apply or its internal guidelines on compliance with trade laws, FCS reserves the right to suspend the services or terminate the contractual relationship existing between the parties. In this case, FCS will not owe the customer any compensation solely on the basis of the termination of the contract. This will not affect its claims for remuneration for services already rendered up to the effective date of termination, or statutory claims for rescission.

**§ 2 Data protection**

1. If personal data is processed by the parties, each party represents and warrants that it will comply with all obligations imposed on it by applicable data protection laws, including (a) the laws of the European Union or member states relating to personal data subject to EU data protection laws, and (b) all other applicable laws relating to personal data covered by other data protection laws. Each party confirms that it will be able to demonstrate such compliance upon request by the other party.

2. Each party undertakes: (i) to process personal data exclusively for the purposes necessary for the provision of the services and, more generally, when acting as a processor, to act only in accordance with the written instructions of the other party; (ii) to ensure the protection of personal data and the processing in accordance with the applicable regulations; (iii) to ensure an adequate level of security through appropriate technical and organizational measures, taking into account the risks of processing and the nature of the data concerned; (iv) to cooperate in fulfilling requests for the exercise of rights guaranteed by applicable data protection laws; (v) to report immediately and in writing any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) to provide all necessary cooperation to minimize the consequences of such incidents for the data subjects and to enable the other party to fulfill all its legal obligations; (vii) to allow the other party to conduct security audits if it considers this necessary, (viii) not to appoint a sub-processor without the prior written consent of the other party, (ix) not to transfer the processed personal data outside the European Union without establishing an alternative mechanism for the protection of personal data, (x) to delete or return the personal data immediately upon request by the other party or upon expiry of the retention period in accordance with the applicable regulations.

**Section V**

**Closing provisions**

The invalidity of individual provisions will not render the remaining General Terms and Conditions invalid.

Additions and amendments to these General Terms and Conditions must be made in writing, unless they have been agreed with a representative of FCS with comprehensive power of representation, in particular a managing director, authorized signatory or a holder of general power of attorney.