



2026 TERMINAL HANDLING CHARGES

SWEDEN -ARLANDA AIRPORT

Valid as from 01 February 2026 - All charges are in Swedish Kronor SEK



"WFS RESERVES THE RIGHT TO CHANGE PRICING DURING 2026 IF CIRCUMSTANCES SO MERIT "

1. Handling Fee Import / Export

All charges are raised on the actual weight of the Air Waybill and are applicable at House Air Waybill level.

	Unit	Unit Charge	Minimum Charge
1.1 Import handling - Prepare Cargo for pickup on HAWB level			
Loose (min. 100 kg)	per kg	1,83	183,00
Quick Storage - Faster than SLA (upon request)	per kg	6,60	990,00
		Maximum Charge	3 150,00
BUP (Agent Handling not included)	per unit	2 600,00	
Private Customers	in additional per AWB	370,00	
Sorting, labeling, neutralization (upon request)	per kg	0,68	68,00
Unloading HUB	per kg	0,80	500,00
	Unit	Unit Charge	Minimum Charge
1.2 Export- Acceptance of Cargo ready for Carriage			
Loose(min 100 kg)	per kg	0,42	42,00
Late delivery (upon request)	per kg	6.6	990,00
BUP / Shippers loaded ULD	per unit	1 150,00	
	Unit	Unit Charge	Minimum Charge
1.3 Export - Agent Handling Export			
Handling, sorting, labeling and neutralization	per HAWB	0,68	68,00
Transport from WFS to Cargo Center	per HAWB	0,35	35,00
Transport from Cargo Center to WFS	per H- or MAWB	0,50	150,00
Loading HUB	per kg/truck	0,80	80,00
<i>Deadline for cargo and documents is 180MIN prior RCS or airline/trucking deadline.</i>		Min. Per HUB Truck	500,00

2. Storage Fee's

2.1 Storage fee

All charges are raised on the actual weight of the Air Waybill and are applicable at House Air Waybill level. Storage charges applicable per start of 100 kgs.

Import & Export:

Storage of cargo is free for the first 48 hours starting at 23:59 on the day of arrival (Export FOH, Import NFD) excluding Sunday when the free period starts at 23:59 the next working day.

Day of Arrival	Monday	Storage applies from 00:01 Thursday
Day of Arrival	Tuesday	Storage applies from 00:01 Friday
Day of Arrival	Wednesday	Storage applies from 00:01 Saturday
Day of Arrival	Thursday	Storage applies from 00:01 Monday
Day of Arrival	Friday	Storage applies from 00:01 Tuesday
Day of Arrival	Saturday	Storage applies from 00:01 Wednesday
Day of Arrival	Sunday	Storage applies from 00:01 Thursday

General Cargo

After 48 hours storage applies, per start of day 99,00 SEK per 100kg

Agent - Active containers, Pharma, COL, FRZ, DGR, HUM or any other special cargo

After 48 hours storage applies, per start of day 199,00 SEK per 100kg

Carrier - Active containers, Pharma, COL, FRZ, DGR, HUM, or any other special cargo.

Storage applies 24 hour after RCS, applicable day 1-7 including holidays 199,00 SEK per 100kg

3. AVI, DGR, PIL/COL/PER & Security

	Unit	Unit Charge
3.1 AVI Check		
All shipments in this category must be accompanied by an original shipper's certificate in accordance with current IATA LAR		
Check Per AWB incl. 1 cage	per AWB	1 100,00
Rejection fee Per AWB incl. 1 cage	per AWB	1 100,00
Per Additional cage	per cage	550,00
Import AVI handling per AWB	per AWB	600,00
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	Unit	Unit Charge
3.2 Dangerous goods		
All shipments in this category must be accompanied by an original shipper's certificate in accordance with current IATA DGR		
DGR check per AWB incl. 20 pcs (all UN no. included)	per AWB	1 750,00
Additional per pc over 20	per piece	70,00
Rejection fee per AWB incl. 20 pcs (all UN no. included)	per AWB	1 750,00
Additional per pc over 20	per piece	70,00
DGR not requiring shippers' declaration incl. 20 pcs. ICE, REQ, RRE, MAG		545,00
ELI, ELM, EBI, EBM, RDS, GMO, articles under PI 208a.	per piece	22,00
Additional per pc over 20		
Rejection fee incl. 20 pcs	per AWB	545,00
Recheck Additional per pc over 20	per piece	22,00
Undeclared dangerous goods (hidden dangerous goods) - <i>covering reports to the authorities, airline, etc. Fine not included</i>		11 785,00
Missdeclared general cargo (accepted GEN cargo labeled with DG per AWB)		1 750,00
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	Unit	Unit Charge
3.3 Cargo Screening (According to BCL-SEC of non-secure shipments)		
All charges are raised on the actual weight of the Air Waybill and are applicable at House Air Waybill level.		
<i>Screening slots: Arlandastad Warehouse D1-5 14-22. Screening on Arlanda, other slots and/or weekends as agreed.</i>		
Per shipment incl. 10 pcs		475,00
Additional per 10 piece		475,00
Extra screening outside screening slots		4 950,00
EDD if needed or upon request (Holidays & Weekends)		Upon request
CIMP message	per message	45,00
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3.4 PIL/COL/PER Handling (applicable on all temperature sensitive shipments on top of terminal handling fee)		
Handling in temperature monitored Terminal/Cooler	per kg	0,35
Temperature Check incl. 20 pcs	per AWB	595,00
Additional per pc over 20	per piece	25,00
Rejection fee	per AWB	595,00

4. Other value added fees

	Unit	Unit Charge	Minimum Charge
4.1 Document charges			
Printing/preparing of AWB/Cargo documents/EAP	per AWB	200,00	
Printing of labels	per label	15,00	60,00
Issue T1(including 10 positions)	per document	990,00	
T1 extra position	per for extra position	60,00	
Close T1 transit document	per document	380,00	
T1(manko/shortage or over carried)	per correction	60,00	
Issue CMR	per document	380,00	
Preparation of ADR document	per document	480,00	
ICS2	per input	45,00	
Copies sent By E-mail		99,00	
Copies sent By regular post		350,00	
Manual Data input of FWB/FHL	per message	250,00	
EBR / PLACI / ACAS check	per AWB	45,00	
	Unit	Unit Charge	
4.1 Other SHC Handling (VAL & VUN, HUM, AOG, CC)			
VAL	per AWB	2 100,00	
VUN	per AWB	1 050,00	
HUM Handling	per AWB	850,00	
AOG (Handled as quick storage/late delivery)	per AWB	750,00	
Charges Collect Fee	per AWB	+%7 of weight charge	
Withdrawal fee - Administration fee for export cargo withdrawal out of WFS terminal		700,00	
Automobile (handling not included)	per unit	2 500,00	
	Unit	Unit Charge	Minimum Charge
4.2 Other handling			
Manual handling - Monday-Friday 06:00-17:00	per started hour	600,00	15 min
Manual handling - Outside above hours	per started hour	900,00	15 min
<i>Repacking etc. will be charged manual handling + material (if needed)</i>			
Additional Surcharge for forklifter up 8T	per started hour	+100%	15 min
Truck loading/offloading	per kg	0,80	500,00
Truck loading/offloading (incl. empty equipment)	per ULD	990,00	
Photo of cargo	per AWB	330,00	
Weight & Volume check	per piece	38,00	240,00
Temperature report, per reading (upon request)	per reading	350,00	
Transport of ULD/shipments to handler inside the airport	per trip	870,00	
CCTV investigation (will not be charged if WFS is responsible)	per AWB	790,00	
Re-icing (including pickup)	per kg	43,00	
<i>Only on request and must be advised minimum 24 hours before</i>	in additional per AWB	685,00	
	Unit	Unit Charge	
4.3 Pallets			
Euro pallet	per pallet	230,00	
One-time pallet	per pallet	60,00	
Wrapping of pallet/skid (pallet not included)	per skid	165,00	
Thermo Blanket Cover Handling (cover provided by customer)	per blankett	120,00	
	Unit	Unit Charge	Minimum Charge
4.4 BIP Charges			
Handling	per kg	2,95	895,00
	in additional per AWB	895,00	
AVI handling Per AWB incl. 1 animal	per AWB	1 390,00	
Per Additional animal	per piece	500,00	
Traces	per AWB	995,00	
Destruction		As agreed	500,00

5. ULD Handling & Equipment

5.1 ULD handling	Unit	Unit Charge
Cleaning of ULD/sweeping	per ULD	350,00
Handling of active unit	per ULD	800,00
<i>Including temperature check (one check)</i>		
<i>Including charging of unit</i>		
Additional temperature check		350,00
Battery change 24h notice needed	per ULD	500,00
Storage of empty ULDs	per ULD per week	55,00
Straps		340,00
Pallet ring		55,00
Wood/beam (2x6 inch)	per meter	69,00
Corner rope	per meter	45,00
LUC message	per unit	45,00
Plywoodboard 2*0,75*0,03	per unit	150,00
Plastic (1 layer)		
Main Deck ULD		150,00
Lower Deck ULD		120,00
AKE		90,00
Plastic wrap		
Main Deck ULD		250,00
Lower Deck ULD		199,00
AKE		165,00
Fire Blanket Cover Handling (cover provided by customer)	per unit	915,00
Thermo Blanket Cover Handling (cover provided by customer)	per unit	600,00
Empty Equipment Handling (stack build-up etc)	per unit	600,00
<i>Only on request and must be advised minimum 24 hours before ATD and/or pickup</i>		

Article 1 - PURPOSE AND SCOPE

The purpose of the present General Terms and Conditions (T&C) is to govern the contractual relations between a Client and the Handling company (WFS), with regards to any undertaking or transaction pertaining but not limited to ramp services, cargo and mail services, support services and any other logistic services provided by WFS. These T&C may be updated from time to time and may be found at <https://www.wfs.aero/>. These T&C prevail over any other general or special term and conditions issued by the Client, but if Special T&C are agreed with the Client to the extent that they are inconsistent with these T&C, they will have precedence over these General T&C.

Article 2 - PERFORMANCE OF THE SERVICES

The Client shall issue all necessary instructions to WFS for the performance of ramp services, cargo and mail services, support services, and any other logistic services. Unless otherwise agreed between the parties, WFS is not required to verify documents (commercial invoice, packing note, etc.) provided by the Client. Any delivery-specific instruction (payment on delivery, declaration of value or insurance, special interest in delivery, etc.) shall be made in writing in a duplicated order for each service and shall be expressly approved by WFS.

Article 3 - OBLIGATIONS OF THE CLIENT

Declaratory Obligations: The Client shall be solely liable for all the consequences resulting from any failure to provide the information and completed declaration required by custom's regulations regarding the specific nature and the specificity of the goods where the latter require specific provisions, including their value as well as their dangerousness or fragility. The Client shall be solely liable, with no right of redress against WFS, for any consequences resulting from erroneous, incomplete, unenforceable or delayed declarations or documents, including but not limited to the information needed for the provision of any declaration required by customs regulations, notably for the transportation of goods shipped from third countries.

Customs formalities: The Client shall hold the WFS customs representative harmless against any financial consequences arising from erroneous instructions, unenforceable documents, etc., generally leading to the payment of additional duties and / or taxes, freezing or seizure of the goods, and fines etc., to/by the relevant public authority. If the goods are customs cleared under a preferential status that was entered into or granted by the European Union or any other countries custom's authority, the Client guarantees that it has taken all the steps necessary pursuant to customs regulations, to ensure that all conditions for the preferential status process have been fulfilled. WFS shall not be liable for the failure of any goods to comply with the quality or technical standardization rules.

Article 4 - LIABILITY AND INSURANCE

For any evidenced prejudice attributed to the WFS, the latter shall only be liable for damages foreseeable at the time the contract was signed, which are an immediate and direct result of a breach of agreed services. In no event shall WFS be liable to the Client for any loss of profit, loss of use, loss of goodwill, loss of reputation, loss of revenue, loss of anticipated savings, loss of business, loss of contract, or for any incidental, special, indirect or consequential loss or damage, or punitive, exemplary or non-compensatory damages, incurred or sustained by the Client arising out of or in connection with WFS's performance of the services. Damages are strictly limited to the amounts set forth hereunder.

The liability of WFS is limited to that incurred by the contracting parties in the framework of the operation entrusted to WFS.

Unless the Parties agree otherwise, where WFS's personal liability is incurred, for any reason and in any capacity, it shall be strictly limited to damages to goods attributable to losses and damages during the operation, and any consequences resulting thereof, up to €20 per kilogram of gross weight of missing or damaged goods, without exceeding, regardless of the weight, volume, sizes, nature or value of the respective goods, an amount exceeding €750 per disputed package or unit load with a maximum amount of €60,000 per event.

Should WFS's personal liability be incurred for any other damages, the compensation owed by WFS shall be strictly limited to the price of transportation goods (exclusive of duties, taxes and miscellaneous costs) or to that of the service leading to the damages as provided under the contract. Such compensation shall not exceed that which is owed in the event of goods damages or losses. Nothing in this T&C shall exclude liability for death or personal injury caused by negligence or liability for fraudulent misrepresentation.

WFS is insured by insurers of recognized financial responsibility against such losses and risks and in such amounts as are prudent and customary in the businesses in which WFS operates and is engaged.

Article 5 - PAYMENT TERMS

Services shall be payable by direct debit, bank transfer or credit card on receipt of the invoice, and in all instances, within 30 days from the date of the invoice. Any dispute relating to an invoice shall be raised, in total or in part, within 10 calendar days of its receipt. If only part of the invoice is disputed, the non-disputed part shall be paid as per the present terms herein. No discount shall be granted for any early payment issued before the due date as appearing on the invoice.

For any late payment, the defaulting party shall owe late payment fees at the main refinancing rate defined by the Riks Bank plus 8 points of percentage, as well as a fixed recovery costs indemnity of 60 (sixty) Swedish Crowns, as defined by the Law.

Both the late payment fees and indemnity are due as of right, without a notice being necessary, without prejudice to any possible remedy, for any other damages arising directly from such delay in payment, including WFS's conventional right of retention, enforceable against all parties, and a conventional contractual possessory lien over all goods, values and documents in WFS's possession, in order to guarantee any debt.

Article 6 ASSIGNMENT/NOVATION

6.1 Neither Party may assign, novate or transfer its rights, benefits and/or obligations under these T&C to any third party without the prior written consent of the other Party

6.2 Notwithstanding the foregoing, the Client agrees that the WFS may, without the need for further consent or action from the Client, as sign, novate or transfer all of its rights, benefits and/or obligations under these T&C to any SATS Affiliate.

6.3 Unless otherwise agreed by the Parties:

in the case of an assignment, the relevant SATS Affiliate shall assume all the rights and benefits of the WFS under these T&C upon the effective date of such assignment; and in the case of a novation or transfer, the relevant SATS Affiliate shall assume all the rights, benefits and obligations of the WFS under these T&C as if it were the original party in place of the WFS upon the effective date of such novation or transfer

6.4 The WFS shall provide the Client with written notice of any such assignment, novation or transfer identifying the relevant SATS Affiliate and the effective date of such assignment, novation or transfer. Such notice shall be given no later than five (5) business days prior to the effective date of the assignment, novation or transfer. The Parties further agree to execute and deliver such documents and do all things as may be reasonably required to give effect to such assignment, novation or transfer.

6.5 For the purpose of this clause, "SATS Affiliate" means any entity directly or indirectly controlled by SATS Ltd., where "control" means the ownership (directly or indirectly) of more than 50% of the voting shares of that entity or the right to appoint a majority of the members of its board of directors or equivalent governing body.

Article 7 - COMPLIANCE WITH LAWS AND DATA PROTECTION

In the course of performing its obligations hereunder, each party shall and shall ensure that its personnel, affiliated entities and third parties engaged by such party in respect of activities under this T&C ("Representatives"), comply with all national or international laws and regulations applicable to the provision of services hereunder ("Applicable Laws") including Applicable Laws regarding sanctions, export controls, anti-trust, fair competition, anti-money laundering, anti-bribery, and anti-corruption. The Client represents, warrants and undertakes, as follows: a) as at the date hereof, neither it nor any of its Representatives are or are acting on behalf of persons restricted under any trade law or regulation applicable to the provision of services under this T&C including, for the avoidance of doubt, UN Security Council Resolution, sanctions and export control laws embargoes or restrictive measures of the European Union, individual EU Member States, the United Kingdom, or Singapore, the US Export Administration Regulations, laws regarding sanctions administered by the US Department of the Treasury's Office of Foreign Assets Control, and other applicable measures related to trade controls and sanctions administered by governmental authorities with jurisdiction over the activities hereunder (collectively "Trade Laws") ("Restricted Persons"); b) for the duration of this T&C neither it nor any of its Representatives will act on behalf of Restricted Persons; and, c) the Client shall not, and shall ensure its Representatives shall not, take any actions that shall result or are reasonably likely to result in a violation of Trade Laws by WFS including by using WFS's services, for the benefit of a country sanctioned under Trade Laws, a Restricted Person, an aircraft that (i) is restricted or designated under Trade Laws, or (ii) has been identified by the US Department of Commerce's Bureau of Industry and Security as subject to restrictions under the US Export Administration Regulations ("Restricted Aircraft"), or cargo that has been, or is to be, imported or exported in violation of Trade Laws. In the event that WFS forms a reasonable, good faith belief (i) that Client or one of its Representatives has engaged in conduct in violation of this T&C, Applicable Laws or Trade Laws in connection with any services or transactions hereunder, has become a Restricted Person or is acting on behalf of a Restricted Person or a country sanctioned under Trade Laws, or (ii) that the provision of services hereunder could be for the benefit of a Restricted Aircraft, or (iii) that the provision of services hereunder could put WFS in breach of Applicable Laws or its internal policies regarding compliance with Trade Laws, WFS reserves the right to suspend the services or terminate the contractual relationship between the parties. Upon doing so, no further compensation shall be owed by the WFS to the Client for or in connection with any past, pending or future transaction or for any other reason under this T&C.

To the extent any personal data is being processed by the parties, each party certifies and warrants that it complies with all obligations imposed on it by the applicable personal data protection laws including (a) European Union or Member State laws with respect to any personal data in respect of which it is subject to EU Data Protection Laws; and (b) any other applicable law with respect to any personal data in respect of which it is subject to any other data protection laws. Each party certifies that it will be able to prove such compliance at the other party's request. Each party undertakes to: (i) strictly process personal data for the purposes necessary in the provisions of the services and, more generally, if it is acting as the data processor, to act only pursuant to the other party's written instructions; (ii) ensure the protection of the personal data and of the related processing in compliance with the applicable regulation; (iii) ensure an appropriate level of security considering the risks of the processing and the nature of the data concerned by implementing appropriate technical and organizational measures; (iv) cooperate in order to comply with a request for the exercise of the rights guaranteed by applicable data protection law; (v) report promptly and in written any incidents relating to the processing and security of personal data processed on behalf of the other party; (vi) provide all necessary cooperation in order to minimize the consequences of such incidents with regard to the persons concerned, and to allow the other party to fulfil all its legal obligations; (vii) allow the other party to carry out security audits when the latter considers it necessary, (viii) must not appoint a sub-processor without the prior written consent of the other party (ix) not transfer the personal data processed outside of the European Union without the implementation of an alternative mechanism of personal data protection, (x) promptly delete or return the personal data upon request of the other party or at the end of the retention period, in accordance with the applicable regulation.

Article 8 - JURISDICTION AND GOVERNING LAW

Any dispute or claim that may arise between the Parties will be exclusively governed by the laws of the country where WFS's services are provided. In the event of any dispute or claim that cannot be resolved amicably between the Parties, the Courts of the country where WFS provides the services and is registered, have jurisdiction, even in the event of multiple defendants or third-party defendants.