



# WFS TERMINAL HANDLING CHARGES

**United Kingdom**

Effective from 1st January 2025



"WFS UK RESERVES THE RIGHT TO CHANGE PRICING AT ANY TIME IF CIRCUMSTANCES SO MERIT"

## IMPORT CHARGES

1 Process and Handling	Unit	Price	Minimum
Loose	per kg	£0.34	
Unitised	per kg	£0.23	
Minimum (Loose/Unitised)			£58.95
Rebuild, re-contour or breakdown of ULD's and skids			£196.49
2 Storage Charges per day	Unit	Price	Minimum
Per 100kgs or part thereof after 24 hrs	per day	£24.19	£24.19
Per 100kgs or part thereof after 48 hrs	per day	£48.38	£48.38
Per 100kgs or part thereof after 72 hrs	per day	£96.77	£96.77
Vault Storage	per day	£42.34	
<p>Note: The free period of 24 hours commences at 23:59hrs on the day that status 1 is set. If an import consignment is cleared and delivered in splits, upon request or received as manifested part shipments, storage charges are to be applied to each part consignment with any appropriate minimum. Status 1 shall be calculated on the original MAWB status 1 date and not the amended date as a result of HAWBs being created after the original MAWB record. For shipments that require an Inter shed Removal to the agents ERTS facility the Status 1 date will always be the date used to calculate storage.</p>			
3 Third Party charges	Percentage	Price	
Tariff Recharge at cost +	15%		
Destruction entry	per entry	£61.96	
4 Private Customer Customs	Unit	Price	
Private Customer Customs clearance communication charge	per request	£21.21	
5 Charges Collect Fee		Percentage	Minimum
Freight Charges - Valuation as per TACT		6%	£20.41
6 Bank Delivery Orders	Unit	Price	
Bank delivery orders processing, notification and verification	per AWB	£37.82	
7 Proof of Delivery	Unit	Price	
To provide proof of delivery	per AWB	£47.60	
Note: charged if requested more than 7 days after collection			
8 Fire Blanket Cover	Unit	Price	
Fire Blanket cover handling	per blanket	£73.49	
9 Amendment of Import record/AWB	Unit	Price	
Amendment of import record/AWB - including cancellation of ERTS	per AWB	£26.25	
10 CCTV Review	Unit	Price	
CCTV Review	per hour or part thereof	£63.00	
11 Special Handling and Acceptance Check (Per AWB)	Unit	Price	Minimum
Requested by an agent or importer for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5			
Secure Handling			£247.86
Armoured vehicle transportation at cost			15%
Sight and witness fee attendance and any other services requiring hourly attendance			
Up to 2 persons/hour or part thereof			£166.32
Each additional person/hour or part thereof		£52.34	
Time and temperature sensitive health care,			
Pharma handling per kilo COL -2° to 8° / CRT 15° - 20° /	per kg	£0.08	£48.41
Active container (ACT)/ PIL	per kg	£0.16	£100.00
Cold storage	per kg	£0.20	£124.71
Warm storage charge (max 4 hrs per DEFRA)			£38.92
HUMS-Human Remains		£120.00	
Car Check		£80.00	
12 Data Capture	Unit	Price	Minimum
ICS/ICS2/S&SGB entries per AWB – if applicable	per AWB	£7.00	£50.00
Discharge of import NCTS/T1 documentation	per T1	£30.00	
13 Print Requests and Disposal of Import Documentation	Unit	Price	
To print copy AWBs / shippers declarations/IMO certs release authorities etc			
Max 5 pages per occasion	per occasion	£21.20	
Securely dispose of import documents left in reception after 7 days	per occasion	£21.20	
14 Wooden skids	Unit	Price	
Wooden skids required for transport per skid	per skid	£9.30	
15 Breakdown Charge	Unit	Price	
Delivering shipments at House Airwaybill level			
Breakdown requests should be emailed at least 1 hour before arrival			
Breakdown requests must detail 1) HAWB No 2) pieces per HAWB 3) Gross & chargeable weight per HAWB			
Breakdown requests must be emailed to the address listed below in the WFS network directory			
Breakdown request received before flight arrival	per kg	FOC	
Breakdown request received after flight arrival	per kg	£0.05	

## EXPORT CHARGES

17 Process and Handling	Unit	Price	Minimum
Loose	per kg	£0.18	£36.31
Unitised	Type 1-6 Type 7-9		£89.18 £61.96
Loose / Express	per kg	£0.29	£60.46
Unitised / Express	Type 1-6 Type 7-9		£99.75 £66.49
Rebuild, re-contour or breakdown of ULD's and skid			£196.49
Withdrawal fee/removal from storage/returned cargo			
Loose	per kg	£0.18	£36.31
Unitised	Type 1-6 Type 7-9		£89.18 £61.96
18 Security Charges for Cargo, Mail and Transhipments.	Unit	Price	Minimum
X-Ray security screening	per kg	£0.23	£27.22
Alternative method of screening	per kg	£0.23	£133.00
Transportation provision (per truck movement)	per truck	£247.87	
Metal detection equipment (MDE)	per kg	£0.23	£27.22
Each method used may incur its own individual charge for processing and handling.			
19 Storage Charges	Unit	Price	Minimum
Free period of 24 hours commencing at 23:59hrs on the day of acceptance			
Delays outside WFS control.			
Per 100kgs or part thereof	per day	£21.20	£21.20
20 Amendment of an Air Waybill	Unit	Price	
After receipt at airport of clearance	per AWB	£58.95	
Irregularity resulting in incorrect rating	per AWB	£114.89	
21 Air Waybill preparation and presentation	Unit	Price	
Air Waybill preparation and presentation per shipment, GCR Only	per AWB	£21.20	
22 Labelling	Unit	Price	
Labelling per package, GCR only	per label	£2.22	
23 Packaging - Use of absorbent materials	Unit	Price	
Packaging - Use of absorbent materials	per pallet	£133.01	
24 Data Capture	Unit	Price	Minimum
NES entries - per entry	per entry	£54.43	
PER HAWB entry	per HAWB entry	£13.62	
Per HAWB FHL message	per HAWB FHL message	£4.59	
Per FWB entry	per FWB entry	£15.12	
Per FWB message	per FWB message	£4.95	
Association of a MUCR/DUCR			£19.60
Dissociation of a MUCR/DUCR			£73.09
Issuance of T1 NCTS5 documentation	per T1 / NCTS5	£110.23	
Regularity check fee (EBR, ACAS, PLACI)	per AWB	£3.33	
Regularity correction fee (EBR, ACAS, PLACI)	per correction	£20.80	
25 Dangerous Goods	Unit	Price	Minimum
<b>Acceptance checks including dry-ice and lithium batteries</b>			
Manual Dangerous Goods check fee, up to 10 UN numbers/lines		£102.82	
For each additional UN number/line	per UN number/line	£4.81	
Additional charge per piece over 10 pieces	per additional piece	£4.81	
Electronic Dangerous Goods check fee	per check	£74.42	
Lithium Batteries	per check	£47.50	
ICE/RDS/REQ/MAG/RAD/RRE	per check	£47.50	
Recheck fee for Lithium batteries/ICE/RDS/REQ/MAG/RAD/RRE	per recheck	£300.00	
Undeclared DG administration fee			£833.00
Manual DG recheck charge (plus additional charges)	per recheck	£350.00	
Electronic DG recheck charge (plus additional charges)	per recheck	£350.00	
26 Fire Blanket cover handling	Unit	Price	
Fire Blanket cover handling	per blanket	£73.49	
27 ICS2/ICS Preparation	Unit	Price	
ICS/ICS2 preparation fee	per AWB	£36.75	
ICS/ICS2 rejection fee	per AWB	£50.00	
28 CCTV review	Unit	Price	
CCTV review	per hour or part thereof	£63.00	

## EXPORT CHARGES

	Unit	Price	Minimum
<b>29 Acceptance checks</b>			
Live Animals	per AWB	£63.60	
Tropical Fish	per AWB	£32.72	
<b>Time and temperature sensitive health care,</b>			
Pharma handling per kilo COL -2° to 8° / CRT 15° - 20° / PIL	per kg	£0.08	£48.42
Active container	per kg	£0.16	£100.00
Pharma rejection	per rejection	£96.84	
Cold storage - if applicable	per kg	£0.20	£124.71
HUMS-Human Remains		£120.00	
Car Check		£80.00	
<b>30 Special Handling</b>	<b>Unit</b>	<b>Price</b>	
<b>Representation or escorting and any other services requiring hourly attendance.</b>			
Up to 2 persons/hour or part thereof	per hour or part thereof	£167.93	
Each additional person/hour or part thereof	per hour or part thereof	£52.34	
<b>Special security handling for VAL Cargo, VUN Cargo, Firearms and ammunition including section 5</b>			
Secure handling	per AWB	£247.86	
Section 5	per AWB	£166.25	
Armoured vehicle transportation at cost		Cost + 15%	

## GENERAL TERMS and CONDITIONS

Charges will be calculated on the chargeable weight applicable to each Air waybill (master and house).

Charges are minimum rates and may be increased if additional work or expense is incurred.

Shipments requested to be removed from the cargo facility after acceptance will be subject to all applicable THC's.

Any undeclared firearms/ammunition will be treated the same as undeclared DG.

Any undeclared Dangerous goods shipments will need to be removed and represented. Check fee and security charges will be charged twice.

A late payment charge of 3% will apply if payment not made after 30 days from invoice date this will be on the full invoice

A surcharge of 5% on the amount paid applies to all cash payments and is payable immediately.

A surcharge applies to all payments made by Debit/Credit card

## WFS UK NETWORK DIRECTORY



**ABERDEEN - ABZ**  
 T: +44(0)141 842 8611  
[E: abz.cargo@wfs.aero](mailto:abz.cargo@wfs.aero)  
 Open: 0900- 1800

**LIVERPOOL - LPL**  
 C/O Wynne Aviation  
 T: +44 (0)151 486 6071  
[E: ops@wynneaviation.co.uk](mailto:ops@wynneaviation.co.uk)  
 Open: 0600 - 1800 Mon-Fri

**GLASGOW - GLA**  
 T: +44(0)141 842 8123  
[E: gla.cargo@wfs.aero](mailto:gla.cargo@wfs.aero)  
 Open: 0500-2100 Mon-Fri 0530-1300 Sat

**EAST MIDLANDS - EMA**  
 C/O Swissport  
 T: +44(0)1332 852822  
[E: ema.cargo@swissport.com](mailto:ema.cargo@swissport.com)  
 Open: 0630-0530 Mon-Thu/0630-0200 Fri

**LONDON STANSTED - STN**  
 C/O Swissport  
 T: +44(0)1279 680508  
[E: stephen.arundell@swissport.com](mailto:stephen.arundell@swissport.com)  
 Open: 24 hours

**LONDON HEATHROW - LHR**  
**BUILDING 549**  
 T: +44(0)208 564 5549  
[E: ukcustomerservices@wfs.aero](mailto:ukcustomerservices@wfs.aero)  
 Open: 24 hours

**BUILDING 577/578**  
 T: +44(0)208 564 5588  
[E: ukcustomerservices@wfs.aero](mailto:ukcustomerservices@wfs.aero)  
 Open: 24 hours

**CUSTOMER ENGAGEMENT**  
 T: +44(0) 208 564 5549 / 5550  
[E: ukcustomerservices@wfs.aero](mailto:ukcustomerservices@wfs.aero)  
 Open: 0700 - 1800 Mon-Sun

**EDINBURGH - EDI**  
**Cargo**  
 T: +44(0)131 339 2399  
[E: edi.cargo@wfs.aero](mailto:edi.cargo@wfs.aero)  
 Open: 24 Hours

**BELFAST - BHD**  
 T: +44(0)28 9093 5191  
[E: bhd.cargo@wfs.aero](mailto:bhd.cargo@wfs.aero)  
 Open: 0800-1600 Mon-Fri

**NEWCASTLE - NCL**  
 T: +44(0)191 286 0399  
[E: ncl.cargo@wfs.aero](mailto:ncl.cargo@wfs.aero)  
 Open: 0900-1830 - Mon-Fri

**BIRMINGHAM - BHX**  
 C/O Swissport  
 T: +44 (0)121 782 2447  
[E: bhx.cargo@swissport.com](mailto:bhx.cargo@swissport.com)  
 Open: 0700-0100 Mon-Fri

**LUTON - LTN**  
 T: +(0)1582 458 625  
[E: LTN.freighter@iagcargo-uk.com](mailto:LTN.freighter@iagcargo-uk.com)

**BUILDING 550**  
 T: +44(0)208 564 5550  
[E: ukcustomerservices@wfs.aero](mailto:ukcustomerservices@wfs.aero)  
 Open: 24 hours

**BBS**  
 T: +44(0)208 283 2755  
[E: bbs.dutymanager@iagcargo-uk.com](mailto:bbs.dutymanager@iagcargo-uk.com)  
 Open: 24 hours

**LANDSIDE TRUCKING**  
 T: +44(0)208 283 2766  
[E: transportuk@wfs.aero](mailto:transportuk@wfs.aero)  
 Open: 24 hours

**EDINBURGH - EDI**  
**Ground Solutions**  
 T: +(0)131 348 4936  
[E: edi.grops@wfs.aero](mailto:edi.grops@wfs.aero)  
 Open: 24 hours

**BELFAST - BFS**  
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 T: +44 (0)28 9442 2574  
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 Open:0800-2000 Mon-Fri

**MANCHESTER - MAN**  
 T: +44(0)161 209 7623  
[E: man.cargo@wfs.aero](mailto:man.cargo@wfs.aero)  
 Open: 24 hours

**CARDIFF - CWL**  
 C/O Raven Express Logistics  
 T: +44(0)1446 711488  
[E: info@ravenexpress.co.uk](mailto:info@ravenexpress.co.uk)  
 Open: 0800-1700 Mon-Fri

**LONDON GATWICK - LGW**  
 Shed 5/8/9/10  
 T: +44(0)1293 555 487  
[E: lqw.operations@wfs.aero](mailto:lqw.operations@wfs.aero)  
 Open: 24 hours

**BUILDING 551/552**  
 T: +44(0)208 564 5552  
[E: LHR552.cargo@wfs.aero](mailto:LHR552.cargo@wfs.aero)  
 Open: 24 hours

**CENTRE POINT**  
 T: +44(0)208 564 6991

**BILLING**  
 T: +44(0)208 564 5348  
[E: LHRbilling@wfs.aero](mailto:LHRbilling@wfs.aero)  
 Open: 09:00- 1700