

NEWS RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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ANOTHER GROUND HANDLING SUCCESS FOR WFS AS AVIANCA AWARDS NEW YORK JFK CONTRACT

Worldwide Flight Services (WFS) growing ground handling operations have been boosted by the awarding of a new three-year contract by Colombia's Avianca Airlines at New York's John F. Kennedy International Airport.

Under the terms of the new agreement, WFS will provide ticketing, customer service and cabin cleaning for 63 Avianca flights per week from New York JFK. The airline operates Airbus A319, A320, A321 and A330 services from the airport to Bogota, San Jose, San Salvador, Medellin, Cartagena and Brazil.

Avianca also becomes WFS' first customer at JFK's Terminal Four.

Tricia Casalinho, Senior Vice President, Ground Handling at WFS, said: "Growing our ground handling portfolio at airports around the world is a big strategic focus for WFS and our team in JFK are certainly seeing significant success in attracting new airline customers from all over the world. We are delighted to have been chosen to represent Avianca and our team are ready to deliver the great customer



service the airline wants its passengers on every flight to experience."

This is WFS' fourth new ground handling contract at JFK in recent months, following the signing of new agreement with LOT Polish Airlines, Brussels Airlines and WOW air. WFS also serves China Eastern Airlines, Cathy Pacific Airways, Philippine Airlines and Eva Airways at the airport.

With the commencement of the new Avianca contract, WFS' team of 320 ground handling specialists will now be

serving customers in Terminals 1, 4, 7 and 8 at New York JFK. They provide all aspects of passenger check-in, arrivals, departures, baggage tracing, baggage deliveries, and weight and balance services as well as centralized load control.

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About WFS

Founded in 1971 and headquartered in Paris, WFS (www.wfs.aero) is the world's largest air cargo handler and one of the leading providers of ground handling and technical services with annual revenues of over EUR1.2 billion. Its 26,400 employees serve more than 270 airlines at 198 major airports in 22 countries on five continents.