

NEWS RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS)

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WFS EARNS ‘CARGO HANDLER OF THE YEAR’ AWARD IN MIAMI FOR THIRD YEAR IN-A-ROW FOR ITS COMMITMENT TO SECURITY, TECHNOLOGY AND INNOVATION

Worldwide Flight Services’ (WFS) commitment to safety, security, innovation, service and the local community has earned it Miami International Airport’s (MIA) ‘Cargo Handler of the Year’ award for the third consecutive year.

The annual award winner is chosen on the basis of its use of technology and innovation, its economic impact and job growth, awards and industry certifications, and community involvement. Company nominations are judged by senior executives from Miami International Airport, the Chamber of Commerce, Beacon Council and professionals from the aviation industry.

In its submission, WFS – one of the largest cargo handlers at MIA - highlighted new developments in 2017 to its ePIC operating system, which was developed in-house to innovate cargo handling processes, provide seamless interfaces with airline IT systems, and embrace a paperless working environment. This year has seen the launch of a new eScreening module to fully integrate the cargo screening process into ePic and to deliver a paperless process that meets the U.S. Transportation Security Administration’s (TSA) cargo security requirements.

In support of WFS’ global commitment to the highest standards of safety and security, it has also invested



From Left to right: Jason Wilson, Divisional Director Real Estate Management & Development for MIA, Greg Owens, Assistant Director Business Retention & Development for MIA, Shawnpaul Booth, Vice President of WFS, Emilio Gonzalez, MIA’s Airport Director, and Alex De Gunten of Heico, one of the Judges of the selection panel.

in upgraded high definition CCTV technology for its facilities at MIA, and launched a new Security Observation Center (SOC), a remote 24/7 CCTV monitoring team to control and observe all WFS operations in real-time.

2017 has also seen over \$2 million invested in WFS’ 30,000 sq ft Perishables Handling Center infrastructure and a newly-built temperature-controlled pharma facility. Earlier this year, WFS achieved IATA CEIV Pharma certification in Miami, making it one of the first CEIV cargo handling operations in North America, and renewed its IATA Safety Audit

for Ground Operations (ISAGO) accreditation at the airport.

In addition, WFS has developed an in-house computer-based Learning Management System to provide an interactive training experience for its employees, which enables real-time tracking of training programs and compliance as well as the flexibility to complete training on desktop PCs, mobile phones or tablets.

In recent months WFS has also supported the humanitarian relief effort in the region following hurricanes Harvey, Irma and Maria, handling C-130, DC-9, 767 and 747 aid charters.

Shawnpaul Booth, Vice President – Cargo Operations for WFS in Miami, said: “Winning this award for the third year in-a-row reflects our commitment to the highest levels of safety, security and service at Miami International Airport, and the hard work and dedication of our local management and the entire WFS team at MIA.”

WFS operates 11 cargo handling facilities at Miami International Airport, serving over 30 airline customers. 2017 has seen a 10% increase in its workforce at the airport as its annual volumes have soared close to 600 million kilos.

Mike Duffy, Americas’ Chief Executive Officer at WFS, added his

congratulations to the Miami team, stating: “We are proud that a panel of highly-respected aviation, commerce and local authority executives have recognized WFS’ contribution to the continued growth and development of this great airport. In a year when our customers’ volumes in Miami are up by more than 10%, it is more evident than ever that investments in technology, safety and security, training and our facilities are giving our customers the support they need to generate the best possible return from their cargo businesses.”

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About WFS

Founded in 1971 and headquartered in Paris, WFS (www.wfs.aero) is the world’s largest air cargo handler and one of the leading providers of ground handling and technical services with annual revenues of over EUR1 billion. Its 18,000 employees serve over 300 airlines at 195 major airports in 21 countries on five continents.